VTech VCS702

VTech VCS702 ErisStation DECT 6.0 Conference Phone User Manual

Model: VCS702

Introduction

This manual provides detailed instructions for the setup, operation, and maintenance of your VTech VCS702 ErisStation DECT 6.0 Conference Phone. This device is designed to facilitate clear and efficient conference calls in small to medium-sized rooms, featuring two wireless microphones with Orbitlink Wireless Technology.



Image: The VTech VCS702 ErisStation DECT 6.0 Conference Phone main unit, showcasing its design and keypad.

What's in the Box

Verify that your package contains all the following items:

- Conference Phone Base
- 2 DECT 6.0 Wireless Microphones
- AC Adapter
- Telephone Line Cord (essential for landline connection, typically included)

Setup

1. Connecting the Base Unit

1. Place the conference phone base unit on a flat, stable surface in your conference room.

2. Connect one end of the telephone line cord to the TEL LINE jack on the base unit.
3. Connect the other end of the telephone line cord to a telephone wall jack.
4. Plug the AC adapter into the POWER jack on the base unit.
5. Plug the other end of the AC adapter into a standard electrical outlet.
6. Ensure all connections are secure. The unit will power on automatically.



Image: The conference phone base unit connected, illustrating its landline and PBX compatibility.

2. Charging the Wireless Microphones

The VCS702 includes two DECT 6.0 wireless microphones. For optimal performance, charge them fully before first use.

1. Place each wireless microphone into its designated magnetic charging bay on the conference phone base unit.
2. Ensure the microphones are seated correctly. A charging indicator light on each microphone will illuminate.
3. Allow approximately 10-12 hours for a full charge.



Image: The conference phone base with wireless microphones docked in their magnetic charging bays.

Operating Instructions

Making a Call

1. Lift the main unit or press the **TALK/FLASH** button.
2. Dial the desired phone number using the keypad.
3. To end the call, press the **TALK OFF** button or place the main unit back on its base.

Receiving a Call

When the phone rings, press the **TALK/FLASH** button to answer.

Using Wireless Microphones

The two DECT 6.0 wireless microphones utilize Orbitlink Wireless Technology, allowing participants to speak clearly from various positions in the room without raising their voices.

- Remove the microphones from their charging bays.
- Place them strategically around the conference table to ensure optimal sound pickup for all participants.
- Each microphone has a **MUTE** button. Press it to mute your individual microphone. Press again to unmute.
- The main unit also has a **MUTE ALL** button to mute all microphones simultaneously.

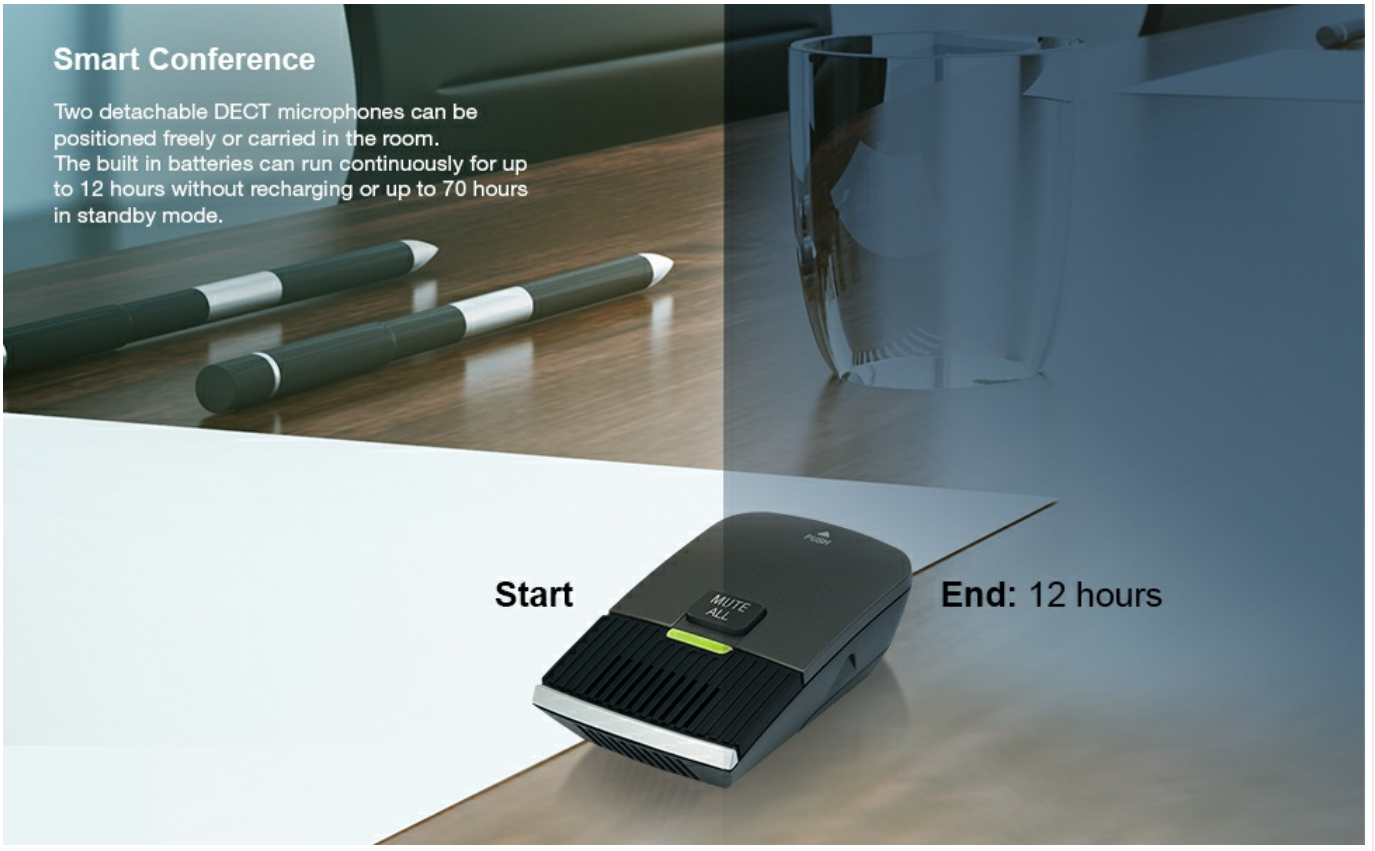


Image: Two DECT wireless microphones positioned on a conference table during a meeting, demonstrating their flexible placement.

Volume Control

Adjust the speaker volume using the **VOL +** and **VOL -** buttons on the main unit.

Caller ID and Phonebook

The 2-line backlit display shows caller ID information. The unit stores up to 50 caller ID entries and 50 name/number phonebook entries. Refer to the full user guide for detailed instructions on managing these features.



Image: Close-up of the conference phone's display, showing a call in progress with caller ID information.

Maintenance

Cleaning the Unit

Wipe the conference phone and wireless microphones with a soft, damp cloth. Do not use cleaning sprays or harsh chemicals, as these can damage the finish or electronic components.

Battery Care for Wireless Microphones

The wireless microphones are powered by rechargeable batteries.

- Always return microphones to their charging bays when not in use to ensure they are ready for the next call.
- The microphones offer up to 70 hours of standby time and 8 hours of talk time on a full charge.
- If you notice reduced battery performance, ensure the microphones are properly seated in the charging bays and that the charging contacts are clean.



Image: A wireless microphone with an overlay indicating talk time, highlighting its extended battery performance (up to 8 hours talk time).

Troubleshooting

If you experience issues with your conference phone, refer to the following common solutions:

Problem	Solution
No dial tone	Ensure the telephone line cord is securely connected to both the base unit and the wall jack. Verify the AC adapter is plugged in and receiving power.

Problem	Solution
Poor sound quality / Echo	• Ensure the base unit and wireless microphones are not too close to other electronic devices that may cause interference. • The phone features acoustic echo cancellation and dynamic noise reduction for premium sound. If issues persist, try repositioning the microphones. • Adjust the volume levels on the main unit.
Wireless microphones not working or charging	• Ensure microphones are correctly seated in their charging bays. • Check for any obstructions on the charging contacts of both the microphones and the base. • Allow sufficient time for charging. • If battery performance significantly degrades, contact VTech support for potential battery replacement options.
Interference during calls	The DECT 6.0 technology is designed to be interference-free from Wi-Fi networks and other wireless devices. However, extreme proximity to other strong radio frequency sources might cause issues. Try relocating the unit.  *Image: Diagram illustrating the interference-free operation of the conference phone with its dedicated G.722 broadband codec.*

SPECIFICATIONS

Feature	Detail
Brand	VTech
Model Number	VCS702
Telephone Type	Cordless (DECT 6.0)
Microphones Included	2 DECT 6.0 Wireless Microphones, 1 Central Fixed Microphone
Display	2-line backlit display
Caller ID Memory	Up to 50 entries
Phonebook Capacity	Up to 50 name/number entries
Speakerphone Technology	Full-Duplex
Audio Features	Acoustic Echo Cancellation, Automatic Gain Control, Dynamic Noise Reduction
Wireless Microphone Battery Life	Up to 70 hours standby, 8 hours talk time

Feature	Detail
Power Source	Corded Electric (AC Adapter)
Dimensions (L x W x H)	10.79 x 2.37 x 11.09 inches
Item Weight	3.3 pounds
UPC	735078031198

Warranty Information

The VTech VCS702 ErisStation DECT 6.0 Conference Phone comes with a **1 Year Limited Warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty card included with your product or visit the official VTech support website.

Support

For further assistance, technical support, or to inquire about replacement parts, please visit the official VTech support website or contact their customer service.
Online Support: www.vtechphones.com/support

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question