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Spigen Q11

Spigen Air Vent Car Mobile Holder Q11 Instruction Manual

Model: Q11

INTRODUCTION

Thank you for choosing the Spigen Air Vent Car Mobile Holder Q11. This magnetic car mount provides a secure and convenient way to hold your smartphone in your vehicle. Its compact design and strong magnetic hold ensure stability even during motion. Please read this manual carefully before installation and use to ensure proper functionality and safety.

PACKAGE CONTENTS

Verify that all items are present in your package:

- Magnetic Air Vent Mount
- Circle Metal Plate
- Rectangle Metal Plate
- Protected Circle Film
- Protected Rectangle Film

What's in the box



Magnetic air
vent mount



Circle
metal plate



Rectangle
metal plate



Protected
rectangle film



Protected
circle film

Image: All components included in the Spigen Q11 package.

SETUP AND INSTALLATION

Follow these steps to properly install your Spigen Air Vent Car Mobile Holder Q11:

1. Prepare Your Phone with a Metal Plate

1. **Choose a Metal Plate:** Select either the circular or rectangular metal plate based on your phone's size and preferred placement.
2. **Apply Protection Film (Recommended):** To prevent any damage to your device, especially if applying the metal plate directly to the phone, first apply one of the provided protection films to the desired area on your phone or phone case.
3. **Attach Metal Plate:** Peel off the adhesive backing from the chosen metal plate and firmly press it onto the protection film or directly onto your phone/case. Ensure it is centered for optimal magnetic hold.

Compatibility

Works with all devices;
Spigen case friendly.



Image: Example of metal plate placement on a smartphone, compatible with various cases.

Important Note: Metal plates will hinder wireless charging capabilities. If you use wireless charging, consider placing the metal plate in a location that does not interfere with the charging coil, or remove the plate before wireless charging.

2. Install the Air Vent Mount

1. **Identify Compatible Air Vents:** The Q11 mount is designed for most straight air vents. Ensure your vehicle's air vent slats are straight and can securely hold the mount.

Uyumluluk



Image: Examples of compatible (left) and incompatible (right) air vent designs.

2. **Attach to Air Vent:** Gently push the rubberized prongs of the magnetic air vent mount onto one of the horizontal or vertical slats of your car's air vent. Ensure a firm grip. The rubber material provides a strong, firm grip and protects your vent blades from scratches.

Rubber material
Strong firm grip on
the air vent blade.

STRONG GRIPPING



Image: Installing the mount onto an air vent, showing the rubberized grip.

OPERATING INSTRUCTIONS

Once the mount and metal plate are installed, using your mobile holder is straightforward:

1. **Attach Your Phone:** Bring your smartphone (with the metal plate attached) close to the magnetic surface of the air vent mount. The strong magnets will securely hold your device in place.
2. **Adjust Viewing Angle:** The mount allows for 360-degree rotation. Simply twist your device to achieve your desired orientation, whether horizontal or vertical, for optimal viewing.

Strong magnets
Stable hold on device
even in extreme motion.



Image: Smartphone attached to the mount, demonstrating strong magnetic hold.

360° viewing

Simply twist the device to desired orientation.



Image: Demonstrating 360-degree rotation for flexible viewing.

MAINTENANCE AND CARE

- **Cleaning:** Wipe the mount with a soft, dry cloth to remove dust or debris. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** When not in use for extended periods, store the mount in a cool, dry place away from direct sunlight.
- **Avoid Extreme Temperatures:** Prolonged exposure to extreme heat or cold may affect the material integrity and magnetic strength.

TROUBLESHOOTING

Problem: Phone does not hold securely.

Solution:

- Ensure the metal plate is properly attached to your phone or case and is centered.

- Verify that the air vent mount is firmly clipped onto the air vent slot.
- Check if your phone case is too thick, which might reduce magnetic strength. Try a thinner case or place the metal plate on the outside of the case.

Problem: Mount is loose on the air vent.

Solution:

- Ensure the air vent prongs are fully inserted onto a vent slot.
- Confirm your car's air vent type is compatible (straight slats are ideal).
- Avoid placing heavy objects on the mount or phone while attached.

Problem: Wireless charging is not working.

Solution:

- The metal plate interferes with wireless charging. Remove the metal plate or reposition it to avoid the wireless charging coil area on your phone.

SPECIFICATIONS

Brand	Spigen
Model Number	Q11 (SGP11583)
Mounting Type	Air Vent
Material	Metal (for plates), Rubber (for vent grip)
Color	Black
Compatible Devices	Most Smartphones
Dimensions	8 x 8 x 8 Centimeters (approximate)
Weight	80 Grams (approximate)

WARRANTY AND SUPPORT

For warranty information or technical support, please visit the official Spigen website or contact Spigen customer service directly. Keep your purchase receipt for warranty claims.
Spigen Official Website: www.spigen.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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