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> [Canon PIXMA MX492 Wireless All-in-One Printer User Manual](#)

Canon MX492

Canon PIXMA MX492 Wireless All-in-One Printer User Manual

Model: MX492 | Brand: Canon

INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Canon PIXMA MX492 Wireless All-in-One Printer. Designed for both home and office environments, this compact printer offers versatile printing, scanning, and copying functionalities, including mobile and tablet printing capabilities. The Canon PIXMA MX492 is engineered for efficiency and convenience, featuring a small footprint that fits easily into various spaces. It supports wireless connectivity, enabling seamless printing from compatible devices.

SETUP GUIDE

Follow these steps to set up your Canon PIXMA MX492 printer for the first time.

1. Unboxing and Initial Placement

- Carefully remove the printer and all packing materials from the box.
- Place the printer on a stable, flat surface with adequate space around it for ventilation and paper handling.



Figure 1: Canon PIXMA MX492 Printer in operation, showing a document being printed.

2. Power Connection

- Connect the power cord to the printer and then to a wall outlet.
- Press the power button to turn on the printer. The power button will be lit green when the printer is on.

3. Ink Cartridge Installation

- Open the printer's front cover to access the ink cartridge compartment.
- Remove the protective tape from the new ink cartridges.
- Insert the color and black ink cartridges into their respective slots until they click into place.
- Close the front cover.

4. Wireless Network Setup (Android Device)

This video demonstrates how to set up your Canon PIXMA MX492 printer on a wireless network using an Android device via the cableless setup method.

Your browser does not support the video tag.

Video: Detailed guide on setting up the Canon PIXMA MX492 printer wirelessly with an Android device. This video covers initial power-on, navigating the printer's LCD screen, selecting cableless setup, and connecting to your wireless network via the Canon PRINT app.

- Ensure your printer is powered on. If the LCD screen is blank, press the Copy button.
- Navigate the printer's menu to find the Wireless LAN Setup option.
- Select 'Cableless setup' and follow the on-screen prompts.
- Download and open the Canon PRINT app on your Android device from the Google Play Store.
- Within the app, select 'Add printer' and follow the instructions to connect your printer to your wireless network.



Figure 2: Front view of the Canon PIXMA MX492, showcasing its compact and sleek design.

OPERATING INSTRUCTIONS

The Canon PIXMA MX492 offers various functions including printing, scanning, and copying. Below are general guidelines for operating your device.

1. Loading Paper

- Open the paper support and pull out the paper output tray.
- Load paper into the rear tray with the print side facing up. Adjust the paper guides to fit the paper size.



Figure 3: Top view of the printer with paper loaded in the rear tray, ready for printing.

2. Printing from a Computer

- Ensure the printer drivers are installed on your computer (PC or Laptop).
- From your application, select 'Print' and choose the Canon MX492 as your printer.
- Adjust print settings (e.g., paper size, print quality) as needed and click 'Print'.

3. Mobile and Tablet Printing (AirPrint & Google Cloud Print)

The PIXMA MX492 supports wireless printing from compatible mobile devices, including iPhone, iPad, iPod touch via AirPrint, and Android devices via Google Cloud Print or the Canon PRINT app.

Your browser does not support the video tag.

Video: Demonstrates the ease of use of Canon AirPrint with PIXMA printers, highlighting wireless printing capabilities from Apple devices.

- For AirPrint: Ensure your Apple device is connected to the same Wi-Fi network as the printer. Open the app you want to print from, tap the share icon or print icon, select your printer, and print.
- For Google Cloud Print: Register your printer with Google Cloud Print. From your Android device or Chromebook, select 'Print' and choose your registered printer.
- Using Canon PRINT app: Open the app, select the document or photo you wish to print, and follow the in-app instructions.

4. Scanning Documents

- Place the document face-down on the scanner glass or use the Automatic Document Feeder (ADF) for multiple pages.
- From your computer, open the Canon scanning software or use the Canon PRINT app on your mobile device.
- Select scan settings (e.g., document type, resolution) and initiate the scan.

5. Copying Documents

- Place the document on the scanner glass or in the ADF.
- On the printer's control panel, select 'Copy'.
- Adjust settings such as number of copies or copy quality using the printer's small LCD display and buttons.
- Press the Black or Color Start button to begin copying.



Figure 4: Front view of the Canon PIXMA MX492 with the paper output tray extended, ready for use.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your printer.

1. Ink Cartridge Replacement

- When an ink cartridge is low or empty, a message will appear on the printer's LCD or your computer screen.
- Ensure the printer is on. Open the front cover.
- Press the tab on the empty cartridge to release it, then lift it out.
- Unpack a new Canon ink cartridge, remove the protective tape, and insert it firmly into the correct slot until it clicks.
- Close the front cover. The printer will perform an alignment.

2. Cleaning the Printer

- **Exterior:** Wipe the exterior of the printer with a soft, damp, lint-free cloth. Avoid using abrasive cleaners.
- **Scanner Glass:** Use a soft, lint-free cloth lightly dampened with glass cleaner (non-ammonia based) to clean the scanner glass.
- **Print Head Alignment:** If print quality degrades (e.g., streaky prints, misaligned text), perform a print head

alignment from the printer's maintenance menu or through the printer driver on your computer.

- **Nozzle Check:** Periodically perform a nozzle check to ensure all print head nozzles are firing correctly. If not, perform a print head cleaning.



Figure 5: Angled view of the Canon PIXMA MX492, illustrating its compact and modern design.

TROUBLESHOOTING

This section addresses common issues you might encounter with your Canon PIXMA MX492 printer.

Problem	Possible Cause / Solution
Printer is offline or not detected.	Ensure the printer is powered on and connected to the same Wi-Fi network as your device. Restart the printer, router, and computer/mobile device. Check printer settings on your computer to ensure it's not set to 'Use Printer Offline'.
Paper jams.	Remove all jammed paper carefully, following the printer's on-screen instructions or manual. Ensure paper is loaded correctly and not overfilled. Use appropriate paper type and quality.

Problem	Possible Cause / Solution
Poor print quality (streaks, faded colors).	<p>Check ink levels and replace empty cartridges.</p> <p>Perform a nozzle check and print head cleaning/alignment from the printer's maintenance menu.</p> <p>Ensure you are using genuine Canon ink cartridges.</p>
Small LCD screen is difficult to read.	<p>The printer features a compact LCD display. Ensure adequate lighting in your environment when viewing the screen.</p> <p>For complex operations, utilize the Canon PRINT app on your smartphone or the printer driver software on your computer, which offer larger, more detailed interfaces.</p>

SPECIFICATIONS

Feature	Detail
Model Name	MX492
Functions	Print, Copy, Scan, Fax (All-in-One)
Connectivity Technology	Wi-Fi, USB
Printing Technology	Inkjet
Printer Output	Color
Maximum Color Print Resolution	4800 x 1200 dpi (Color)
Maximum Black and White Print Resolution	600 x 600 dpi (Black)
Scanner Type	Flatbed, ADF
Max Input Sheet Capacity	100 sheets (Rear Tray), 20 sheets (ADF)
Automatic Document Feeder (ADF)	Yes
Dual-sided printing	Manual Duplex
Compatible Devices	Smartphones, PC, Laptops
Control Method	App, Buttons on printer
Display Type	LCD (Segment)
Product Dimensions	17.2 x 11.7 x 7.5 inches
Item Weight	13 pounds

Feature	Detail
UPC	013803258622

WARRANTY INFORMATION

The Canon PIXMA MX492 printer comes with a **limited warranty**. For specific details regarding the terms, conditions, and duration of your warranty, please refer to the warranty card included with your product or visit the official Canon support website. Retain your proof of purchase for warranty claims.

SUPPORT

For further assistance, technical support, or service inquiries, Canon offers **100% US-based Service & Support**.

- **Online Support:** Visit the official Canon support website for FAQs, drivers, software downloads, and digital manuals.
- **Telephone Support:** Contact Canon customer service for direct assistance. Refer to the Canon website for current contact numbers and operating hours.
- **Community Forums:** Engage with other Canon users and experts on official or unofficial forums for tips and solutions.

You can also find additional resources, including a User Manual (PDF) and Installation Manual (PDF), on the product's Amazon page or Canon's official support site.