

Doro Primo 401

Doro Primo 401 GSM Mobile Phone User Manual

Model: Primo 401

1. INTRODUCTION

The Doro Primo 401 is a user-friendly GSM mobile phone designed for straightforward communication. It features a large, illuminated color display and a clamshell design, making it practical and easy to handle. This manual provides essential information to help you get started and make the most of your device.

2. WHAT'S IN THE BOX

Upon opening the package, ensure all the following items are present:

- Doro Primo 401 Mobile Phone
- Power Adapter
- Quick Start Guide

3. SETUP

3.1 Inserting the SIM Card and Battery

Before using your Doro Primo 401, you need to insert a standard SIM card and the battery.

1. Carefully remove the back cover of the phone.
2. Insert your standard SIM card into the designated slot, ensuring the gold contacts face downwards and the cut corner is correctly aligned.
3. Place the battery into its compartment, aligning the contacts.
4. Replace the back cover until it clicks securely into place.

3.2 Charging the Phone

For optimal performance, fully charge the phone before first use.

1. Connect the power adapter to the phone's charging port (Mini-USB).
2. Plug the adapter into a wall socket.

3. Allow the phone to charge for approximately 1 hour, or until the battery indicator shows a full charge.

3.3 Powering On/Off

To power on the phone, press and hold the red receiver button (power button) for a few seconds until the screen illuminates. To power off, press and hold the same button until the power-off option appears, then confirm.



Figure 1: Doro Primo 401 with its clamshell open, showing the large color display and keypad.

4. OPERATING INSTRUCTIONS

4.1 Making and Receiving Calls

- **To make a call:** Enter the phone number using the keypad and press the green call button.
- **To answer a call:** Press the green call button when the phone rings.
- **To end a call:** Press the red receiver button.

4.2 Using Direct Dial Keys (M1, M2, M3)

The Doro Primo 401 features three direct dial keys (M1, M2, M3) for quick access to frequently called numbers. To set these up, navigate to the phonebook settings and assign contacts to each key.

4.3 Phonebook

The phonebook can store up to 200 contacts. You can save numbers to the phone's memory or to the SIM card. Access the phonebook via the 'Menu' button and select 'Contacts'.

4.4 FM Radio and Bluetooth

The phone includes an FM radio, which can be accessed through the main menu. Bluetooth functionality allows for wireless connection to compatible devices such as headsets.



Figure 2: Close-up of the Doro Primo 401 keypad, highlighting the M1, M2, and M3 quick-dial buttons.

5. MAINTENANCE

5.1 Cleaning the Device

Use a soft, dry cloth to clean the phone's exterior. Avoid using liquid cleaners or abrasive materials, as these can damage the device.

5.2 Battery Care

To prolong battery life, avoid exposing the phone to extreme temperatures. Charge the battery regularly, but avoid leaving it fully

discharged for extended periods.

5.3 Storage

When not in use for an extended period, store the phone in a cool, dry place. It is recommended to charge the battery partially before storage and recharge it every few months to prevent deep discharge.

6. TROUBLESHOOTING

If you encounter issues with your Doro Primo 401, refer to the following common solutions:

Problem	Possible Solution
Phone does not turn on	Ensure the battery is correctly inserted and fully charged. Press and hold the red receiver button for several seconds.
Cannot make or receive calls	Check if the SIM card is properly inserted. Verify that you have network coverage. Contact your service provider if the issue persists.
Battery not charging	Ensure the charger is correctly connected to both the phone and the power outlet. Try a different power outlet or charger if available.
No sound during calls	Check the volume settings. Ensure the phone is not in silent mode.

For more detailed troubleshooting, please refer to the official user manual available as a PDF:[Doro Primo 401 User Manual \(PDF\)](#).

7. SPECIFICATIONS

Feature	Detail
Brand	Doro
Model Name	Primo 401
Display Size	2 Inches
Dimensions	46 x 19 x 91 mm
Weight	74 Grams
Battery Capacity	500 Milliamperora (mAh)
Talk Time	4 Hours
Standby Time	192 Hours
SIM Card Slots	Single SIM
Connectivity Technology	2G GSM, Bluetooth
Camera	Rear, 2 MP (no flash)
Features	Large illuminated color display, 3 direct dial keys, 200 phonebook entries, FM Radio, Calendar

8. WARRANTY AND SUPPORT

8.1 Product Warranty

The Doro Primo 401 comes with a **2-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims. The warranty covers defects in materials and workmanship under normal use.

8.2 Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official Doro website or contact their customer service. You can also find more information on the Doro Brand Store: [Doro Brand Store](#).

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question