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Apple MJ1L2AM/A

Apple USB-C VGA Multiport Adapter User Manual

Model: MJ1L2AM/A

INTRODUCTION

The Apple USB-C VGA Multiport Adapter is designed to expand the connectivity of your USB-C or Thunderbolt 3 (USB-C) enabled Mac or iPad Pro. This adapter allows you to connect to a VGA display, a standard USB device, and a USB-C charging cable simultaneously. It facilitates video output, data transfer, and power delivery through a single compact device.





This image displays the Apple USB-C VGA Multiport Adapter. From left to right, it features a USB-C input port for connecting to your device, a VGA output port for display connection, and a standard USB-A port for peripherals or charging.

SETUP INSTRUCTIONS

Follow these steps to set up your Apple USB-C VGA Multiport Adapter:

- Connect to your Device:** Plug the USB-C connector of the adapter into a USB-C or Thunderbolt 3 (USB-C) port on your Mac or iPad Pro.
- Connect to a VGA Display:** Connect a VGA cable (sold separately) from your VGA-enabled TV or projector to the VGA port on the adapter.
- Connect USB Devices:** Use the standard USB-A port on the adapter to connect peripherals such as a flash drive, camera, or a USB cable for syncing and charging your iPhone, iPad, or iPod.
- Connect for Charging:** If needed, connect a USB-C charging cable to the USB-C port on the adapter to charge your Mac or iPad Pro while using the other ports.

OPERATING INSTRUCTIONS

Once connected, the adapter provides the following functionalities:

- **Display Mirroring and Extension:** Mirror your Mac or iPad Pro display to your VGA-enabled TV or projector in up to 1080p HD. This also supports outputting video content like movies and captured video.
- **USB Device Connectivity:** The standard USB-A port allows for data transfer with compatible USB devices.
- **Power Pass-Through:** The USB-C port on the adapter enables charging of your Mac or iPad Pro, ensuring your device remains powered during use.

MAINTENANCE

To ensure the longevity and optimal performance of your adapter:

- Keep the adapter clean and free from dust. Use a soft, dry, lint-free cloth for cleaning.
- Avoid exposing the adapter to extreme temperatures, moisture, or direct sunlight.
- Do not attempt to disassemble or repair the adapter yourself. This may void your warranty and cause damage.
- Store the adapter in a safe place when not in use to prevent physical damage.

TROUBLESHOOTING

If you encounter issues with your adapter, consider the following:

- **No Display Output:**

- Ensure all cables (USB-C to device, VGA to display) are securely connected.
- Verify that your display is set to the correct input source (VGA).
- Check your device's display settings to ensure external display detection is enabled.
- Test with a different VGA cable or display if possible.

- **USB Device Not Recognized:**

- Ensure the USB device is properly connected to the adapter's USB-A port.
- Try connecting a different USB device to confirm the port's functionality.
- Some high-power USB devices may require external power or a direct connection to your computer.

- **Device Not Charging:**

- Confirm that the USB-C charging cable is connected to the adapter's USB-C port and a power source.
- Ensure the power adapter connected to the USB-C charging cable provides sufficient wattage for your device.

SPECIFICATIONS

Feature	Detail
Model Number	MJ1L2AM/A
Product Dimensions	6.1 x 3.23 x 0.67 inches
Item Weight	2.46 ounces
Manufacturer	Apple

Connector Type	USB Type C, VGA
Color	White
Compatible Devices	iPhone 16, iPhone 16 Pro, iPhone 16 Pro Max, iPhone 16 Plus, iPhone 15, iPhone 15 Pro, iPhone 15 Pro Max, iPhone 15 Plus, iPad Pro 13-inch (M4), iPad Pro 12.9-inch (1st, 2nd, 3rd, 4th, 5th, and 6th generation), iPad Pro 11-Inch (M4), iPad Pro 11-inch (1st, 2nd, 3rd, and 4th generation), iPad Air 13-Inch (M2), iPad Air 11-Inch (M2), iPad Air (4th, and 5th generation), iPad mini (6th generation), MacBook Air (2018 and later), MacBook Pro (2016 and later), MacBook (2015–2017), iMac (2017 and later), iMac Pro (2017), Mac mini (2018 and later), Mac Studio (2022 and later)

WARRANTY INFORMATION

This Apple product is covered by a limited manufacturer's warranty. For detailed information regarding warranty terms, conditions, and duration, please refer to the warranty documentation included with your purchase or visit the official Apple support website. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For further assistance, technical support, or service inquiries, please contact Apple Customer Support. You can find contact information and additional resources on the official Apple Support website: support.apple.com.

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