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Nespresso EN550S

Nespresso Lattissima Touch Original Espresso Machine User Manual

Model: EN550S

Introduction

Welcome to the Nespresso Lattissima Touch experience. This machine, developed by De'Longhi, combines Nespresso's premium espresso capsule system with an automatic cappuccino system, allowing you to prepare a variety of coffee and milk-based beverages with a single touch. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your machine.

Important Safety Instructions

- Read all instructions before using the appliance.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- This appliance is for household use only.
- Unplug from outlet when not in use and before cleaning.
- Do not operate any appliance with a damaged cord or plug.
- Keep the appliance and its cord out of reach of children.
- Use only Nespresso capsules in this machine.
- Do not open the capsule lever during brewing.

Package Contents

Verify that all components are present in the packaging:

- Nespresso Lattissima Touch Espresso Machine
- Milk Frother Carafe

- Water Tank
- Drip Tray and Used Capsule Container
- Instruction Manual
- Nespresso OriginalLine Capsule Welcome Kit (may vary by region)

Machine Components

Familiarize yourself with the main parts of your Nespresso Lattissima Touch machine:



Figure 1: Nespresso Lattissima Touch Espresso Machine. This image displays the machine's main body, the integrated milk frother carafe on the right, and a cup of latte macchiato on the drip tray. The capsule insertion area is visible on the left.

1. **Water Tank:** Located at the back, removable for refilling.
2. **Capsule Insertion Area:** Top-front, for Nespresso OriginalLine capsules.
3. **Brewing Unit Lever:** To open and close the capsule insertion area.
4. **Coffee Outlet:** Where espresso is dispensed.
5. **Milk Frother Carafe:** Detachable unit for milk frothing and dispensing.
6. **Milk Spout:** Extends from the milk carafe to dispense frothed milk.

7. **Control Panel:** Touch buttons for various beverage selections (Ristretto, Espresso, Lungo, Hot Milk, Cappuccino, Latte Macchiato).
8. **Drip Tray:** Collects excess liquid and supports cups.
9. **Used Capsule Container:** Located under the brewing unit, collects ejected capsules.

Initial Setup

1. **Unpacking:** Remove all packaging materials and place the machine on a stable, flat surface.
2. **Rinsing the Water Tank:** Wash the water tank with fresh drinking water. Fill it with fresh water up to the MAX level and place it back on the machine.
3. **Plugging In:** Plug the machine into a grounded power outlet. The machine will turn on automatically.
4. **First Use Rinsing:**
    - Place a container (at least 0.5L) under the coffee outlet.
    - Press any coffee button. The machine will start rinsing, and water will flow from the coffee outlet.
    - Repeat this process until the water tank is empty. Refill the water tank.
5. **Rinsing the Milk System:**
    - Disassemble and wash the milk carafe components with warm water and mild detergent.
    - Reassemble the milk carafe and fill it with fresh water up to the MIN level.
    - Attach the milk carafe to the machine.
    - Place a container under the milk spout.
    - Press the "Clean" button on the milk carafe. Water will flow through the milk system.
    - Repeat until the water in the carafe is depleted.
6. The machine is now ready for use.

Operating Instructions

Making Espresso or Lungo

1. Ensure the water tank is filled with fresh water.
2. Lift the brewing unit lever completely.
3. Insert a Nespresso OriginalLine capsule into the opening.
4. Close the lever firmly.
5. Place a cup under the coffee outlet.
6. Press either the **Espresso** button (for approximately 40ml) or the **Lungo** button (for approximately 110ml). The button will flash during brewing and remain steady when complete.
7. After brewing, lift the lever to eject the used capsule into the container.

Making Cappuccino or Latte Macchiato

1. Ensure the water tank is filled.

2. Fill the milk carafe with fresh, cold milk up to the desired level (MIN/MAX indicators).
3. Attach the milk carafe to the machine.
4. Adjust the milk froth regulator knob on the carafe to the desired froth level (e.g., maximum for cappuccino, less for latte macchiato).
5. Pull the milk spout forward and place a suitable cup under both the coffee outlet and the milk spout.
6. Insert a Nespresso capsule as described above.
7. Press the **Cappuccino** or **Latte Macchiato** button. The machine will first froth and dispense milk, then brew coffee.
8. After preparation, lift the lever to eject the used capsule.
9. **Important:** After each milk-based preparation, press the **Clean** button on the milk carafe to rinse the milk system. This helps prevent milk residue buildup.

Making Hot Milk

1. Fill the milk carafe with fresh, cold milk.
2. Attach the milk carafe to the machine.
3. Adjust the milk froth regulator knob to the desired froth level.
4. Place a cup under the milk spout.
5. Press the **Hot Milk** button.
6. Remember to press the **Clean** button after use.

Maintenance and Cleaning

Daily Cleaning

- **Milk Carafe:** After each milk preparation, press the "Clean" button. After daily use, disassemble the milk carafe and wash all components with warm water and mild detergent. The milk carafe can also be stored in the refrigerator with milk for up to 2 days.
- **Drip Tray & Used Capsule Container:** Empty and rinse daily.
- **Machine Exterior:** Wipe with a damp cloth. Do not use abrasive cleaners.

Descaling

Descaling is crucial for maintaining machine performance and coffee quality. The machine will indicate when descaling is needed (specific light indicator, refer to machine display for exact signal).

1. Empty the drip tray and used capsule container.
2. Fill the water tank with 0.5L of fresh water and add Nespresso descaling solution (follow descaling solution instructions for exact quantity).
3. Place a large container (at least 1L) under the coffee outlet and milk spout.
4. Initiate the descaling cycle (refer to your machine's specific descaling mode activation, usually by pressing and holding certain buttons).
5. The machine will run the descaling solution through the system.
6. Once the descaling solution is depleted, rinse the water tank thoroughly and fill it with fresh water.

7. Run a rinsing cycle with fresh water to remove any descaling solution residue.

Note: Use only Nespresso descaling kits to avoid damage to the machine.

Troubleshooting

Problem	Possible Cause	Solution
No coffee flow.	Water tank empty; machine not descaled; capsule blocked.	Fill water tank; perform descaling; check capsule insertion.
Milk not frothing correctly.	Milk carafe dirty; milk type/temperature; froth regulator setting.	Clean milk carafe thoroughly; use cold, fresh, semi-skimmed milk; adjust froth regulator.
Machine leaks water.	Water tank not correctly positioned; drip tray full.	Ensure water tank is seated properly; empty drip tray.
Coffee is cold.	Cups not pre-heated; machine not fully heated.	Pre-heat cups with hot water; allow machine to fully heat up (indicator light steady).

If the problem persists, please contact Nespresso Customer Service.

Technical Specifications

- **Model:** EN550S
- **Brand:** Nespresso (by De'Longhi)
- **Pressure:** 19 bar pump
- **Voltage:** 240 Volts
- **Dimensions (W x D x H):** 6.8 x 12.6 x 10.15 inches
- **Weight:** 9.9 pounds
- **Heating Time:** Approximately 25 seconds
- **Automatic Shut-off:** Yes (default setting, programmable)

Warranty and Customer Support

Your Nespresso Lattissima Touch machine is covered by a limited warranty. Please refer to the warranty card included in your original packaging for specific terms and conditions, including warranty period and coverage details.
For technical assistance, troubleshooting beyond this manual, or to order Nespresso capsules and accessories, please contact Nespresso Customer Service. Contact information can typically be found on the Nespresso official website or on your warranty documentation.
When contacting support, please have your machine's model number (EN550S) and serial number ready. The serial number is usually located on a sticker under the machine.

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