

## Seagate STEB4000100

# Seagate Expansion Desktop 4TB External Hard Drive (STEB4000100) User Manual

Model: STEB4000100

## 1. INTRODUCTION

The Seagate Expansion Desktop 4TB External Hard Drive provides substantial storage capacity for your digital content. Designed for ease of use, this device allows for simple drag-and-drop file transfers and is compatible with Windows and Mac computers. It is an ideal solution for expanding storage for photos, videos, music, and other important files.



*Image: The Seagate Expansion Desktop 4TB External Hard Drive, a black rectangular device with a textured, diamond-patterned top surface, shown on a wooden background.*

## 2. WHAT'S IN THE BOX

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- Seagate Expansion Desktop External Hard Drive
- 18-inch USB 3.0 Cable
- 18W Power Adapter

## 3. SETUP INSTRUCTIONS

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1. **Connect the Power Adapter:** Plug the 18W power adapter into the power port on the back of the Seagate Expansion Desktop drive. Connect the other end of the power adapter to a wall outlet.
2. **Connect the USB Cable:** Connect one end of the 18-inch USB 3.0 cable to the USB port on the back of the Seagate Expansion Desktop drive.
3. **Connect to Computer:** Plug the other end of the USB 3.0 cable into an available USB 3.0 port on your computer (PC or Mac). For optimal performance, use a USB 3.0 port. The drive is also backward compatible with USB 2.0 ports.
4. **Automatic Recognition:** For Windows computers, the drive should be automatically recognized and ready for use without requiring additional software installation. For Mac computers, reformatting the drive may be necessary for full compatibility and optimal performance.

## 4. OPERATING THE DRIVE

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### 4.1. Transferring Files

To transfer files to or from the Seagate Expansion Desktop drive, simply drag and drop files or folders between your computer's storage and the drive's icon in your file explorer (Windows) or Finder (Mac).

### 4.2. Reformatting for Mac (Optional)

If you are using a Mac computer and wish to optimize the drive for macOS, you may need to reformat it using Disk Utility. **Warning: Reformatting will erase all data on the drive. Ensure you back up any important data before proceeding.**

1. Connect the Seagate Expansion Desktop drive to your Mac.
2. Open **Disk Utility** (Applications > Utilities > Disk Utility).
3. Select the Seagate drive from the sidebar.
4. Click the **Erase** button.
5. Choose a format (e.g., APFS or Mac OS Extended (Journaled)) and a scheme (e.g., GUID Partition Map).
6. Click **Erase** again to confirm.

## 5. MAINTENANCE

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- **Safe Ejection:** Always safely eject the drive from your computer before disconnecting it to prevent data corruption.
- **Physical Care:** Keep the drive in a stable, dry environment. Avoid dropping or subjecting the drive to

physical shocks, as this can damage the internal components.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Do not use liquid cleaners or solvents.
- **Ventilation:** Ensure the drive has adequate ventilation to prevent overheating, especially during prolonged use.

## 6. TROUBLESHOOTING

### 6.1. Drive Not Detected

- Ensure the power adapter is securely connected to both the drive and a working power outlet.
- Verify the USB cable is firmly connected to both the drive and your computer's USB port.
- Try connecting the drive to a different USB port on your computer.
- Test with a different USB cable and/or power adapter if available.
- Restart your computer.

### 6.2. Slow Transfer Speeds

- Ensure the drive is connected to a USB 3.0 port on your computer. USB 2.0 ports will result in slower speeds.
- Avoid running multiple demanding applications during large file transfers.
- Check your computer's system resources (CPU, RAM) for high usage that might be impacting transfer speeds.

### 6.3. Drive Requires Reformatting on Mac

As mentioned in the setup section, Mac users may need to reformat the drive using Disk Utility for optimal compatibility. Follow the steps in section 4.2.

## 7. SPECIFICATIONS

Digital Storage Capacity	4 TB
Hard Disk Interface	USB 3.0
Connectivity Technology	USB 3.0
Brand	Seagate
Special Feature	Compact
Hard Disk Form Factor	3.5 Inches
Hard Disk Description	Mechanical Hard Disk
Compatible Devices	Laptop, PC
Installation Type	Plug In
Color	Black
Item Dimensions LxWxH	7.07 x 4.65 x 1.48 inches

<b>Item Weight</b>	2.06 pounds
<b>Operating System</b>	Windows 8, Windows 7 operating system (compatible with newer versions)
<b>Hardware Platform</b>	Mac, PC
<b>Hard Drive Rotational Speed</b>	5400 RPM

## 8. WARRANTY AND SUPPORT

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For detailed warranty information and technical support, please refer to the official Seagate website or contact Seagate customer service. Keep your purchase receipt for warranty claims.