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**Motorola CT202**

# Motorola CT202 Landline Telephone User Manual

Model: CT202

## 1. Introduction

Welcome to the user manual for your new Motorola CT202 Landline Telephone. This guide provides comprehensive instructions for setting up, operating, and maintaining your telephone. Please read this manual carefully to ensure proper use and to fully utilize all features of your device. Keep this manual for future reference.

## 2. Package Contents

Before you begin, please check the package contents. If any items are missing or damaged, contact your retailer immediately.

- Motorola CT202 Base Unit
- Handset
- Coiled Handset Cord
- Telephone Line Cord
- User Manual (this document)

## 3. Product Overview

Familiarize yourself with the components of your Motorola CT202 telephone.




Figure 3.1: Front view of the Motorola CT202 Landline Telephone.

## 3.1 Keypad and Display

- **LCD Display:** Shows caller ID, time, date, and menu options.
- **Numeric Keypad (0-9, *, #):** For dialing numbers and entering characters.
- **P (Pause) Button:** Inserts a pause in the dialing sequence.
- **HOLD Button:** Puts the current call on hold.

- **SET Button:** Accesses menu and confirms selections.
- **Navigation Buttons (Up/Down/Left/Right):** Navigates through menus and adjusts volume.
- **X (Clear/Exit) Button:** Clears entered digits or exits a menu.
- **Memory Button:** Accesses stored phone numbers.
- **Speakerphone Button:** Activates/deactivates the speakerphone.
- **R (Recall) Button:** Used for network services (e.g., call waiting).
- **Mute Button:** Mutes the microphone during a call.
- **Redial Button:** Dials the last number called.




Figure 3.2: Side view showing connection ports.

## 3.2 Connection Ports

- **Handset Port:** Connects the coiled handset cord.
- **Line Port:** Connects the telephone line cord to the wall jack.

## 4. Setup

Follow these steps to set up your Motorola CT202 telephone.

1. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the handset port on the left side of the telephone base unit.
2. **Connect the Telephone Line:** Plug one end of the telephone line cord into the LINE port on the back of the telephone base unit and the other end into your telephone wall jack.
3. **Initial Power-Up:** The telephone is powered by the telephone line. Once connected, the display should illuminate.
4. **Set Date and Time:**
    - Press the **SET** button.
    - Use the navigation buttons (Up/Down) to scroll to the 'Date/Time' setting.
    - Press **SET** to select.
    - Enter the current date and time using the numeric keypad. Use the Left/Right navigation buttons to move between fields (e.g., day, month, year, hour, minute).
    - Press **SET** to confirm. *Note: Some users have reported this step can be challenging. Ensure you follow the on-screen prompts carefully.*

## 5. Operating Instructions

### 5.1 Making a Call

1. Lift the handset or press the **Speakerphone** button.
2. Listen for a dial tone.
3. Dial the desired phone number using the numeric keypad.
4. The call will connect automatically.

### 5.2 Answering a Call

- When the phone rings, lift the handset or press the **Speakerphone** button to answer.

### 5.3 Adjusting Volume

- During a call, use the **Up**/**Down** navigation buttons to adjust the earpiece or speakerphone volume.

### 5.4 Redialing

- Lift the handset or press the **Speakerphone** button.
- Press the **Redial** button to dial the last number called.

### 5.5 Using Memory/Phonebook

- **Storing a Number:** Press **Memory**, enter the number, press **Memory** again, then select a memory location (e.g., a numeric key or a specific memory slot if available).
- **Dialing from Memory:** Lift the handset or press **Speakerphone**, then press **Memory** and the corresponding memory location.

### 5.6 Mute Function

- During a call, press the **Mute** button to temporarily disable your microphone. The other party will not hear you. Press again to unmute.

### 5.7 Hold Function

- During a call, press the **HOLD** button to place the call on hold. The other party will hear hold music or silence. Press **HOLD** again or lift/replace the handset to resume the call.

## 6. Maintenance

Proper care will ensure the longevity of your telephone.

- **Cleaning:** Wipe the telephone with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Avoid Liquids:** Keep the telephone away from water and other liquids.
- **Temperature:** Store and operate the telephone in a moderate temperature environment.
- **Dust:** Keep the telephone free from dust buildup.

## 7. Troubleshooting

If you encounter issues with your Motorola CT202, refer to the following common problems and solutions.

| Problem | Possible Cause | Solution |
|---|---|---|
| No dial tone | Telephone line cord is not connected properly. | Ensure the telephone line cord is securely plugged into both the phone and the wall jack. |
| Cannot hear caller / Caller cannot hear me | Handset cord is loose or damaged; Volume is too low; Mute function is active. | Check handset cord connection. Adjust volume using navigation buttons. Deactivate mute if active. |
| Display is blank or unreadable | No telephone line power; Display contrast setting. | Ensure telephone line is active. Check if contrast can be adjusted via menu settings (refer to 'Set Date and Time' section for menu access). |
| Difficulty setting date/time | Incorrect button sequence; Misunderstanding of prompts. | Carefully re-read the 'Set Date and Time' instructions in Section 4. Ensure you press SET to confirm each segment (e.g., hour, minute, day). |
| Buttons not responding | Temporary software glitch. | Unplug the telephone line cord from the wall jack for a few minutes, then plug it back in to reset the device. |

## 8. Specifications

Key technical specifications for the Motorola CT202 Landline Telephone.

| Feature | Detail |
|---|---|
| Model Number | CT202 |

| Feature | Detail |
|---|---|
| Product Dimensions | 23.62 x 23.62 x 33.46 inches |
| Item Weight | 1.14 pounds (0.52 Kilograms) |
| Color | White |
| Telephone Type | Corded |
| Material | Plastic |
| Power Source | AC/DC (Line Powered) |
| Dialer Type | Single Keypad |
| Answering System Type | Digital |
| Batteries Required | 1 A batteries (for specific features, not general operation) |
| Date First Available | May 22, 2015 |
| Manufacturer | Motorola |

## 9. Warranty and Support

Your Motorola CT202 Landline Telephone is covered by a manufacturer's warranty. Please refer to the warranty card included in your original packaging for specific terms and conditions.
For technical support, troubleshooting assistance, or warranty claims, please visit the official Motorola support website or contact their customer service. Keep your purchase receipt as proof of purchase.
For more information, you may visit theMotorola Store on Amazon.

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**When setting up my Motorola CT202 phone, why does the display request an input code when the SET button is pressed, and why can I not make outgoing calls?**

Based on the Motorola CT202 manual and user feedback, there are a few reasons why you might be seeing a code request or experiencing dialing issues: Area Code/IP Code Settings: Some users have reported...

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