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› Swann SWO-SVC01K One SoundView Cam User Manual

Swann SWO-SVC01K

Swann SWO-SVC01K One SoundView Cam User Manual

Indoor Wireless Security Camera

INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Swann SWO-SVC01K One SoundView Indoor Camera. Please read this manual thoroughly before using the product to ensure proper functionality and safety.





Figure 1: Front view of the Swann SWO-SVC01K One SoundView Indoor Camera.

PACKAGE CONTENTS

Ensure all items are present in the package:

- Swann SWO-SVC01K One SoundView Indoor Camera
- Power Adapter (AC/DC)
- Mounting Hardware (screws, wall plugs)
- Quick Start Guide





Figure 2: Side view of the Swann SWO-SVC01K One SoundView Indoor Camera, highlighting its compact design.

SETUP

1. Powering On

1. Connect the provided AC/DC power adapter to the camera's power input port.
2. Plug the power adapter into a standard electrical outlet.
3. Wait for the camera's indicator light to show it is ready for connection (refer to the camera's LED status guide,

usually in a quick start guide).

2. Network Connection (Wi-Fi)

The Swann SWO-SVC01K connects wirelessly via Wi-Fi.

1. Download the SwannOne application on your smartphone (compatible with iOS and Android devices).
2. Create an account or log in to your existing SwannOne account.
3. Follow the in-app instructions to add a new device. This typically involves scanning a QR code on the camera or manually entering its serial number.
4. Select your Wi-Fi network and enter the password when prompted by the app.
5. Ensure your smartphone is connected to the same Wi-Fi network (2.4GHz band recommended) during the setup process.

3. Mounting the Camera

The camera features a flexible mount for versatile positioning.

- **Desk Placement:** Place the camera on a flat, stable surface. Adjust the camera head to achieve the desired viewing angle.
- **Wall or Ceiling Mount:**
 - a. Choose a suitable location for mounting, ensuring a clear field of view and proximity to a power outlet.
 - b. Use the provided mounting template (if applicable) or mark the drill holes on the wall/ceiling.
 - c. Drill pilot holes and insert wall plugs if mounting into drywall or masonry.
 - d. Secure the camera's base to the wall/ceiling using the provided screws.
 - e. Adjust the camera's angle for optimal coverage.

OPERATING THE CAMERA

Live View and Recording

Access your camera's live feed and recorded events through the SwannOne application on your smartphone.

- Open the SwannOne app and select your SWO-SVC01K camera from the device list.
- The app will display the live 720p high-definition video feed.
- **Night Vision:** The camera automatically switches to night vision mode in low-light conditions, providing clear black and white video up to 65 feet.
- **Motion and Sound Detection:** The camera is equipped with motion and intelligent sound detection capabilities.
 - Configure alert settings within the SwannOne app to receive mobile notifications when motion or sounds of interest are detected.
 - Recorded events triggered by these detections can be reviewed in the app.
- **Cloud Storage:** Video footage can be securely saved in the cloud. Availability and duration of cloud storage depend on your SwannOne service plan.



Figure 3: The Swann SWO-SVC01K camera, illustrating its integration with the SwannOne security ecosystem.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your camera.

- **Cleaning:**
 - Gently wipe the camera lens and body with a soft, dry, lint-free cloth.
 - Do not use liquid cleaners, aerosols, or abrasive solvents, as these may damage the camera.
- **Firmware Updates:** Periodically check the SwannOne app for available firmware updates. Keeping the camera's firmware up-to-date ensures access to the latest features and security enhancements. Follow the in-app instructions for any updates.
- **Power Cycle:** If the camera experiences connectivity issues, try power cycling it by unplugging the power adapter for 10 seconds and then plugging it back in.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera not connecting to Wi-Fi.	Incorrect Wi-Fi password; camera too far from router; 5GHz Wi-Fi network selected.	Verify Wi-Fi password; move camera closer to router; ensure connection to a 2.4GHz Wi-Fi network.
No live video feed in app.	Camera offline; internet connectivity issue; app malfunction.	Check camera's power and indicator light; verify home internet connection; restart the SwannOne app or your smartphone.

Problem	Possible Cause	Solution
Motion/Sound alerts not received.	Alert settings disabled in app; app notifications blocked by phone settings.	Enable motion/sound alerts in the SwannOne app; check your smartphone's notification settings for the SwannOne app.
Poor video quality (blurry/pixelated).	Dirty lens; insufficient network bandwidth; low light conditions (if not in night vision).	Clean the camera lens; ensure stable Wi-Fi connection; verify night vision is active in low light.

SPECIFICATIONS

Feature	Detail
Model Number	SWO-SVC01K
Video Resolution	720p HD (1280 x 720 pixels)
Connectivity	Wi-Fi (2.4GHz), Z-Wave
Night Vision Range	Up to 65 feet (20 meters)
Power Source	AC/DC Adapter (3.7 watts)
Dimensions (L x W x H)	2.5 x 6.5 x 9.2 inches (6.35 x 16.51 x 23.37 cm)
Weight	8.8 ounces (249 grams)
Indoor/Outdoor Usage	Indoor
Special Features	Motion Sensor, Night Vision, Audio Detection
Control Method	SwannOne App
Color	White
UPC	840236104918

WARRANTY AND SUPPORT

For information regarding product warranty, please refer to the warranty card included with your product or visit the official Swann website. Warranty terms and conditions may vary by region.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact Swann Customer Support. Contact details can typically be found on the Swann website or in the SwannOne application.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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