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## SanDisk SDWS4-032G-G46

# SanDisk Connect Wireless Stick Flash Drive User Manual

Model: SDWS4-032G-G46

## INTRODUCTION

The SanDisk Connect Wireless Stick is a versatile storage device designed to work seamlessly with your computer, smartphone, and tablet. It allows for wireless access to media, transfer of large files, and streaming of HD videos and music. This device facilitates saving and sharing photos and videos to and from your mobile devices, enhancing mobile data management.

It offers the flexibility of wireless connectivity for on-the-go use and a standard USB connector for traditional wired connections to computers.

## PRODUCT OVERVIEW



Image: SanDisk Connect Wireless Stick with its protective cap removed, revealing the USB connector and the transparent wireless module.



Image: Angled view of the SanDisk

Connect Wireless Stick with its cap securely in place.



Image: A hand demonstrating the portability of the SanDisk Connect Wireless Stick by placing it into a yellow bag.

## SETUP

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### 1. Charging the Device

Before initial use, fully charge your SanDisk Connect Wireless Stick. Plug the device into any standard USB port on a computer or a USB wall adapter. The LED indicator on the device will show charging status.

### 2. Installing the SanDisk Connect App

To utilize the wireless features, download the SanDisk Connect app on your mobile device (smartphone or tablet). The app is available on the App Store (for iOS devices), Google Play Store (for Android devices), and Amazon Appstore for Android.

- For iOS: Search "SanDisk Connect" in the App Store.
- For Android: Search "SanDisk Connect" in the Google Play Store or Amazon Appstore.

### 3. Connecting Wirelessly

1. Turn on the SanDisk Connect Wireless Stick by pressing the power button. The Wi-Fi indicator light will illuminate.
2. On your mobile device, go to Wi-Fi settings and select the Wi-Fi network named "SanDisk Connect" followed by a unique identifier.
3. Open the SanDisk Connect app. The app will guide you through the initial setup, including setting a Wi-Fi password for security (WPA2 supported).
4. You can configure the device to connect to your home Wi-Fi network while still providing access to the Wireless Stick, allowing internet access and device connectivity simultaneously.

### 4. Connecting via USB

For traditional file transfer, simply plug the SanDisk Connect Wireless Stick into a USB port on your computer. It will function as a standard USB flash drive, allowing you to drag and drop files.

## OPERATING INSTRUCTIONS

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### File Management

- **Uploading Files:** From the SanDisk Connect app, you can upload photos, videos, and documents from your mobile

device to the Wireless Stick.

- **Downloading Files:** Access files stored on the Wireless Stick through the app and download them to your mobile device or computer.
- **Auto-Backup:** Configure the app to automatically back up your mobile device's camera roll to the Wireless Stick when connected.

## Media Streaming

The SanDisk Connect Wireless Stick allows you to stream HD videos and music directly from the device to up to three connected devices simultaneously. Use the SanDisk Connect app to browse and play media files.

- Ensure your device is connected to the Wireless Stick's Wi-Fi network.
- Open the SanDisk Connect app and navigate to the desired media file.
- Tap to play. Note that some DRM-protected content may not be streamable.

## MAINTENANCE

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### Battery Life and Charging

The SanDisk Connect Wireless Stick is equipped with a rechargeable Lithium Polymer battery. Battery life varies depending on usage and settings, such as the number of connected devices and streaming activity. To charge, connect the device to a USB power source.

- The device charges automatically when plugged into a USB port.
- Monitor battery status through the SanDisk Connect app.

### Storage Management

Regularly manage the files on your Wireless Stick to ensure optimal performance and available storage space. Delete unnecessary files to free up space.

## TROUBLESHOOTING

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- **Device Not Connecting Wirelessly:**
  - Ensure the Wireless Stick is powered on and fully charged.
  - Verify that your mobile device's Wi-Fi is enabled and connected to the "SanDisk Connect" network.
  - Restart both the Wireless Stick and your mobile device.
  - Check for app updates in your device's app store.
- **Files Not Transferring:**
  - Ensure sufficient storage space is available on the Wireless Stick.
  - Check file permissions if transferring to or from a computer.
  - For large files, ensure a stable Wi-Fi connection or use the USB connection.
- **Streaming Issues (Lag/Buffering):**
  - Reduce the number of devices streaming simultaneously.
  - Ensure your device is within the effective wireless range (up to 45 meters/150ft with clear line of sight).
  - Check for signal interference from other wireless devices.
- **Device Not Recognized by Computer via USB:**
  - Try a different USB port on your computer.

- Ensure the USB connector is fully inserted.
- Restart your computer.

For more detailed troubleshooting, refer to the official SanDisk support website or the user guide PDF available online.

## SPECIFICATIONS

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Feature	Detail
Model Name	SanDisk 32GB Connect Wireless Stick Flash Drive
Model Number	SDWS4-032G-G46
Memory Storage Capacity	32 GB
Connectivity Technology	USB, Wi-Fi
Wireless Type	802.11n
Hardware Interface	USB 2.0, 802.11 b/g/n
Write Speed	20 MB/s
Item Weight	0.8 ounces
Product Dimensions (LxWxH)	0.48 x 3.08 x 0.82 inches
Battery	1 Lithium Polymer battery (included)
Compatible Devices	Mobile, PC, Mac

## WARRANTY AND SUPPORT

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For information regarding product warranty, please refer to the warranty card included with your product packaging or visit the official SanDisk support website. SanDisk provides technical support and resources for product assistance.

**Online Support:** For frequently asked questions, troubleshooting guides, and software downloads, visit [kb.sandisk.com](http://kb.sandisk.com).

**Contact Support:** Contact information for customer service can be found on the SanDisk official website.

