

SilverStone SX500-LG

SilverStone SX500-LG SFX-L 500W 80 Plus Gold Modular Power Supply User Manual

Model: SST-SX500-LG

1. INTRODUCTION

The SilverStone SX500-LG is a high-performance 500W power supply unit (PSU) designed for small form factor (SFF) systems. Featuring the SFX-L form factor, 80 PLUS Gold efficiency, and a fully modular cable design, it provides stable and reliable power delivery. Its lengthened design accommodates a larger 120mm fan for quieter operation compared to standard SFX PSUs. This manual provides essential information for the proper installation, operation, and maintenance of your SX500-LG power supply.



Image 1.1: The SilverStone SX500-LG power supply shown with its retail packaging.

2. SAFETY INFORMATION

Please read and follow these safety guidelines carefully to prevent injury or damage to your equipment.

- **Do not open the PSU casing.** High voltages are present inside, even when the unit is unplugged. Opening the casing will void the warranty and poses a severe electrical shock hazard.
- Ensure the power supply is disconnected from the AC outlet before installation, removal, or cleaning.
- Install the PSU in a well-ventilated area. Do not block any ventilation openings.
- This product is designed for computer use only. Do not use it for any other purpose.
- Keep the unit away from water, moisture, and extreme temperatures.
- Use only the modular cables provided with this power supply. Using incompatible cables may cause damage.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- SilverStone SX500-LG Power Supply Unit
- Modular Cable Set (including 24-pin ATX, 4+4-pin EPS, 6+2-pin PCIe, SATA, and Peripheral connectors)
- ATX Adapter Bracket
- Mounting Screws
- AC Power Cord
- User Manual



Image 3.1: The retail box for the SilverStone SX500-LG, indicating the product and its features.

4. FEATURES

The SilverStone SX500-LG power supply offers several key features for optimal performance and compatibility:

- **Silent Running 120mm Fan:** Equipped with an intelligent semi-fanless operation mode for reduced noise.
- **SFX-L Form Factor Support:** Designed for compact systems, with an included ATX adapter bracket for compatibility with larger cases.
- **High Efficiency:** 80 PLUS Gold certification, achieving 87% to 90% efficiency at 20% to 100% loading.
- **100% Modular Cables:** Allows for clean cable management and improved airflow within the PC case.
- **Flexible Flat Cables:** All cables are designed with flexible flat arrays for easier routing and installation.

- **+12V Single Rail Design:** Provides stable and powerful output for high-end components.
- **Active PFC:** Active Power Factor Correction for improved power efficiency and reduced harmonic distortion.



Image 4.1: Front view of the SilverStone SX500-LG power supply, highlighting the 120mm fan and modular connectors.

5. SETUP AND INSTALLATION

Follow these steps to properly install your SilverStone SX500-LG power supply.

5.1. Preparation

1. Unpack the power supply and all accessories.
2. Ensure your computer system is completely powered off and unplugged from the wall outlet.
3. If replacing an existing PSU, carefully remove it from your system.

5.2. Mounting the PSU

The SX500-LG is an SFX-L form factor PSU. It can be installed directly into SFX-L compatible cases or

into ATX cases using the included ATX adapter bracket.

- **For SFX-L Cases:** Align the PSU with the mounting holes in your case and secure it with the provided screws.
- **For ATX Cases:** Attach the ATX adapter bracket to the SX500-LG, then mount the assembly into your ATX case's PSU bay using the appropriate screws.



Image 5.1: Top view of the SilverStone SX500-LG, showing the fan and mounting screw locations.

5.3. Connecting Modular Cables

Connect only the necessary cables to your components. The fully modular design allows for better cable management.

1. Connect the 24-pin ATX cable to your motherboard.
2. Connect the 4+4-pin EPS (CPU) cable to your motherboard's CPU power connector.
3. For graphics cards, connect the 6+2-pin PCIe cables as required.
4. Connect SATA power cables to your SSDs/HDDs and optical drives.
5. Connect Peripheral (Molex) cables for any other components requiring them.
6. Ensure all connections are secure and properly seated.



Image 5.2: The modular cable connection panel on the SilverStone SX500-LG, showing various ports for different cable types.

5.4. Power Connection

1. Ensure the power switch on the back of the PSU is in the 'OFF' (0) position.
2. Connect the AC power cord to the PSU's inlet and then to a wall outlet.



6. OPERATING INSTRUCTIONS

6.1. Powering On/Off

1. After all connections are made, flip the power switch on the back of the PSU to the 'ON' (I) position.
2. Press your computer's power button to start the system.
3. To power off, shut down your operating system normally, then flip the PSU power switch to 'OFF' (O) if desired for complete power disconnection.

6.2. Semi-Fanless Operation

The SX500-LG features an intelligent semi-fanless operation. The 120mm fan will remain off under low load conditions to provide silent operation. As the system load and internal temperature increase, the fan will automatically spin up to dissipate heat. This design optimizes for quietness while ensuring adequate cooling when needed.

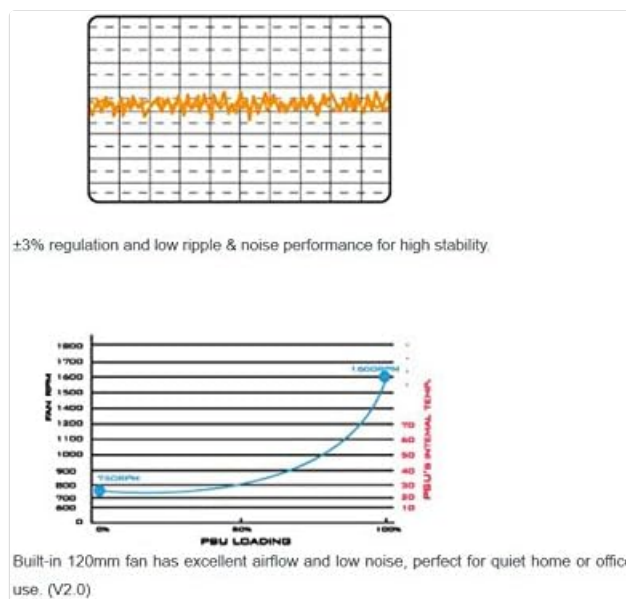


Image 6.1: Graphs illustrating the fan speed curve relative to PSU loading and the voltage regulation stability of the power supply.

7. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your power supply.

- **Keep Vents Clear:** Ensure that the intake and exhaust vents of the PSU are not obstructed to allow for proper airflow.
- **Dust Cleaning:** Periodically clean dust from the PSU's fan and vents using compressed air. Do this with the system powered off and unplugged.

- **Do Not Disassemble:** Never attempt to open the power supply unit. There are no user-serviceable parts inside, and doing so can be dangerous and will void your warranty.

8. TROUBLESHOOTING

If you encounter issues with your SX500-LG, refer to the following common troubleshooting steps:

- **No Power:**
 - Check if the AC power cord is securely connected to both the PSU and the wall outlet.
 - Ensure the power switch on the back of the PSU is in the 'ON' (I) position.
 - Verify all modular cables are correctly and firmly connected to the PSU and your components.
 - Test the wall outlet with another device to confirm it has power.
- **System Instability/Crashes:**
 - Ensure your system's power requirements do not exceed the PSU's 500W capacity.
 - Check for proper ventilation within your PC case to prevent overheating.
 - Verify all components are correctly installed and seated.
- **Unusual Noises:**
 - The SX500-LG operates in a semi-fanless mode; the fan may not spin at low loads. This is normal.
 - If the fan is spinning and making excessive noise, ensure no cables or obstructions are interfering with the fan blades.
 - If a persistent, abnormal noise (e.g., grinding, high-pitched whine) occurs, contact SilverStone support.

If problems persist after following these steps, contact SilverStone customer support for further assistance.

9. SPECIFICATIONS

Detailed technical specifications for the SilverStone SX500-LG power supply:

Feature	Specification
Model Number	SST-SX500-LG
Brand	SilverStone
Form Factor	SFX-L
Output Wattage	500 Watts
Efficiency Certification	80 PLUS Gold

Feature	Specification
Cooling Method	Air (120mm fan, semi-fanless)
Modular	Full Modular
AC Input	100-240V / 7A / 50-60Hz
DC Output (+3.3V)	20A
DC Output (+5V)	20A
DC Output (+12V)	40A
DC Output (-12V)	0.3A
DC Output (+5Vsb)	3A
Max. Power (+3.3V & +5V)	105W
Max. Power (+12V)	480W
Max. Power (-12V)	3.6W
Max. Power (+5Vsb)	15W
Product Dimensions (LxWxH)	5.12 x 4.92 x 2.5 inches (130 x 125 x 63.5 mm)
Item Weight	3.09 pounds (1400 Grams)
Date First Available	January 16, 2015



Image 9.1: The specification label on the SilverStone SX500-LG power supply, detailing electrical ratings and certifications.

10. WARRANTY AND SUPPORT

SilverStone Technology provides a limited warranty for its products. For specific warranty terms, duration, and conditions applicable to your region, please refer to the warranty card included with your product or visit the official SilverStone Technology website.

For technical support, troubleshooting assistance beyond this manual, or inquiries regarding replacement parts, please visit the SilverStone Technology support page or contact their customer service department. Contact information can typically be found on the official SilverStone website: www.silverstonetek.com

Related Documents - SX500-LG

	SilverStone SX500-LG SFX-L Form Factor Power Supply Specification Detailed specifications for the SilverStone SX500-LG, a 500W SFX-L form factor power supply featuring 80 PLUS Gold efficiency, modular cables, and advanced protection features. Includes input/output characteristics, safety, and environmental data.
	SilverStone SFX Form Factor Power Supplies: SST-SX700-G, SX650-G, SX500-G Specifications Detailed specifications for SilverStone's SFX Form Factor power supplies, including SST-SX700-G, SST-SX650-G, and SST-SX500-G models. Features 80 PLUS Gold efficiency, modular design, and comprehensive protection.
	SilverStone Extreme Series 550W/650W SFX Power Supply Specifications Detailed specifications for SilverStone's Extreme Series 550Rz Gold and 650Rz Gold SFX power supplies, including input/output characteristics, efficiency, protection features, and environmental requirements.
	SilverStone Extreme 1200R Platinum 1200W SFX-L Power Supply Specifications Detailed technical specifications for the SilverStone Extreme 1200R Platinum 1200W SFX-L Fully Modular Power Supply. Covers AC input, DC output, voltage regulation, current requirements, transient response, ripple and noise, efficiency, environmental conditions, protection features, timing, safety compliance, mechanical specifications, and connector usage guidelines.
	SilverStone SX1000R Platinum 1000W SFX-L Power Supply Specifications Detailed technical specifications, features, and compliance information for the SilverStone SX1000R Platinum 1000W SFX-L power supply, including AC/DC characteristics, efficiency, protection, and safety.



SilverStone Gemini Series Redundant Power Supplies: Specifications and Features

Explore the SilverStone Gemini Series 2U redundant power supplies (SST-GM600-2UG to SST-GM1000-2UG), featuring 80 PLUS Gold certification, hot-swappable design, active PFC, and industry-leading reliability for critical server and workstation applications.

Documents - SilverStone – SX500-LG

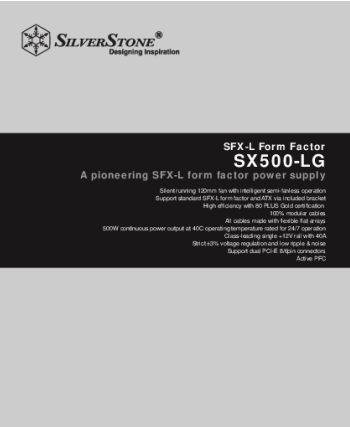


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[SilverStone SX500-LG SFX-L Form Factor Power Supply Specification](#)

Detailed specifications for the SilverStone SX500-LG, a 500W SFX-L form factor power supply featuring 80 PLUS Gold efficiency, modular cables, and advanced protection features. Includes input/output characteristics, safety, and environmental data.

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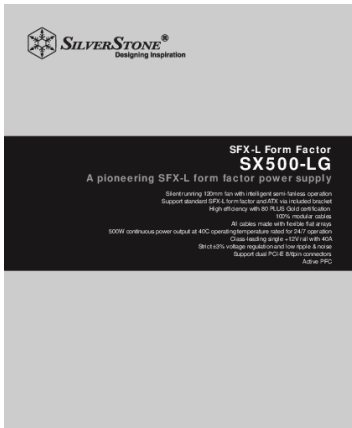
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1. Product component defects and damages result from defective production to be covered under the Warranty and damages with the following conditions will be then repaired under SilverStone Technology's jurisdiction.
 - a. Usage in accordance with instructions provided in its manual, with no misuse, overuse, or other inappropriate actions;
 - b. Product not exposed to hazardous chemicals (fire, earthquake, flood, etc.); and
 - c. **Not install, tamper, etc.**
2. Product is not disassembled, modified, or altered. Components are not substituted or replaced.
3. Warranty materials are not removed or broken. Loss or damages resulting from conditions other than ones listed above are not covered under warranty.
4. Under warranty, SilverStone Technology's maximum liability is limited to the current market value for the product (depreciated value, including shipping, handling, and other SilverStone Technology's reasonable expenses) and is not damaged or damaged along with the use of the product.
5. Under warranty, SilverStone Technology is obligated to replace or repair in defective products. Under no circumstances will SilverStone Technology be liable for damages in connection with the sale, purchase, use, handling, loss, or limited loss of data, loss of business, loss of profit, loss of use of the product or incidental or consequential damages which are not foreseeable and whether or not such loss or breach of warranty occurs or negligence, even if the SilverStone Technology has been advised of the possibility of such damage.
6. Warranty covers only the original purchaser through authorized SilverStone distributors and resellers and is not transferable to any other purchaser.
7. You may provide sales support or involve with third identification of purchase date to SilverStone Technology.
8. If a product develops during the warranty period, please contact your authorized SilverStone reseller.

<http://www.silverstone.com>

Prerequisites: You must meet the following criteria for the product by a third intended recipient.

1. You shall bear the cost of shipping or purchase of the product by a third intended recipient.
2. SilverStone Technology's authorized resellers will bear the cost of shipping or transporting the product back to us after completing the warranty service.
3. Before your warranty claim, you must be issued a Return Merchandise Authorization ("RMA") number from SilverStone. Updated warranty information will be posted on SilverStone's official website. Please visit <http://www.silverstone.com> for the latest updates.

Additional info & contacts

For North America (support@silverstone.com)

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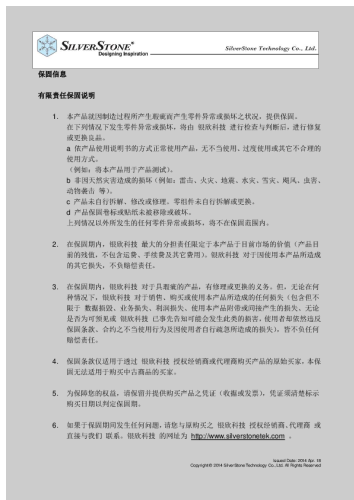
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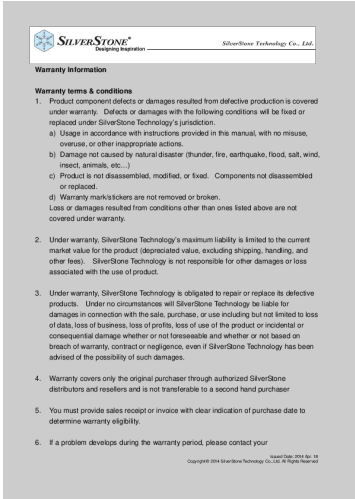
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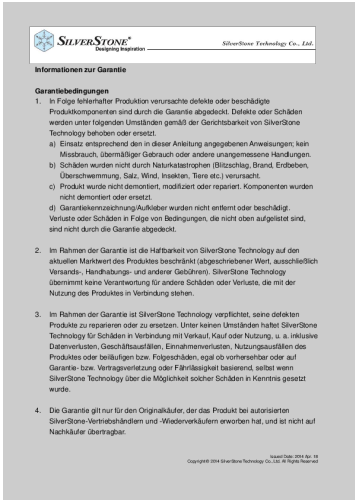
damages resulted from ... -G Evolution ST40NF, ST50NF, NJ520 ST30GF, ST42GF, ST46GF, ST50GF, ST55GF ST30SF, ST45SF, ST45SF-G, **SX500-LG**, SX600-G Five year warranty ZM1350 TD02, TD03 Other discontinued products: Please contact y...
lang:en score:18 filesize: 205.96 K page count: 3 document date: 2015-10-28

lang:de score:18 filesize: 501.61 K page_count: 2 document date: 2017-03-31



[SilverStone Warranty Information and Terms](#)

Detailed warranty information, terms, conditions, and contact details for SilverStone products across different regions including North America, Australia, and Europe.
lang:en score:18 filesize: 54.95 K page_count: 4 document date: 2014-07-09



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Informationen zur GarantieGarantiebedingungen 1 In Folge fehlerhafter Produktion verursachte defekte oder beschädigte Produktkomponenten sind durch die Garantie abgedecktSST ST30SF GARcdn reichelt de documents datenblatt E201 SST GAR |||

Informationen zur Garantie Garantiebedingungen 1. In Folge fehlerhafter Produktion verursachte defek ... -G Evolution ST40NF, ST50NF, NJ520 ST30GF, ST42GF, ST46GF, ST50GF, ST55GF ST30SF, ST45SF, ST45SF-G, **SX500-LG**, SX600-G Five year warranty ZM1350 TD02, TD03 Andere eingestellte Produkte: Weitere Informa...
lang:de score:18 filesize: 55.62 K page_count: 4 document date: 2014-07-09



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1 17 57 5 20220121 32 52 42 60 4 TWINKLY Ledworks. 20 BLUETOOTH- LG XBOO ... 440 4,2 SilverStone . , . 96 / ERC Magazine / 2021 STRIDER **SX500-LG**. , , SFX SilverStone STRIDER **SX500-LG**, , , ...
lang:it score:17 filesize: 13.38 M page_count: 170 document date: 2023-09-26

 Model Name: SST-ST75F-15 Copyright © 2021 SilverStone Technology Co., Ltd. All Rights Reserved.											
Series	Product No.	Power Rating	PFC Eff.	Fan Type	Size mm	Cable Type	PCI-E Connectivity	Max. GPU Power (W)	Max. GPU Power (W)	Max. GPU Power (W)	Support
Silver Thread Series	SST-ST75F-15	600W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*2	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	700W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*4	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*4	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*8	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*8	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support

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Series SuperXP GPU supportlist silverstonetek PSU |||

Series Product No Power 12V PFC rating rails Issued Date: 2021-OCT-29 Copyright

2021 SilverSton ... 12V rating rails PFC Fan mm Size W*H*D Cable Type PCI-E

connector NVIDIA GPU Support SST-**SX500-LG** 500W 40 Single Active 40A 120*1

125*63.5*130 100 modular cables RTX 2070*1 PCI-E 8pi...

lang:en score:13 filesize: 799.86 K page_count: 36 document date: 2021-10-29

 Model Name: SST-ST75F-15 Copyright © 2021 SilverStone Technology Co., Ltd. All Rights Reserved.											
Series	Product No.	Power Rating	PFC Eff.	Fan Type	Size mm	Cable Type	PCI-E Connectivity	Max. GPU Power (W)	Max. GPU Power (W)	Max. GPU Power (W)	Support
Silver Thread Series	SST-ST75F-15	600W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*2	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	700W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*4	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*4	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*8	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*8	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support

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Series Product No Power 12V PFC rating rails Fan mm Issued Date: 2021-Jun-28

Copyright 2021 Si ... rating 12V rails PFC Fan mm Size W*H*D Cable Type PCI-E

connector NVIDIA GPU Support SST-**SX500-LG** 500W 40 Single Active 40A 120*1

125*63.5*130 100 modular cables RTX 2070*1 PCI-E 8pi...

lang:en score:12 filesize: 739.97 K page_count: 35 document date: 2021-06-28

 Model Name: SST-ST75F-15 Copyright © 2021 SilverStone Technology Co., Ltd. All Rights Reserved.											
Series	Product No.	Power Rating	PFC Eff.	Fan Type	Size mm	Cable Type	PCI-E Connectivity	Max. GPU Power (W)	Max. GPU Power (W)	Max. GPU Power (W)	Support
Silver Thread Series	SST-ST75F-15	600W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*2	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	700W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*4	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*4	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*8	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support
	SST-ST75F-15	1000W 40C	Single 40A	Active	120*71	100% modular cables	PCI-E 8pin*8	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti RTX 2080 Ti	Support

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Platinum |||

Series Product No Power 12V PFC rating rails Fan mm Issued Date: 2022-Feb-18

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connector NVIDIA GPU Support SST-**SX500-LG** 500W 40 Single Active 40A 100

120*1 125*63.5*130 modular PCI-E 8pin*2 RTX 2070*1 cables...

lang:en score:12 filesize: 549.33 K page_count: 34 document date: 2022-02-23



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/3yr 80 Gold 128 Thermaltake Core V21 mATX MB ATX PSU 89 SilverStone 600W

SX600-G...

lang:en score:10 filesize: 9.98 M page_count: 8 document date: 2018-07-28



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