Apple MJ1K2AM/A

Apple MJ1K2AM/A USB-C Digital AV Multiport Adapter User Manual

Model: MJ1K2AM/A

1. Introduction

The Apple USB-C Digital AV Multiport Adapter allows you to connect your USB-C enabled device to an HDMI display, a standard USB device, and a USB-C charging cable simultaneously. This adapter is designed to extend the functionality of your device by providing multiple connectivity options through a single USB-C port.

2. Product Overview

The adapter features three distinct ports for versatile connectivity:

- **USB-C Port:** For charging your device or connecting other USB-C accessories.
- **HDMI Port:** For connecting to an HDMI-enabled display, television, or projector.
- **Standard USB Port:** For connecting USB devices such as flash drives, cameras, or USB cables for syncing and charging your iOS devices.



Image 1: Top view of the Apple USB-C Digital AV Multiport Adapter, illustrating its USB-C input, HDMI output, and standard USB-A port.

3. Setup Instructions

Follow these steps to set up your Apple USB-C Digital AV Multiport Adapter:

1. **Connect to Device:** Plug the USB-C connector of the adapter into the USB-C port on your compatible device (e.g., MacBook, iPad Pro).
2. **Connect HDMI Display:** Connect an HDMI cable (sold separately) from your external display, TV, or projector to the HDMI port on the adapter. Ensure your display is powered on and set to the correct HDMI input.

3. **Connect USB Device (Optional):** Plug any standard USB device (e.g., mouse, keyboard, flash drive) into the USB-A port on the adapter.
4. **Connect Power (Optional):** To charge your device while using the adapter, connect a USB-C charging cable to the USB-C port on the adapter, and then connect the other end to a power adapter.

Your device should automatically detect the connected display and USB accessories. You may need to adjust display settings in your device's system preferences.

4. Operating the Adapter

Once connected, the adapter functions automatically. Here are key operational aspects:

- **Video Output:** The HDMI port supports both video and audio output. The maximum resolution and refresh rate supported depend on your device and the connected display. For optimal performance, use a high-quality HDMI cable.
- **USB Connectivity:** The standard USB port provides data transfer capabilities for connected USB devices. It can also be used for charging compatible devices.
- **Power Delivery:** The USB-C port on the adapter allows for pass-through charging, enabling your device to receive power while the adapter is in use.

5. Maintenance and Care

To ensure the longevity and proper functioning of your adapter, follow these guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the adapter. Avoid using abrasive cleaners, solvents, or aerosol sprays.
- **Storage:** Store the adapter in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid bending or twisting the cables excessively. Do not expose the adapter to moisture.

6. Troubleshooting

If you encounter issues with your adapter, try the following solutions:

- **No Display Output:**
  - Ensure the HDMI cable is securely connected to both the adapter and the display.
  - Verify the external display is powered on and set to the correct HDMI input.
  - Check your device's display settings to ensure the external display is detected and configured correctly (e.g., mirrored or extended desktop).
  - Try a different HDMI cable or display to rule out cable or display issues.
- **USB Device Not Recognized:**
  - Ensure the USB device is properly connected to the adapter's USB-A port.
  - Test the USB device by connecting it directly to your computer (if possible) to confirm it is functional.
  - If the USB device requires significant power, ensure the adapter is connected to a power source via its USB-C port.
- **Device Not Charging:**
  - Verify that the USB-C charging cable and power adapter are functional and correctly connected to the adapter's USB-C port.
  - Ensure the power adapter provides sufficient wattage for your device.
- **Intermittent Connection:**
  - Ensure all connections are firm and free from debris.
  - Restart your device.
  - Update your device's operating system to the latest version.

7. Specifications

Model Number	MJ1K2AM/A
Product Dimensions	2.6 x 0.67 x 6.1 inches
Item Weight	2.11 ounces
Manufacturer	Apple
Compatible Devices	Laptop, Smartphone, Tablet
Connector Type	HDMI, USB Type C
Color	White

8. Warranty Information

This Apple product is covered by Apple's standard one-year limited warranty. For detailed information regarding warranty terms, conditions, and service options, please refer to the official Apple warranty documentation included with your product or visit the Apple Support website.

9. Customer Support

For further assistance, technical support, or service inquiries, please visit the official Apple Support website:
https://support.apple.com/
You can also find additional resources, FAQs, and contact information on their website.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question