

## Amazon Basics BY278400-12Assorted

# Amazon Basics Dry Erase Markers Instruction Manual

Model: BY278400-12Assorted

## 1. PRODUCT OVERVIEW

The Amazon Basics Dry Erase Markers are designed for use on whiteboards and other non-porous surfaces. This 12-pack includes a variety of assorted colors, providing versatility for various tasks in educational, home, or office environments. The markers feature low-odor DryGuard ink, ensuring a pleasant writing experience, and a chisel tip for adaptable line thickness.



Figure 1: Front view of an Amazon Basics Dry Erase Marker, highlighting the brand and chisel point.

## 2. SETUP AND USAGE

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### 2.1 Unpacking

Carefully remove the markers from their packaging. Ensure all 12 markers are present and caps are securely fastened.

## 2.2 Using the Chisel Tip

The chisel tip design allows for flexible writing styles:

- **Thick Lines:** Use the broad side of the chisel tip for bold, prominent writing or drawing.
- **Thin Lines:** Use the narrow edge of the chisel tip for fine details or smaller text.

amazon basics



Chisel tip for writing  
thick or thin lines



Low odor DryGuard ink  
writes, draws, and  
erases cleanly



For use on  
whiteboards and most  
non-porous surfaces

Assorted Colors

12-Pack

Figure 2: Demonstration of the chisel tip's ability to create both thick and thin lines.

## 2.3 Writing Surface

These markers are suitable for whiteboards and most non-porous surfaces. Always test on a small, inconspicuous area first if unsure about the surface compatibility.



Figure 3: Example of using the markers on a whiteboard calendar.

### 3. MAINTENANCE

#### 3.1 Capping After Use

To prevent the ink from drying out, always replace the cap securely after each use. The cap can be conveniently placed on the end of the marker barrel during use to prevent loss.

#### 3.2 Erasing

The low-odor DryGuard ink is designed to erase cleanly from whiteboards. Use a dry erase eraser or a soft cloth to remove markings. For stubborn marks, a specialized whiteboard cleaner may be used.



Figure 4: Demonstrating clean erasing of marker ink from a whiteboard.

### 3.3 Storage

Store markers horizontally to ensure even ink distribution and prolong their lifespan.

## 4. TROUBLESHOOTING

If a marker appears dry or faint, try recapping it tightly and storing it tip-down for a few hours to allow ink to flow to the tip. If the issue persists, the marker may be depleted.

## 5. SPECIFICATIONS

Feature	Specification
Brand	Amazon Basics
Model Number	BY278400-12Assorted

Feature	Specification
Item Weight	0.704 ounces
Product Dimensions	5 x 0.63 x 0.63 inches
Color	Assorted Colors (12 Count)
Point Type	Chisel
Material Type	Plastic
Ink Color	Assorted colors

## 6. WARRANTY AND SUPPORT

For warranty information or customer support regarding your Amazon Basics Dry Erase Markers, please refer to the Amazon Basics official website or contact Amazon customer service directly. Details are typically available on your purchase receipt or the product page on Amazon.com.