

## Samsung SMT-i3105

# Samsung SMT-i3105 IP Phone User Manual

Model: SMT-i3105

## INTRODUCTION

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This manual provides instructions for the setup, operation, and maintenance of the Samsung SMT-i3105 IP Phone. The SMT-i3105 is designed for use in common areas, lobbies, and waiting rooms, offering essential telephony functions for low to moderate usage environments.

## SETUP

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Follow these steps to properly set up your Samsung SMT-i3105 IP Phone.

### 1. Unpacking and Inspection

Carefully remove all components from the packaging. Verify that all parts are present and undamaged. If any items are missing or damaged, contact your vendor immediately.

### 2. Connecting the Phone

The SMT-i3105 IP Phone supports Power over Ethernet (PoE). If your network infrastructure provides PoE, connect a standard Ethernet cable from your network switch to the LAN port on the back of the phone. The phone will power on automatically.

If PoE is not available, an external power adapter (Samsung SMT-A53PA/XAR, sold separately) is required. Connect the power adapter to the phone's power input and then plug it into a standard electrical outlet. Then, connect an Ethernet cable from your network switch to the LAN port.

Connect the handset cord to the handset port and the handset.



Figure 1: Front view of the Samsung SMT-i3105 IP Phone, showing the keypad and display.

### 3. Mounting Options

The SMT-i3105 IP Phone can be placed on a desk or mounted on a wall. Use the integrated stand for desk placement. For wall mounting, refer to the included wall-mount bracket instructions (if applicable) and ensure secure installation.

## OPERATING INSTRUCTIONS

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This section details the basic and advanced functions of your IP phone.

### 1. Making and Receiving Calls

- **To Make a Call:** Lift the handset, dial the desired number using the keypad, and wait for the connection.
- **To Answer a Call:** When the phone rings, lift the handset.
- **To End a Call:** Place the handset back on the cradle.

### 2. Basic Call Features

- **Hold:** During an active call, press the **Hold** button to place the caller on hold. Press it again to resume the call.
- **Mute:** During an active call, press the **Mute** button to mute your microphone. The caller will not hear you. Press it again to unmute.
- **Transfer:** During an active call, press the **Transfer** button, dial the number to which you want to transfer the call, and then press **Transfer** again to complete.

### 3. Multiline Operation

The SMT-i3105 supports multi-line operation, allowing you to manage multiple calls simultaneously. Use the line keys on the phone to switch between active lines or initiate new calls while another is on hold.

### 4. Digital Answering System

The phone features a digital answering system with a recording capacity of up to 17 minutes. Refer to your system administrator or service provider for specific instructions on accessing and managing voicemail messages.

## MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your IP phone.

- **Cleaning:** Use a soft, dry, or slightly damp cloth to clean the phone's exterior. Do not use abrasive cleaners, solvents, or strong chemicals, as these can damage the plastic material.
- **Environment:** Keep the phone away from excessive heat, direct sunlight, and moisture. Ensure adequate ventilation if placed in an enclosed space.
- **Cables:** Periodically check all connected cables for damage or loose connections.

## TROUBLESHOOTING

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If you encounter issues with your SMT-i3105 IP Phone, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
No Power / Phone Does Not Turn On	No PoE connection; external power adapter not connected or faulty.	Ensure Ethernet cable is securely connected to a PoE-enabled port, or verify external power adapter is correctly plugged in and functional.
No Dial Tone	Network connection issue; phone not registered with IP PBX.	Check Ethernet cable connection. Contact your network administrator to verify network connectivity and phone registration status.
Poor Call Quality (e.g., static, echo)	Network congestion; faulty cable; environmental interference.	Check Ethernet cable. Try restarting the phone. If issues persist, contact your network administrator to investigate network conditions.

For more complex issues, contact your IT department or Samsung support.

## SPECIFICATIONS

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Key technical specifications for the Samsung SMT-i3105 IP Phone:

**Brand:** Samsung

**Model:** SMT-i3105

**Telephone Type:** Corded

**Material:** Plastic

**Power Source:** Corded Electric (via PoE or optional SMT-A53PA/XAR adapter)

**Dialer Type:** Single Keypad

**Answering System Type:** Digital

**Conference Call Capability:** Basic

**Multiline Operation:** Yes

**Recording Capacity:** 17 Minutes (for answering system)

**Mounting:** Desk or Wall Mountable

## WARRANTY AND SUPPORT

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For information regarding the product warranty, please refer to the warranty card included with your purchase or visit the official Samsung website. Warranty terms and conditions may vary by region and retailer.

For technical support, service, or additional resources, please visit the [Samsung Support website](#) or contact your authorized Samsung dealer.