De'Longhi HCX9115E

De'Longhi HCX9115E Convection Panel Heater User Manual

Model: HCX9115E | Brand: De'Longhi

1. Introduction & Product Overview

The De'Longhi HCX9115E Convection Panel Heater is designed to provide efficient and quiet heating for various spaces. Its sleek, slim design allows for versatile placement, either freestanding or wall-mounted. This heater incorporates advanced features for personalized comfort and energy efficiency.

Key Features:

- **1500W Heating Power:** Fast, efficient heat suitable for medium to large rooms.
- **Versatile Placement:** Can be used freestanding with pre-assembled feet or easily wall-mounted with the included kit.
- **ECO PLUS Function:** Automatically adjusts heat and power settings for optimal comfort and energy savings.
- **Dual Lateral Fan System:** Improves heat distribution and moves air more evenly throughout the room for faster warming.
- **Digital Controls:** Adjustable thermostat, delayed on/off 24-hour timer, and multiple heat settings for personalized comfort.
- **Built-In Safety Features:** Includes a thermal shutoff to prevent overheating and an internal tip-over switch for enhanced safety.
- **Anti-freeze Setting:** Automatically activates the heater when temperatures drop below 41°F (5°C) to help prevent frozen pipes.



Figure 1: Front view of the De'Longhi HCX9115E Convection Panel Heater, showcasing its sleek white design and digital control panel.

2. Important Safety Information

Please read all safety warnings and instructions carefully before using this appliance to prevent fire, electric shock, injury, or property damage. Keep this manual for future reference.

- Always plug the heater directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap.
- Do not cover the heater or block the air inlets/outlets. This can cause overheating.
- Do not use the heater in bathrooms, laundry areas, or similar indoor locations where it may come into contact with water.
- Ensure the heater is placed on a stable, level surface if used freestanding.
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- The heater is equipped with an internal tip-over switch that automatically turns the unit off if it falls over.
- A thermal cut-off feature prevents overheating by automatically shutting off the unit if it reaches an unsafe

temperature.



Figure 2: Illustration of the heater's safety features, including the internal tip-over switch and automatic power cut-off for overheating.

3. Setup

3.1 Freestanding Setup

1. Carefully remove the heater from its packaging.
2. The feet are pre-assembled for convenience. Ensure they are securely attached and the heater is stable on a flat, level surface.
3. Place the heater in the desired location, ensuring adequate clearance from walls and furniture as per safety guidelines.

3.2 Wall-Mounting Setup

The heater can be wall-mounted using the included kit to save floor space. Follow the instructions provided with the wall-

mounting kit for proper installation.

1. Identify a suitable wall location, ensuring it is a sturdy surface and away from curtains or other flammable materials.
2. Use the provided template (if any) to mark drilling points for the mounting brackets.
3. Drill holes and secure the mounting brackets to the wall using appropriate fasteners.
4. Carefully attach the heater to the mounted brackets, ensuring it is securely fastened and level.



Figure 3: The heater displayed in a wall-mounted configuration, demonstrating its space-saving design.

4. Operating Instructions

The De'Longhi HCX9115E features intuitive digital controls for easy operation.



Figure 4: Close-up view of the digital control panel with buttons for power, temperature adjustment, mode, ECO, and timer.

4.1 Powering On/Off

- Plug the heater into a suitable electrical outlet.
- Press the **Power button** (*symbol: circle with vertical line*) on the control panel to turn the unit on or off.

4.2 Setting the Temperature

- Use the **'+'** and **'-'** buttons to adjust the desired room temperature. The digital display will show the set temperature.

4.3 Heat Settings (Modes)

- Press the **MODE button** to cycle through available heat settings (e.g., Low, Medium, High). The display will indicate the current mode.

4.4 ECO PLUS Function

- Activate the **ECO button** to enable the energy-saving function. The heater will automatically optimize power consumption to maintain the set temperature efficiently.

4.5 Timer Function

- Press the **Timer button** (*symbol: clock*) to set a delayed start or stop time for the heater (up to 24 hours). Refer to the full user guide for detailed timer programming.

4.6 Anti-freeze Setting

- This feature automatically turns on the heater if the room temperature drops below 41°F (5°C), helping to prevent pipes from freezing. This setting is typically activated when the heater is in standby mode.

Your browser does not support the video tag.

Video 1: Official De'Longhi video demonstrating the features and benefits of the HCX9115E Slim Style Digital Convector Heater, including its compact design and control panel.

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Video 2: Official De'Longhi video showcasing various heating appliances, including panel heaters, and their suitability for different rooms and heating needs.

5. Maintenance

Regular maintenance ensures optimal performance and longevity of your heater.

5.1 Cleaning

- Always unplug the heater from the electrical outlet and allow it to cool down completely before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Periodically vacuum the air intake and outlet grilles to remove dust and lint buildup.

5.2 Storage

- If storing the heater for an extended period, clean it thoroughly and place it back in its original packaging or a suitable dust-free container.
- Store in a cool, dry place.

6. Troubleshooting

If your heater is not operating correctly, consult the following common issues before contacting customer support.

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Heater does not turn on.	Not plugged in; Power switch off; Tip-over switch activated; Overheat protection activated.	Ensure plug is fully inserted; Turn power switch on; Place heater upright on a flat surface; Unplug, wait 30 mins, then plug back in.
Heater produces no heat or insufficient heat.	Temperature setting too low; ECO mode active; Room too large for heater capacity.	Increase temperature setting; Adjust mode or turn off ECO; Consider using in a smaller room or with supplementary heating.
Heater makes unusual noises.	Dust/debris in fan; Loose internal component; Vibration from surface.	Clean fan grilles; Contact customer support if noise persists; Ensure heater is on a stable, flat surface.

For issues not listed here or if problems persist, please contact De'Longhi customer support.

7. Specifications

Feature	Detail
Brand	De'Longhi
Model Number	HCX9115ECA
Special Feature	Programmable Thermostat
Color	White
Form Factor	Floor Stand
Indoor/Outdoor Usage	Indoor
Product Dimensions	75"D x 82"W x 55"H
Recommended Uses For Product	Residential
Mounting Type	Wall Mount
Heating Coverage	Small to medium spaces
Burner type	Radiant
Fuel Type	Electric
Voltage	120
Cable Length	3 Yards
Min Temperature Setting	41 Degrees Fahrenheit
Max Temperature Setting	41 Degrees Fahrenheit
Item Weight	18.3 pounds

8. Warranty & Support

For detailed warranty information and customer support, please refer to the official De'Longhi resources.

- **User Guide (PDF):** Download User Guide
- **User Manual (PDF):** Download User Manual
- **Protection Plans:** Additional protection plans are available for purchase to extend coverage beyond the standard warranty.
- **Manufacturer:** DeLonghi

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question