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› ZINUS 10 Inch Cloud Memory Foam Mattress User Manual

Zinus AZ-CMM-1000F

ZINUS 10 Inch Cloud Memory Foam Mattress User Manual

Model: AZ-CMM-1000F

1. PRODUCT OVERVIEW

The ZINUS Cloud Memory Foam Mattress is designed with a plush, quilted cover and a unique combination of foam layers to provide a luxurious and pressure-relieving sleep experience. This mattress features an innovative system of layers that conforms to your body. For enhanced sleep hygiene, the mattress is infused with green tea and natural charcoal, which contribute to freshness and resistance against odor-causing agents. The foam used in this mattress is CertiPUR-US certified, ensuring quality and safety standards.



Figure 1: ZINUS 10 Inch Cloud Memory Foam Mattress

2. KEY FEATURES

- **Green Tea and Activcharcoal Infusion:** Memory foam is infused with green tea and activcharcoal for freshness and odor resistance.
- **Plush Microfiber Quilted Jacquard Cover:** Provides a soft and luxurious feel.
- **Supportive Foam Layers:** Composed of a plush microfiber and foam quilted top, conforming memory foam, soft comfort foam, and durable, high-density base support foam. This construction is ideal for side sleepers and individuals of petite to average weight.
- **CertiPUR-US Certified Foams:** Ensures the foams meet rigorous standards for content, emissions, and durability, and are fiberglass-free.
- **Efficient Packaging:** Mattress is compressed and rolled into one box for convenient shipping and easy maneuvering into the bedroom.



Figure 2: Internal Foam Layers of the Mattress

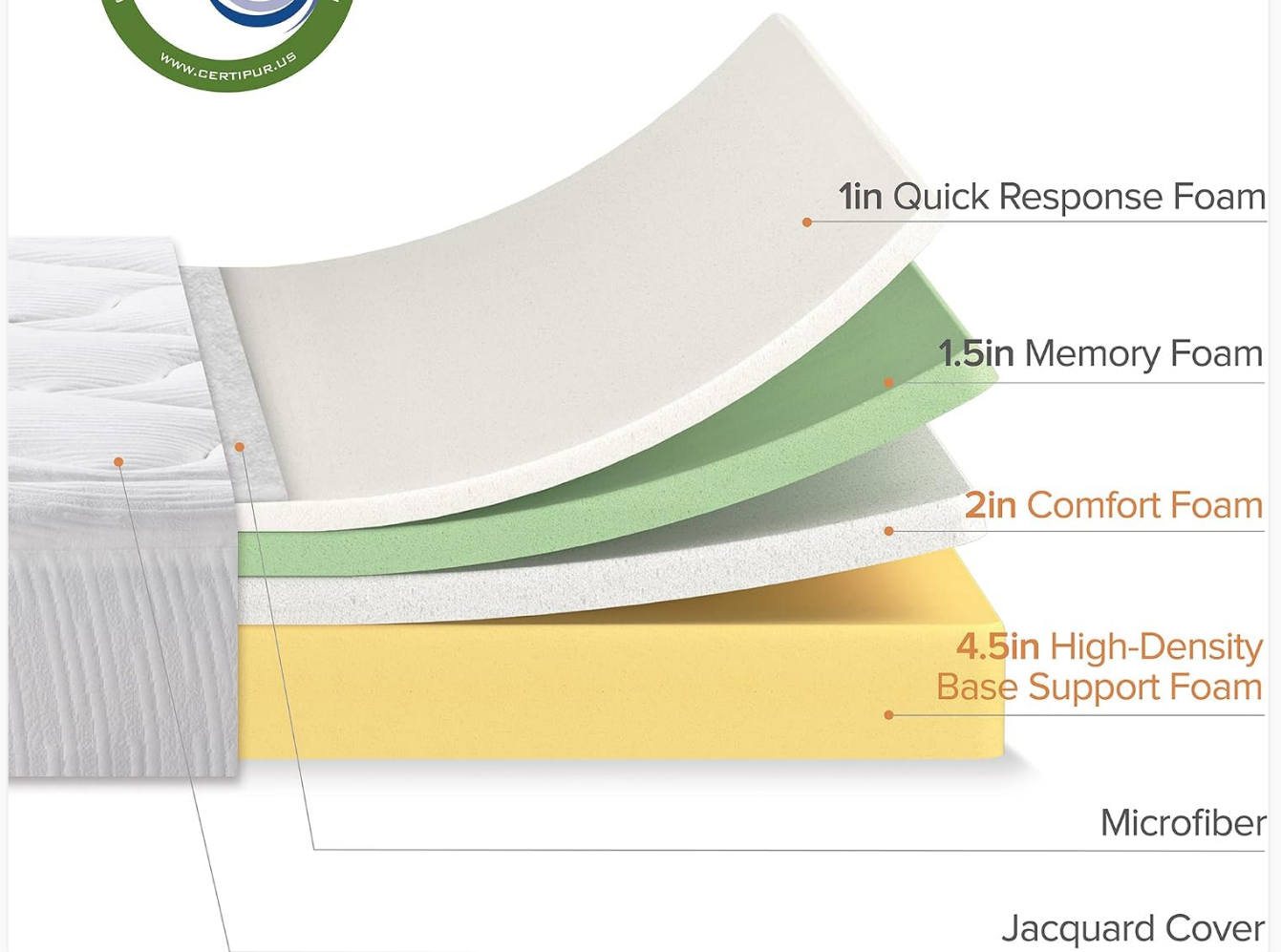


Figure 3: CertiPUR-US Certified Foam

3. SETUP INSTRUCTIONS

Your ZINUS Cloud Memory Foam Mattress is delivered compressed and rolled in a box for ease of transport. Follow these steps for proper setup:

1. **Prepare the Area:** Bring the mattress box to the desired bedroom. Ensure you have a suitable foundation, such as a platform bed, foundation, bed frame, or SmartBase®.
2. **Unbox and Unroll:** Carefully open the box and remove the rolled mattress. Place the rolled mattress onto your bed frame or foundation.
3. **Remove Plastic Wrapping:** Carefully cut and remove the outer plastic wrapping. Be cautious not to cut into the mattress itself. The mattress will begin to decompress immediately.
4. **Allow for Full Expansion:** Unroll the mattress completely. It is recommended to allow 24 to 72 hours for the mattress to fully expand to its original shape and size. Walking or crawling on the mattress can help facilitate the decompression process.
5. **Ventilation:** An initial, mild odor may be present upon unboxing. This is normal for new foam products and will dissipate within a few hours to a few days in a well-ventilated room.



Figure 4: Mattress Unboxing Process

Your browser does not support the video tag.

Video 1: Official ZINUS video demonstrating the unboxing and setup process for a memory foam mattress, showing how it expands from its compressed state.

4. OPERATING INSTRUCTIONS

The ZINUS Cloud Memory Foam Mattress is designed for optimal comfort and support. Its plush feel and pressure-relieving properties make it particularly suitable for side sleepers and individuals of petite to average weight. The mattress is engineered to minimize motion transfer, allowing for undisturbed sleep even with a partner. It maintains its shape over time, resisting sagging and providing consistent support.

5. MAINTENANCE

To ensure the longevity and cleanliness of your ZINUS Cloud Memory Foam Mattress, follow these maintenance guidelines:

- **Spot Clean Only:** For spills or stains, clean the affected area using a mild detergent and a damp cloth. Do not saturate the mattress with water. Allow the area to air dry completely before covering.
- **Avoid Harsh Chemicals:** Do not use harsh cleaning agents, bleach, or abrasive cleaners, as these can damage the foam and fabric.
- **Use a Mattress Protector:** To protect against spills, stains, and allergens, it is highly recommended to use a waterproof mattress protector.
- **Rotate Regularly:** While not strictly necessary for memory foam, rotating the mattress every 3-6 months can help promote even wear and extend its lifespan.

6. TROUBLESHOOTING

If you encounter any issues with your ZINUS Cloud Memory Foam Mattress, consider the following common solutions:

- **New Mattress Odor:** A faint, new foam smell (often called 'off-gassing') is normal and harmless. Ensure the room is well-ventilated, and the odor should dissipate within a few days.
- **Incomplete Expansion:** If the mattress has not fully expanded after 72 hours, ensure it is laid flat on a solid surface and that the room temperature is not excessively cold, as lower temperatures can slow down expansion. Continue to allow time for full decompression.
- **Discomfort:** Allow your body time to adjust to the new mattress, typically a few weeks. If discomfort persists, ensure your bed foundation is appropriate and in good condition.
- **Sagging:** This mattress is designed for durability and resistance to sagging. Ensure the mattress is placed on a supportive, flat foundation. If sagging occurs within the warranty period, refer to the warranty information.

7. SPECIFICATIONS

Attribute	Detail
Brand	Zinus
Model Number	AZ-CMM-1000F
Size	Full
Thickness	10 Inches
Product Dimensions	75"L x 54"W x 10"Th
Item Weight	42.6 pounds
Maximum Recommended Load	500 Pounds
Fill Material	Memory Foam
Number of Layers	3
Cover Material	Cotton or Cotton Blend
Special Feature	Breathable, Pressure Relief
Color	White
Assembly Required	No

8. WARRANTY AND SUPPORT

The ZINUS 10 Inch Cloud Memory Foam Mattress comes with a 10-year limited warranty covering manufacturing defects. For any warranty claims or product support, please contact Zinus customer service directly.

Additional protection plans may be available for purchase:

- **10-Year Protection Plan:** Extends coverage for 120 months.
- **3-Year Protection Plan:** Extends coverage for 36 months.
- **Complete Protect:** A monthly plan covering eligible past and future purchases.

For further assistance, refer to the official Zinus website or contact their customer support.

