HyperX CL003

HyperX Cloud II Gaming Headset User Manual

Model: CL003
Brand: HyperX

PRODUCT OVERVIEW

The HyperX Cloud II Gaming Headset features a newly designed USB sound card audio control box that amplifies audio and voice for an optimal Hi-Fi, gaming experience. This next-generation headset generates virtual 7.1 surround sound with distance and depth to enhance your gaming, movie, or music experience. It is designed for comfort with memory foam ear cushions and a durable aluminum frame, ensuring long-lasting use.

Figure 1: HyperX Cloud II Gaming Headset in red and black, featuring a detachable microphone.

WHAT'S IN THE BOX

Your HyperX Cloud II Gaming Headset package includes the following components:

- Headphones
- Detachable Microphone
- Ear Cushions (additional set)
- USB Advanced Audio Control Box
- Quick Start Guide

Figure 2: Contents of the HyperX Cloud II box, including the headset, detachable mic, velour ear cushions, and USB audio control box.

SETUP GUIDE

Connecting the Headset

The HyperX Cloud II headset offers versatile connectivity options:

- **USB Connection:** For PC, Mac, and PS4, connect the headset to the USB Advanced Audio Control Box, then plug the USB connector into an available USB port on your device. This enables virtual 7.1 surround sound.
- **3.5mm Connection:** For stereo audio on PS4, Xbox One (requires Microsoft headset adapter), Nintendo Switch, and mobile devices, connect the headset directly using the 3.5mm jack.

Figure 3: The HyperX Cloud II headset highlighting its 1m headset cable and 3.5mm wired connection for plug-and-play use.

Figure 4: The advanced audio control box and detachable noise-cancelling microphone, illustrating seamless controls for the headset.

OPERATING INSTRUCTIONS

Audio Features

Experience superior audio with the HyperX Cloud II. It features large 53mm drivers that provide high-quality audio, allowing you to hear in-game details better. The hardware-driven virtual 7.1 surround sound offers precise audio localization, enhancing your immersion in games, movies, and music.

SONIC IMMERSION, GAMING DOMINATION

53mm sound drivers

HyperX Virtual 7.1 surround sound*

*Virtual 7.1 surround sound effect output as a 2-channel stereo signal to be used with stereo headphones.

Figure 5: Diagram illustrating the 53mm sound drivers and HyperX Virtual 7.1 surround sound capabilities for sonic immersion.

Microphone Usage

The headset includes a detachable, noise-cancelling microphone that is TeamSpeak and Discord certified. This ensures your voice is heard loud and clear during communication. Simply plug the microphone into the dedicated port on the headset when needed, and detach it for solo listening.

Figure 6: Close-up of the detachable noise-cancelling microphone, showing its flexible design and connection point.

Controls

The in-line USB Advanced Audio Control Box provides easy access to volume controls for both the headset and microphone, as well as a button to activate or deactivate the 7.1 virtual surround sound. It also features a microphone mute button for quick privacy.

CARE AND MAINTENANCE

To ensure the longevity and optimal performance of your HyperX Cloud II headset, follow these care and maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the headset and earcups. Avoid using harsh chemicals or abrasive materials.
- **Ear Cushions:** The headset comes with comfortable memory foam ear cushions. Periodically check them for wear and tear. An additional set of ear cushions is included for replacement if needed.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Management:** Avoid sharp bends or excessive pulling on the cables to prevent damage.

Figure 7: Hands demonstrating the ultra-comfort of the HyperX Cloud II headset, highlighting its premium leatherette and signature memory foam ear pads.

TROUBLESHOOTING

Common Issues and Solutions

- **Poor Sound Quality or Call Performance:** If the size of the earbud tips does not match the size of your ear canals or the headset is not worn properly in your ears, you may not obtain the correct sound qualities or call performance. Change the earbud tips to ones that fit more snugly in your ear. Ensure the USB audio control box is securely connected to your device.

- **Microphone Not Working:** Check if the microphone is securely plugged into the headset. Ensure the microphone mute button on the in-line control box is not activated (it should not be red). Verify microphone settings in your device's operating system.

- **Compatibility Issues:**

    - USB surround sound card works only on PC, Mac, and PS4.

    - Stereo audio is available on PS4, Xbox One (with Microsoft headset adapter), Nintendo Switch, and mobile devices.

    - This headset is not supported with the Xbox 360 or PS3.
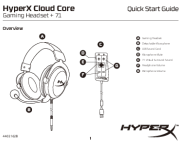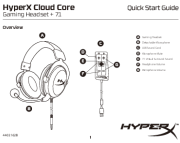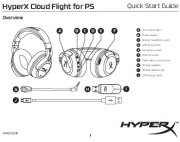
TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	Cloud II
Connectivity Technology	Wired
Headphones Jack	USB
Audio Driver Size	53 Millimeters
Frequency Range	15-25kKhz (Headphones), 10 Hz - 23 kHz (General)
Microphone	Detachable, Noise-Cancelling
Material	Faux Leather, Aluminum, Memory Foam
Item Weight	275 Grams (9.7 ounces)
Compatible Devices	PC, PS4, PS4 PRO, Xbox One (with adapter), Nintendo Switch, Mobile devices
Color	Red

WARRANTY AND SUPPORT

The HyperX Cloud II Gaming Headset typically comes with a 2-Year Protection Plan, offering peace of mind for your investment. For detailed warranty information, please refer to the official HyperX website or your purchase documentation.

For further assistance, you can refer to the official User Manual (PDF) available here. You can also visit the official HyperX Store for additional product information and support resources: HyperX Store.

Related Documents - CL003

	HyperX Cloud Core Gaming Headset + 7.1 Quick Start Guide Quick start guide for the HyperX Cloud Core Gaming Headset + 7.1, detailing setup for PC, Mac, Xbox, PS4, and mobile devices. Includes information on headset components, controls, and important warnings.
	HyperX Cloud Core Gaming Headset + 7.1 Setup and Usage Guide A comprehensive guide to setting up and using the HyperX Cloud Core Gaming Headset with 7.1 virtual surround sound on PC, Mac, Xbox One, PS4, and mobile devices. Includes troubleshooting and safety information.
	HyperX Cloud Flight for PS Wireless Gaming Headset Quick Start Guide Quick start guide for the HyperX Cloud Flight wireless gaming headset for PlayStation consoles. Learn how to set up, charge, and connect your headset.

[HyperX Cloud Headset User Manual](#)
User manual for the HyperX Cloud Headset, detailing its features, technical specifications, and usage instructions for PC, gaming consoles (PlayStation, Xbox), and mobile devices. Optimized for gaming with Hi-Fi audio and a comfortable design.

[HyperX QuadCast S USB Condenser Microphone User Manual and Guide](#)
Comprehensive user manual for the HyperX QuadCast S USB microphone and quick start guide for the HyperX Cloud Flight for PS headset. Covers setup, specifications, controls, and usage with PC, Mac, and consoles.

[HyperX Cloud Stinger 2 Core Gaming Headset Quick Start Guide](#)
A quick start guide for the HyperX Cloud Stinger 2 Core Gaming Headset, detailing its features, setup for PlayStation 5, and important safety information regarding volume levels.