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› Baseus Encok W01 True Wireless Earphones User Manual

## Baseus NGW01-01

# Baseus Encok W01 True Wireless Earphones User Manual

Model: NGW01-01

## INTRODUCTION

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Thank you for choosing the Baseus Encok W01 True Wireless Earphones. This manual provides essential information for the safe and efficient use of your device. Please read it thoroughly before operation and retain it for future reference.

## SAFETY INFORMATION

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- Do not expose the earphones or charging case to extreme temperatures, humidity, or corrosive environments.
- Avoid dropping, impacting, or disassembling the device.
- Keep the device away from children and pets.
- Use only the provided or certified charging cables and adapters.
- Prolonged exposure to loud volume may cause hearing damage. Adjust volume to a safe level.
- Do not use the earphones in situations where inability to hear ambient sounds could be dangerous (e.g., driving, cycling, walking in traffic).

## PACKAGE CONTENTS

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Ensure all items are present in your package:

- Baseus Encok W01 True Wireless Earphones (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual

## PRODUCT OVERVIEW

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Familiarize yourself with the components of your Baseus Encok W01 earphones and charging case.



Image: Baseus Encok W01 earphones placed inside their charging case, with the lid open. The case shows charging contacts and a USB port.



Image: The Baseus Encok W01 charging case with its lid open, revealing the earbud compartments and the charging port at the front.

### Earphone Components:

- **Multi-function Touch Button:** For controlling playback, calls, and voice assistant.
- **LED Indicator:** Shows power and pairing status.
- **Microphone:** For calls and voice commands.
- **Charging Contacts:** For charging inside the case.
- **Ear Tip:** Provides a secure and comfortable fit.



Image: A close-up view of a single Baseus Encok W01 earphone, highlighting the multi-function button and the Baseus logo.

### **Charging Case Components:**

- **Charging Port:** For connecting the USB charging cable.
- **Battery Indicator:** Shows the charging case's battery level.
- **Earphone Charging Slots:** Securely holds and charges the earphones.

## **SETUP**

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### **1. Charging the Earphones and Case**

Before first use, fully charge the earphones and the charging case.

1. Place the earphones into the charging case. Ensure they are correctly seated in their respective slots.

2. Connect the USB charging cable to the charging port on the case and to a power source (e.g., USB wall adapter, computer USB port).
3. The indicator lights on the case and/or earphones will show charging status. They will typically turn off or change color when fully charged.

## 2. Initial Pairing with a Device

Follow these steps to pair your earphones with a new Bluetooth device:

1. Ensure the earphones are charged.
2. Open the charging case. The earphones will automatically enter pairing mode, and their LED indicators will flash (e.g., blue and red alternately).
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "Baseus Encok W01" from the list of found devices.
5. Once connected, the earphone LED indicators will stop flashing or flash slowly (e.g., blue every few seconds). You will hear a confirmation tone.

*Note: The earphones will automatically connect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.*

## OPERATING INSTRUCTIONS

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### Power On/Off

- **Power On:** Take the earphones out of the charging case. They will power on automatically.
- **Power Off:** Place the earphones back into the charging case and close the lid. They will power off automatically and begin charging. Alternatively, if disconnected from a device for a period, they may power off automatically.

### Music Playback

Use the multi-function touch button on either earphone to control music:

- **Play/Pause:** Single tap the touch button.
- **Next Track:** Double tap the right earphone's touch button.
- **Previous Track:** Double tap the left earphone's touch button.
- **Volume Up:** Triple tap the right earphone's touch button.
- **Volume Down:** Triple tap the left earphone's touch button.

### Call Management

Manage phone calls using the multi-function touch button:

- **Answer/End Call:** Single tap the touch button during an incoming call or during an active call.
- **Reject Call:** Press and hold the touch button for 2 seconds during an incoming call.

### Voice Assistant

- **Activate Voice Assistant:** Press and hold the touch button for 2 seconds when not on a call.

## MAINTENANCE

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### Cleaning

- Regularly clean the earphones and charging case with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Gently clean the ear tips and charging contacts to ensure proper function and hygiene.

## Storage

- When not in use, store the earphones in their charging case to protect them and keep them charged.
- Store the device in a cool, dry place, away from direct sunlight and extreme temperatures.

## TROUBLESHOOTING

Problem	Possible Solution
Earphones do not power on.	Ensure the earphones and charging case are fully charged. Place earphones in the case and close the lid, then open again.
Earphones do not pair with device.	<ul style="list-style-type: none"> <li>• Ensure Bluetooth is enabled on your device.</li> <li>• Make sure earphones are in pairing mode (flashing LED).</li> <li>• Forget "Baseus Encok W01" from your device's Bluetooth list and try pairing again.</li> <li>• Ensure earphones are within Bluetooth range (10 meters).</li> </ul>
Only one earphone works.	<ul style="list-style-type: none"> <li>• Place both earphones back into the charging case, close the lid, then take them out again to re-sync.</li> <li>• Ensure both earphones are charged.</li> <li>• Reset the earphones (refer to manufacturer's specific reset instructions if available, otherwise try forgetting device and re-pairing).</li> </ul>
Poor sound quality or disconnections.	<ul style="list-style-type: none"> <li>• Ensure earphones are within range of your device and there are no obstructions.</li> <li>• Check for interference from other wireless devices.</li> <li>• Clean the ear tips and earphone grilles.</li> <li>• Try re-pairing the earphones.</li> </ul>

## SPECIFICATIONS

<b>Model Number</b>	NGW01-01
<b>Brand</b>	Baseus
<b>Connectivity Technology</b>	Wireless (Bluetooth)
<b>Form Factor</b>	In Ear
<b>Color</b>	Black
<b>Material</b>	Plastic
<b>Frequency Range</b>	20Hz~20KHz
<b>Control Type</b>	Voice Control
<b>Water Resistance Level</b>	Waterproof
<b>Item Weight</b>	220 Grams

## WARRANTY AND SUPPORT

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The Baseus Encok W01 True Wireless Earphones come with a Manufacturer Warranty. For detailed warranty terms and conditions, please refer to the official Baseus website or contact customer support. For further assistance, troubleshooting, or product inquiries, please visit the [Baseus Store on Amazon](#) or their official support channels.