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Verbatim 99121

Verbatim 8GB Retractable USB 2.0 Flash Drive User Manual

Model: 99121

1. Product Overview

The Verbatim 8GB Retractable USB 2.0 Flash Drive is designed for convenient storage and transfer of digital files. Its retractable design protects the USB connector when not in use, eliminating the need for a separate cap. This drive features Microban antimicrobial product protection, inhibiting the growth of bacteria on the product surface.



Image: Verbatim 8GB Retractable USB 2.0 Flash Drive with connector extended.



Image: The retractable design protects the USB connector without a separate cap.

2. System Requirements

To ensure proper functionality, your computer or device must meet the following minimum system requirements:

- **Operating System:** Windows XP, Vista, Windows 7, or higher; Mac OS X 10.1 or higher; Linux kernel 2.6 or higher.
- **Connectivity:** Available USB 2.0 port (compatible with USB 1.1, but performance will be limited).

3. Setup and Initial Use

The Verbatim USB 2.0 Flash Drive is designed for plug-and-play operation, requiring no additional software installation for basic functionality.

3.1 Connecting the Drive

1. **Extend the USB Connector:** Locate the slider mechanism on the drive. Push the slider to extend the USB connector until it locks into place.
2. **Insert into USB Port:** Plug the extended USB connector firmly into an available USB port on your computer or compatible device.
3. **Automatic Recognition:** Your operating system should automatically detect the drive and make it accessible. A new drive letter (e.g., E:, F:) will typically appear in "My Computer" (Windows) or on the desktop/Finder (Mac).



Image: The compact design allows for easy portability.

4. Operating Instructions

4.1 Transferring Files

To transfer files to or from the USB drive:

- **Open the Drive:** Double-click the drive icon in "My Computer" (Windows) or on your desktop/Finder (Mac) to open its contents.
- **Drag and Drop:** Drag and drop files or folders from your computer to the USB drive, or vice versa. Alternatively, use copy and paste functions.
- **Monitor Progress:** A progress bar will indicate the transfer status. Do not remove the drive until the transfer is complete.

4.2 Safely Removing the Drive

Always safely remove the USB drive to prevent data corruption:

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray (bottom-right corner), then select the Verbatim drive. Wait for the "Safe to Remove Hardware" message.
- **Mac:** Drag the drive icon from the desktop to the Trash, or right-click (Control-click) the drive icon and select "Eject."
- **Retract Connector:** Once safely ejected, push the slider to retract the USB connector back into the drive's housing.



Image: Verbatim 8GB Retractable USB 2.0 Flash Drive with connector retracted.

5. Maintenance

- **Physical Care:** Keep the drive clean and free from dust and debris. The retractable mechanism helps protect the connector from physical damage.
- **Data Backup:** Regularly back up important data stored on the flash drive to another storage medium to prevent data loss.
- **Antimicrobial Protection:** The Microban antimicrobial product protection is integrated into the plastic housing to inhibit the growth of bacteria on the product surface. This protection is permanent and does not wash off or wear away.

6. Troubleshooting

- **Drive Not Recognized:**
  - Ensure the drive is fully inserted into the USB port.
  - Try a different USB port on your computer.

- Test the drive on another computer to rule out a computer-specific issue.
- Check your computer's Device Manager (Windows) or System Information (Mac) to see if the drive is listed.

- **Slow Transfer Speeds:**
  - This is a USB 2.0 drive, which has a maximum theoretical speed of 480 Mbps (60 MB/s). Actual speeds will be lower due to various factors.
  - Ensure you are connecting to a USB 2.0 or higher port for optimal performance. Connecting to a USB 1.1 port will result in significantly slower speeds.
  - Large file transfers or many small files can take longer.
- **Cannot Write to Drive:**
  - Check if the drive is full. Delete unnecessary files or transfer them to another location.
  - Ensure the drive is not write-protected (though this model typically does not have a physical write-protect switch).
  - The file system (e.g., FAT32, NTFS, exFAT) might have limitations. For example, FAT32 does not support single files larger than 4GB. Consider reformatting the drive to exFAT or NTFS if you need to store larger files (note: reformatting will erase all data).

7. Specifications

Feature	Detail
Model Number	99121
Capacity	8 GB
Interface	USB 2.0 (backward compatible with USB 1.1)
Color	Blue
Design	Retractable connector
Special Feature	Microban Antimicrobial Product Protection
Operating Temperature	0°C to 45°C (32°F to 113°F)
Storage Temperature	-20°C to 60°C (-4°F to 140°F)
Compatibility	Windows XP, Vista, 7+, Mac OS X 10.1+, Linux kernel 2.6+

8. Warranty and Support

Verbatim provides a **5-year limited warranty** for this product, covering defects in materials and workmanship under normal use. This warranty does not cover damage caused by accident, abuse, misuse, or unauthorized modification.

For technical support, warranty claims, or further assistance, please visit the official Verbatim website or contact their customer service department:

- **Verbatim Official Website:** www.verbatim.com
- Refer to the "Support" or "Contact Us" section on the website for specific contact information in your region.

9. Important Safety Information

Proposition 65 Warning: This product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, visit www.P65Warnings.ca.gov.

Always handle electronic devices with care. Avoid exposing the drive to extreme temperatures, moisture, or strong impacts.

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