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› WD My Passport for Mac 1TB Portable External Hard Drive Instruction Manual

WD WDBJBS0010BSL-NESN

WD My Passport for Mac 1TB Portable External Hard Drive Instruction Manual

INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your WD My Passport for Mac 1TB Portable External Hard Drive. The WD My Passport for Mac is designed to offer secure and reliable portable storage, fully compatible with Apple Time Machine for efficient data backups.

WHAT'S IN THE BOX

- WD My Passport for Mac Portable External Hard Drive
 - USB Cable
 - Software (pre-loaded on drive or available for download)
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SETUP

Follow these steps to set up your WD My Passport for Mac:

1. **Connect the Drive:** Connect the provided USB cable to the WD My Passport drive's port. Then, connect the other end of the USB cable to an available USB 3.0 port on your Mac computer.
2. **Initial Recognition:** Your Mac should automatically recognize the drive. A 'My Passport' icon will appear on your desktop or in Finder.
3. **Formatting:** The drive is pre-formatted for Mac OS X. If you intend to use it with Windows, reformatting will be required. Refer to your operating system's documentation for reformatting instructions.



A black WD My Passport for Mac portable external hard drive with a silver trim, connected via a USB cable. The drive features the 'WD My Passport for Mac' logo on its top surface.

OPERATING THE DRIVE

Utilize your WD My Passport for Mac for various storage needs:

- **Using with Apple Time Machine:** The WD My Passport for Mac is fully compatible with Apple Time Machine. Upon connecting the drive, your Mac may prompt you to use it for Time Machine backups. Follow the on-screen instructions to configure automatic backups, ensuring your data is regularly protected.
- **Manual File Transfer:** To manually transfer files, simply drag and drop them to and from the 'My Passport' drive icon that appears on your desktop or in Finder. This allows for easy organization and access to your documents, photos, and videos.
- **Data Security:** For enhanced data protection, the drive offers optional 256-bit AES hardware encryption. Refer to the included software documentation or the WD support website for detailed instructions on setting up password protection and encryption.

MAINTENANCE

Proper care ensures the longevity and performance of your external hard drive:

- **General Care:** Keep the drive in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid exposing it to moisture or strong magnetic fields. Do not drop the drive or subject it to strong impacts, as this can cause data loss or damage.
 - **Software Utilities:** Utilize the WD Drive Utilities software for managing, configuring, and running diagnostics on the drive. This software can help maintain drive health and optimize performance. WD Backup software is also available for backing up files to cloud services like Dropbox (a separate subscription may be required for cloud services).
 - **Safe Ejection:** Always safely eject the drive from your Mac before disconnecting the USB cable to prevent data corruption.
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TROUBLESHOOTING

If you encounter issues, consider the following common solutions:

- **Drive Not Recognized:**
 - Ensure the USB cable is securely connected to both the drive and your Mac.
 - Try connecting the drive to a different USB port on your Mac.
 - Restart your Mac computer.
 - Check Disk Utility (Applications > Utilities > Disk Utility) to see if the drive is listed and can be mounted.
 - **Slow Transfer Speeds:**
 - Ensure you are connecting the drive to a USB 3.0 port on your Mac for optimal performance. USB 2.0 ports will result in slower speeds.
 - Large file transfers naturally take longer.
 - Close any unnecessary applications running in the background that might be consuming system resources.
 - **Drive Disconnects Randomly:**
 - Ensure the USB cable is not loose or damaged. Try a different USB cable if available.
 - Avoid placing the drive near devices that emit strong electromagnetic interference.
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SPECIFICATIONS

Feature	Detail
Model Number	WDBJBS0010BSL-NESN
Digital Storage Capacity	1 TB
Hard Drive Interface	USB 3.0

Connectivity Technology	Wired
Compatible Devices	Apple Time Machine
Operating System	Formatted for Mac OS X (reformatting required for Windows)
Item Weight	5.4 ounces
Product Dimensions	4.33 x 3.21 x 0.62 inches
Color	Black

WARRANTY INFORMATION

The WD My Passport for Mac 1TB Portable External Hard Drive comes with a **3-year limited warranty**. Please retain your proof of purchase for all warranty claims. For detailed warranty terms and conditions, including coverage and claim procedures, please visit the official WD support website.

SUPPORT

For further assistance, product updates, software downloads, or to access frequently asked questions, please visit the official WD support website:

support.wd.com

You may also find helpful resources and community forums on the WD website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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