

## ET2 E21169-01BZ

# ET2 Hilite Large Pendant (Model E21169-01BZ) Instruction Manual

## 1. IMPORTANT SAFETY INFORMATION

Please read and understand all instructions before attempting to assemble, install, or operate this product. Failure to follow these instructions may result in electric shock, fire, or other hazards that could cause injury or property damage.

- **WARNING:** Risk of electric shock. Disconnect power at the main circuit breaker or fuse box before installation or any maintenance.
- Consult a qualified electrician if you are unsure about the installation process.
- Ensure all electrical connections are made in accordance with local codes, ordinances, and the National Electric Code (NEC).
- Do not attempt to alter the fixture or its components.
- Handle the fixture with care to avoid damage to the LED components or glass shades.

## 2. PACKAGE CONTENTS

Verify that all components are present and undamaged before beginning installation. If any parts are missing or damaged, do not proceed with installation and contact customer support.

- Pendant Fixture Assembly (9-light LED pendant)
- Mounting Hardware Kit (crossbar, mounting screws, wire nuts)
- Instruction Manual (this document)

## 3. SETUP AND INSTALLATION

### 3.1 Tools Required (Not Included)

- Phillips Head Screwdriver
- Flathead Screwdriver
- Wire Strippers
- Electrical Tape

- Ladder
- Safety Glasses

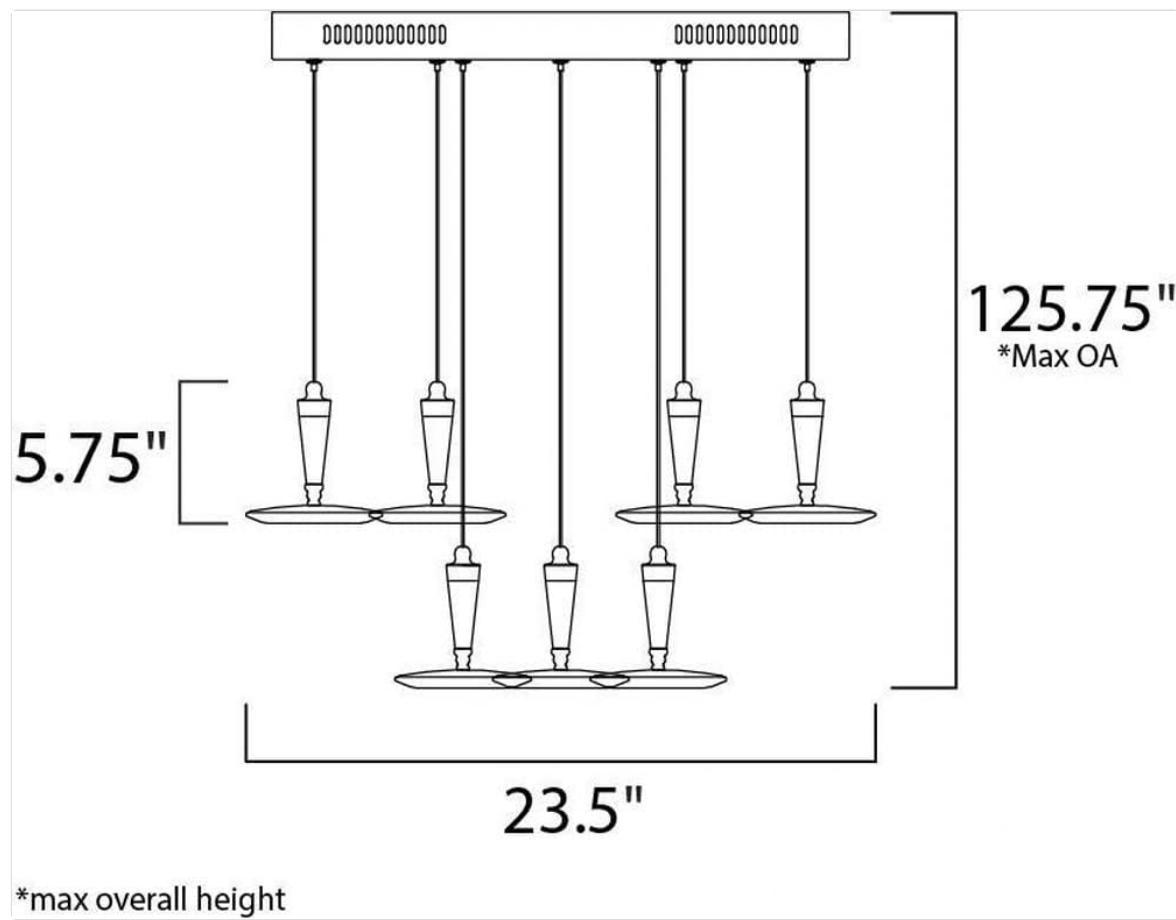
## 3.2 Installation Steps

1. **Turn Off Power:** Before starting, ensure the power to the junction box is turned off at the circuit breaker.
2. **Prepare Mounting:** Attach the mounting crossbar to the junction box using the provided screws. Ensure it is securely fastened.
3. **Adjust Pendant Height:** The individual pendants can be adjusted to your desired hanging height. Carefully feed the suspension wires through the canopy until the desired length is achieved for each light. Secure the wires according to the specific mechanism on the fixture.
4. **Wiring Connections:** Connect the fixture's wires to the corresponding wires from the junction box. Use the provided wire nuts.
  - Connect the black wire from the fixture to the black (hot) wire from the junction box.
  - Connect the white wire from the fixture to the white (neutral) wire from the junction box.
  - Connect the bare copper or green ground wire from the fixture to the ground wire from the junction box (or to the mounting crossbar if no ground wire is present).Ensure all connections are tight and secure. Wrap wire nuts with electrical tape for added security.
5. **Mount Canopy:** Carefully tuck all wires into the junction box. Align the fixture canopy with the mounting crossbar and secure it with the canopy screws.
6. **Restore Power:** Once the fixture is securely mounted, restore power at the circuit breaker.



Image 3.2.1: Fully assembled ET2 Hilite Large Pendant (Model E21169-01BZ) showing the overall design and

multiple lights.



\*max overall height

Image 3.2.2: Dimensional drawing of the ET2 Hilite Large Pendant, indicating overall height and width for installation planning.

## 4. OPERATING INSTRUCTIONS

The ET2 Hilite Large Pendant is designed for simple operation via a standard wall switch.

- **Turning On/Off:** Use the wall switch connected to the fixture's circuit to turn the pendant lights on or off.
- **LED Technology:** This fixture utilizes integrated LED technology for energy efficiency and long lifespan. No traditional bulbs need to be replaced.
- **App Control:** While the fixture itself does not have integrated app control, it is compatible with most standard smart home lighting systems and dimmer switches that support LED fixtures. Consult your smart home system's instructions for integration.

## 5. MAINTENANCE

Proper care and maintenance will ensure the longevity and appearance of your pendant light.

- **Cleaning:** To clean the fixture, ensure power is off. Wipe with a soft, dry cloth. Do not use abrasive cleaners, solvents, or polishes as they may damage the finish or LED components.
- **No User-Serviceable Parts:** The LED components are integrated and not designed for user replacement. Do not attempt to disassemble the LED modules.
- **Inspection:** Periodically check all connections and mounting hardware for tightness.

## 6. TROUBLESHOOTING

If you experience issues with your pendant light, refer to the following common troubleshooting steps:

- **Light Does Not Turn On:**

- Check that the power is on at the circuit breaker.
- Ensure the wall switch is in the 'ON' position.
- Verify that all wiring connections are secure (ensure power is off before checking).

- **Lights Flicker:**

- Ensure all wiring connections are secure. Loose connections can cause flickering.
- If using a dimmer switch, ensure it is compatible with LED lighting. Incompatible dimmers can cause flickering or damage to the LEDs.

- **Dim Light Output:**

- If using a dimmer, ensure it is set to the maximum brightness.
- Verify the fixture is receiving the correct voltage (120V).

If these steps do not resolve the issue, contact a qualified electrician or ET2 customer support.

## 7. SPECIFICATIONS

Feature	Detail
Brand	ET2
Model Number	E21169-01BZ
Color	Bronze
Material	Metal (Fixture), Glass (Shade)
Style	Modern
Light Fixture Form	Pendant
Product Dimensions	23.5" L x 23.5" W x 5.75" H
Power Source	Corded Electric
Number of Light Sources	9
Voltage	120 Volts
Wattage (Total)	64.8 Watts (9 lights x 7.2W each)
Mounting Type	Ceiling Mount
Assembly Required	Yes
Item Weight	15.84 pounds

## 8. WARRANTY AND SUPPORT

## 8.1 Warranty Information

This ET2 Hilite Large Pendant (Model E21169-01BZ) is covered by a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage resulting from improper installation, accident, misuse, abuse, or unauthorized modifications.

## 8.2 Customer Support

For technical assistance, warranty claims, or to report missing/damaged parts, please contact ET2 customer support. Refer to the original packaging or the ET2 official website for current contact information.