

Future Call FC-1204

Future Call Voice Dialer Phone FC-1204 User Manual

Model: FC-1204

Brand: Future Call

1. INTRODUCTION

The Future Call Voice Dialer Phone FC-1204 is an advanced corded telephone designed for ease of use, featuring voice dialing capabilities, amplified audio, and visual indicators. This manual provides detailed instructions for setting up, operating, and maintaining your phone to ensure optimal performance.



This image displays the Future Call Voice Dialer Phone FC-1204. It is a white corded telephone featuring an amplified handset, large, easy-to-read buttons, a digital display, and a visual ringer indicator. The handset is connected by a coiled cord, and the keypad includes standard numeric keys, function keys like FLASH, MUTE, SPEAKER, P/REDIAL, and a prominent red 911 button.

2. SETUP

2.1 Package Contents

Before you begin, please ensure all items are present:

- Future Call Voice Dialer Phone Base
- Handset
- Coiled Handset Cord
- Telephone Line Cord
- AC Power Adapter
- User Manual (this document)

2.2 Connecting the Phone

Follow these steps to connect your phone:

1. Connect one end of the coiled handset cord to the handset and the other end to the jack labeled **HANDSET** on the side of the phone base.
2. Connect one end of the telephone line cord to the jack labeled **LINE** on the back of the phone base, and the other end to your wall telephone jack.
3. Plug the AC power adapter into the **DC IN** jack on the back of the phone base, then plug the adapter

into a standard electrical outlet.

2.3 Battery Installation (for Memory Backup)

The phone requires 1 LR44 battery (not included) for lifetime memory backup during power outages. This ensures your programmed voice memories and other settings are retained.

1. Locate the battery compartment on the underside of the phone base.
2. Open the compartment cover.
3. Insert 1 LR44 battery, observing the correct polarity (+/-).
4. Close the battery compartment cover securely.

3. OPERATING INSTRUCTIONS

3.1 Basic Dialing

To make a call manually:

1. Lift the handset or press the **SPEAKER** button.
2. Listen for a dial tone.
3. Dial the desired phone number using the keypad.
4. To end the call, place the handset back on the cradle or press the **SPEAKER** button again.

3.2 Voice Dialing

The phone supports 3 voice prompt words (**DIAL**, **END**, **ANSWER**) and 17 programmable voice-activated name and number memories.

Programming Voice Memories:

1. Lift the handset or press **SPEAKER**.
2. Access the programming menu (refer to the on-screen prompts or specific button sequence, typically involving a **MENU** or **SET** button).
3. Select an empty memory slot.
4. Speak the name clearly when prompted.
5. Enter the corresponding phone number using the keypad.
6. Confirm the entry.

Using Voice Dialing:

1. Lift the handset or press **SPEAKER**.
2. Say the programmed voice command (e.g., "Dial [Name]").
3. The phone will speak the number before dialing (if prefix feature is enabled).

3.3 Answering Calls

To answer an incoming call:

- **Manually:** Lift the handset or press the **SPEAKER** button.
- **Voice Command:** When the phone rings, say "Answer" (if programmed and enabled).

3.4 Speakerphone Function

To use the speakerphone:

1. During a call, press the **SPEAKER** button. The speakerphone indicator light will illuminate.
2. You can now speak and listen without holding the handset.
3. To switch back to the handset, lift the handset. To end the call, press **SPEAKER** again or place the handset on the cradle.

3.5 Talking Caller ID

When an incoming call is received, the phone will announce the caller's name or number (if available and subscribed to Caller ID service from your phone provider). The LCD display will also show the caller's information. The audio announcement can be turned off via menu settings.

3.6 Volume Adjustment

- **Handset Volume:** Use the **LOW/MEDIUM/HIGH** switch on the handset to adjust the earphone volume up to 40dB.
- **Hands-Free Volume:** Use the dedicated volume control buttons or switch on the phone base (labeled **VOLUME**) to adjust the speakerphone volume.

3.7 Ringer Settings

The phone features a **RINGER OFF/LOW/HIGH** toggle switch, typically located on the side or back of the phone base, to adjust the ringer volume. A bright visual LED ring indicator will flash during an incoming call, providing an additional alert.

3.8 911 Emergency Button

The prominent red **911** button can be programmed for quick access to emergency services. Refer to the phone's menu settings to program this button with the appropriate emergency number.

3.9 Redial/Pause Function

Press the **P/REDIAL** button to redial the last number called. This button can also be used to insert a pause during manual dialing, if required by your phone system.

3.10 Flash Function

The **FLASH** button is used to access network services such as call waiting or three-way calling. The flash duration can be set to 100ms, 300ms, or 600ms via the phone's settings to match your telephone service provider's requirements.

4. MAINTENANCE

To ensure the longevity and proper functioning of your Future Call Voice Dialer Phone, follow these maintenance guidelines:

- **Cleaning:** Wipe the phone's surface with a soft, slightly damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components.
- **Battery Replacement:** If you notice that programmed memories are lost after a power outage, the LR44 memory backup battery may need replacement. Refer to Section 2.3 for installation instructions.
- **Environment:** Keep the phone away from excessive moisture, direct sunlight, and extreme temperatures.

5. TROUBLESHOOTING

If you encounter issues with your phone, please refer to the following common problems and solutions:

- **No Dial Tone:**

- Ensure all cords (handset, line, power) are securely connected.
- Check if your telephone line is active by testing with another phone.

- **Voice Dialing Not Working Accurately:**

- Speak clearly and at a consistent volume.
- Minimize background noise during voice command input.
- Re-program the voice memory if the phone consistently misunderstands commands.

- **No Display on LCD Screen:**

- Verify the AC power adapter is properly connected and plugged into a working outlet.
- Check if the power outlet is functional.

- **Caller ID Not Displaying/Announcing:**

- Ensure you are subscribed to Caller ID service from your telephone service provider.
- Confirm the Caller ID feature is enabled in the phone's settings.

- **Phone Not Ringing:**

- Check the **RINGER OFF/LOW/HIGH** switch and set it to **LOW** or **HIGH**.

6. SPECIFICATIONS

Brand	Future Call
Model Number	FC-1204
Product Dimensions	12 x 4 x 12 inches
Item Weight	2.6 pounds
Color	White
Material	Plastic
Earphone Volume	Up to 40dB amplification
Voice Memories	17 programmable name and number memories
Incoming Numbers Memory	80 numbers (Speaking Caller ID)
Batteries	1 LR44 (for memory backup, not included)
Power Source	Corded Electric (AC adapter)
Flash Function	100ms, 300ms, or 600ms selectable
Answering System Type	Digital (Talking Caller ID)

