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## Samsung EO-MG920BBEGIN

# Samsung EO-MG920BBEGIN Mono Bluetooth Headset User Manual

## INTRODUCTION

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This manual provides comprehensive instructions for the safe and efficient use of your Samsung EO-MG920BBEGIN Mono Bluetooth Headset. Please read this manual thoroughly before using the device to ensure proper operation and to prevent damage. This headset is designed primarily for voice calls and does not support music playback.

## WHAT'S IN THE BOX

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- 1 x Samsung EO-MG920BBEGIN Mono Bluetooth Headset
- Hybrid type eartips (small and medium sizes)
- Clear earhook

## PRODUCT OVERVIEW

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Familiarize yourself with the components of your Samsung EO-MG920BBEGIN headset.



**Image: Side View of Headset.** This image displays the side profile of the Samsung EO-MG920BBEGIN headset, showing its slim design and the ear tip and earhook attachment point.



**Image: Angled View of Headset.** This image shows an angled view of the headset, highlighting the textured surface of the main body and the integrated controls.



**Image: Headset and Accessories.** This image displays the Samsung EO-MG920BBEGIN headset along with its included accessories: two sizes of hybrid eartips and a clear earhook, ready for customization.

## Controls and Indicators:

- **Power On/Off Switch:** Located on the side of the headset.
- **Call Button:** Used for accepting and ending calls.
- **Volume Control:** Adjusts the call volume.
- **LED Indicator:** Displays status such as power, pairing, and charging.
- **Charging Port:** For connecting the charger.

## SETUP

### 1. Charging the Headset

1. Connect the charger to the headset's charging port.
2. Plug the charger into a power outlet.
3. The LED indicator will show the charging status. A full charge typically takes approximately 2 hours.
4. Once fully charged, disconnect the charger. The headset offers up to 7 hours of continuous talk time.

### 2. Pairing with a Mobile Device

The headset supports active pairing, making connection straightforward.

1. Ensure the headset is charged and powered off.
2. Press and hold the Power On/Off switch until the LED indicator flashes blue and red alternately, indicating pairing mode.
3. On your mobile device, enable Bluetooth and search for available devices.
4. Select "EO-MG920" or a similar name from the list of found devices.

5. If prompted for a passcode, enter "0000" (four zeros).
6. Once paired, the headset's LED indicator will flash blue periodically.

## OPERATING INSTRUCTIONS

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### Power On/Off

- **To Power On:** Slide the Power On/Off switch to the 'On' position. The LED indicator will flash blue.
- **To Power Off:** Slide the Power On/Off switch to the 'Off' position. The LED indicator will turn off.

### Making and Receiving Calls

- **Answering a Call:** Press the Call button once.
- **Ending a Call:** Press the Call button once during a call.
- **Rejecting a Call:** Press and hold the Call button for approximately 2 seconds.
- **Making a Call:** Dial the number on your phone. The call will automatically transfer to the headset if connected.
- **Voice Dialing (if supported by phone):** Press the Call button once when not on a call to activate your phone's voice assistant.

### Volume Control

- Use the Volume Control buttons on the headset to adjust the call volume up or down.

### Multi-point Access

This headset supports multi-point access, allowing it to be connected to two Bluetooth devices simultaneously. To use this feature, pair the headset with the first device, then put it back into pairing mode and pair with the second device. The headset will manage connections between the two devices.

**Important Note: This mono wireless Bluetooth headset is designed exclusively for voice calls. It does not support music playback or other audio streaming functions.**

## MAINTENANCE

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### Cleaning

- Wipe the headset with a soft, dry cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Keep the charging port free from dust and debris.

### Storage

- Store the headset in a cool, dry place away from extreme temperatures.
- Avoid prolonged exposure to direct sunlight or moisture.

## TROUBLESHOOTING

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Problem	Possible Solution
Headset does not power on.	Ensure the headset is fully charged. Check the power switch position.
Cannot pair with device.	Ensure the headset is in pairing mode (flashing blue/red). Make sure Bluetooth is enabled on your device. Move the headset closer to your device. Try restarting both devices.
No sound during calls.	Check the volume level on both the headset and your phone. Ensure the headset is properly connected to your phone.
Poor call quality.	Move closer to your paired device. Avoid obstacles between the headset and device. Ensure the headset is not in a very noisy environment, as it lacks advanced noise cancellation.
Short battery life.	Ensure the headset is fully charged before use. Battery performance may degrade over time with extensive use.

## SPECIFICATIONS

Feature	Detail
Brand	Samsung
Model Name	EO-MG920BBEGIN
Connectivity Technology	Bluetooth
Bluetooth Version	3.0
Battery Capacity	110 mAh
Talk Time	Up to 7 hours
Standby Time	Up to 300 hours
Weight	9.2g (approximate)
Color	Black
Form Factor	Over Ear (with earhook)
Noise Reduction	Yes (for voice calls)
Echo Cancellation	Yes (for voice calls)
Multi-point Access	Yes

## WARRANTY INFORMATION

This Samsung EO-MG920BBEGIN Mono Bluetooth Headset comes with a **1-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects but does not cover damage caused by misuse, accidents, or unauthorized modifications.

## SUPPORT

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For further assistance, technical support, or warranty claims, please contact Samsung customer service through their official website or the contact information provided with your product packaging. You can also visit the official Samsung support page for your region.