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Hiland SGT-GLASS2

Hiland SGT-GLASS2 Quartz Glass Tube Replacement Instruction Manual

For 4-Sided Pyramid Style Patio Heaters

INTRODUCTION

This manual provides instructions for the installation and care of your Hiland SGT-GLASS2 2-piece quartz glass tube replacement. This product is designed specifically for 4-sided tall pyramid-style and flame-style patio heaters. Please read these instructions carefully before proceeding with installation to ensure proper fit and safe operation.

PRODUCT OVERVIEW

The Hiland SGT-GLASS2 consists of two quartz glass tube pieces, each measuring 24.75 inches in length. When assembled, they form a total length of 49.5 inches with a 4-inch diameter. This replacement tube is compatible with most 4-sided pyramid-style patio heaters.

Note: This glass tube replacement is specifically for 4-sided heaters and will NOT fit 3-sided heater models. Please measure your existing tube to confirm compatibility.



Image: Two individual clear quartz glass tubes, each approximately 24.75 inches long, designed to be connected for a

total length of 49.5 inches. They have a smooth, cylindrical shape with open ends.

IMPORTANT SAFETY INFORMATION

- Always ensure the patio heater is completely cool and disconnected from its fuel source before attempting any installation or maintenance.
- Wear appropriate safety gloves and eye protection when handling glass components.
- The stability connector ring and rubber ring are typically part of the original heater assembly and are **not included** with this replacement glass tube. Ensure these components are present and in good condition for proper installation.
- Handle glass tubes with care to prevent breakage.
- Refer to your patio heater's original instruction manual for specific disassembly and reassembly procedures.

SETUP AND INSTALLATION

Follow these general steps to replace the glass tube in your 4-sided pyramid-style patio heater. Specific steps may vary slightly depending on your heater model.

1. **Prepare the Heater:** Ensure the patio heater is turned off, cooled down, and disconnected from the propane tank. Remove any top covers or grates as instructed by your heater's manual to access the glass tube compartment.
2. **Remove Broken Glass (if applicable):** Carefully remove any shattered or broken glass pieces. Use gloves and dispose of them safely.
3. **Disassemble Top Section:** Many pyramid heaters require removing the top section (usually secured by wing nuts or screws) to allow the glass tube to be inserted from the top.
4. **Insert Lower Glass Tube:** Gently lower the first (lower) glass tube piece into the heater's central column. Ensure it seats properly into the base, often with a rubber gasket (not included with this replacement tube).
5. **Connect Upper Glass Tube:** Place the stability connector ring (not included with this replacement tube) onto the top of the lower glass tube. Then, carefully lower the second (upper) glass tube piece onto the connector ring, ensuring a secure fit.
6. **Reassemble Heater:** Reattach any removed top sections, grates, or protective cages. Secure all fasteners.
7. **Check for Proper Seating:** Visually inspect the entire glass tube assembly to ensure it is straight, securely seated, and free from any obstructions.

Installation Video Guides

The following videos demonstrate the installation process for similar pyramid patio heater glass tubes.

Please note that specific models may vary.

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Video: A person demonstrates how to install a replacement glass tube in a pyramid-style patio heater. The video shows unpacking the two glass tube pieces, connecting them with a ring, and carefully lowering the assembled tube into the heater's frame. It highlights the process of securing the tube within the heater's structure and then igniting the heater to show the flame effect.

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Video: This video shows the process of unboxing and installing a replacement glass tube for a patio heater. It emphasizes the secure packaging of the glass tube and the simple steps to insert it into the heater's frame, including the use of a rubber gasket for proper sealing. The video concludes with the successful installation of the glass tube.

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Video: This video demonstrates the installation of a replacement glass tube for a patio heater. It shows the careful handling of the glass tube and its placement within the heater's protective cage, ensuring it is properly seated and secured before operation.

OPERATING INSTRUCTIONS

Once the replacement glass tube is securely installed, refer to your patio heater's original operating manual for instructions on how to safely connect the propane tank, ignite the burner, and adjust the flame. Ensure all safety precautions outlined in your heater's manual are followed.

MAINTENANCE

- Regularly inspect the glass tube for any cracks, chips, or damage. Replace immediately if damage is found.
- Clean the glass tube periodically with a soft cloth and mild glass cleaner when the heater is completely cool. Avoid abrasive cleaners or materials that could scratch the glass.
- Store the patio heater in a protected area during harsh weather conditions or when not in use to prevent accidental damage to the glass tube.

TROUBLESHOOTING

If you experience issues after replacing the glass tube, first ensure that the tube is correctly seated and all components are securely fastened. If the heater fails to ignite or operate correctly, consult your patio heater's original troubleshooting guide. Issues related to gas flow, ignition, or burner performance are typically addressed in the heater's main manual.

SPECIFICATIONS

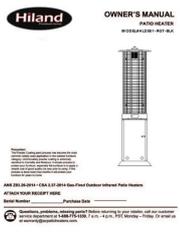
Model Number	SGT-GLASS2
Type	Quartz Glass Tube Replacement
Dimensions (Assembled)	4" Diameter x 49.5" Height
Individual Piece Length	24.75" (2 pieces)
Compatibility	4-Sided Tall Pyramid Style / Flame Style Patio Heaters (e.g., 584736, 639564, PH08-SB, HLDS01-GTHG, HLDS01-GTSS, HLDS01-GTPC)
Material	Quartz Glass
Item Weight	6 pounds

WARRANTY AND SUPPORT

For information regarding warranty coverage or technical support, please refer to the documentation provided with your original Hiland patio heater or contact Hiland customer service directly. Keep your purchase receipt for warranty claims.

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Related Documents - SGT-GLASS2

 <p>Owner's Manual COMMERCIAL FLAME PATIO HEATER MODELS HLDS01-CGTHG HLDS01-CGTSS HLDS01-CGTCB AZPH-GS</p>	<p>Hiland Commercial Flame Patio Heater Owner's Manual & Assembly Guide</p> <p>Comprehensive owner's manual for the Hiland Commercial Flame Patio Heater (Models HLDS01-CGTHG, HLDS01-CGTSS, HLDS01-CGTCB, AZPH-GS). Includes assembly instructions, safety information, operation guidelines, maintenance, troubleshooting, and warranty details.</p>
 <p>OWNER'S MANUAL PATIO HEATER MODEL HLDS01-RGT-BLK</p>	<p>Hiland Patio Heater Owner's Manual HLDS01-RGT-BLK</p> <p>This owner's manual for the Hiland Patio Heater (model HLDS01-RGT-BLK) provides essential information on assembly, safe operation, maintenance, and troubleshooting. Learn about the Gas-Fired Outdoor Infrared Patio Heaters standards and get support from AZ Patio Heater, LLC.</p>
 <p>PATIO HEATER OWNER'S MANUAL</p>	<p>Hiland HSS-A Patio Heater Owner's Manual - Assembly, Operation, and Safety Guide</p> <p>Comprehensive owner's manual for the Hiland HSS-A Patio Heater. Includes detailed assembly instructions, operation guidelines, safety precautions, troubleshooting tips, maintenance procedures, and warranty information.</p>
 <p>OUTDOOR COMMERCIAL PATIO HEATER OWNER'S MANUAL</p>	<p>Hiland Outdoor Commercial Patio Heater: Owner's Manual - Assembly, Operation, Safety, and Warranty</p> <p>This comprehensive owner's manual provides detailed instructions for the Hiland Outdoor Commercial Patio Heater (models BURN-2400-BRZ, BURN-2400-BLK, BURN-2650-SS). It covers essential safety information, package contents, hardware details, step-by-step assembly, operation procedures, care and maintenance guidelines, troubleshooting tips, and warranty information. Ensure safe and efficient use of your patio heater by following this guide.</p>



[Hiland FS-2017-FPT Outdoor Fire Pit Table Owner's Manual](#)

Comprehensive owner's manual for the Hiland FS-2017-FPT Outdoor Fire Pit Table, covering assembly, safe operation, maintenance, and troubleshooting. Includes important safety warnings and warranty information from AZ Patio Heater, LLC.



[Hiland Outdoor Gas Firepit Owners Manual: Assembly, Operation, and Safety](#)

Comprehensive owners manual for the Hiland Outdoor Gas Firepit (Model GS-F-PC, GS-F-PCSS). Includes assembly instructions, operating procedures, safety warnings, maintenance tips, troubleshooting guide, and warranty information.