

LiftMaster 8365 Head Unit No Rail

LiftMaster 8365-267 Premium Series Garage Door Opener User Manual

Model: 8365 Head Unit No Rail

1. INTRODUCTION

This manual provides essential information for the installation, operation, and maintenance of your LiftMaster 8365-267 Premium Series 1/2 HP AC Chain Drive Garage Door Opener. This unit is designed to provide reliable and powerful performance for your garage door. It features energy-efficient operation, consuming up to 75% less power in standby mode. Please read this manual thoroughly before beginning installation or operation to ensure proper function and safety.

2. SAFETY INFORMATION

Your safety and the safety of others are very important. Many safety messages are provided in this manual and on your garage door opener. Always read and obey all safety messages.

- Do not operate the opener until the garage door is properly adjusted and balanced.
- Keep the area around the garage door clear of people and objects while the door is in motion.
- Never allow children to operate or play with the garage door opener controls.
- Regularly inspect the garage door system, including springs, cables, rollers, and other hardware, for signs of wear or damage.
- Ensure the safety reversal system is functioning correctly by testing it monthly.
- Disconnect power to the garage door opener before performing any maintenance or repairs.

3. PACKAGE CONTENTS

The LiftMaster 8365-267 package includes the following components:

- LiftMaster 8365 Garage Door Opener Head Unit
- Two (2) Remote Control Transmitters
- Wireless Keyless Entry Keypad
- Safety Reversal Sensors (Photo Eyes)

- Wall Control Panel
- Mounting Hardware and Wiring

Note: The chain and rail assembly for the garage door opener are ***sold separately*** and are not included with this head unit.

4. SETUP AND INSTALLATION

Installation of the LiftMaster 8365-267 requires careful attention to detail. While this unit is designed to be compatible with existing rail systems, ensuring proper alignment and secure mounting is crucial for safe and efficient operation.



Figure 1: LiftMaster 8365-267 Garage Door Opener components. This image displays the primary components of the LiftMaster 8365-267 garage door opener system. It includes the main opener head unit, two remote control transmitters, a wireless keyless entry keypad, and a smartphone illustrating the MyQ mobile application interface for remote operation.

4.1 Pre-Installation Checks

- Ensure your garage door is in good working condition and properly balanced.
- Verify that you have the necessary chain and rail assembly, as it is not included with this head unit.
- Gather all required tools for installation.

4.2 Mounting the Opener

Mount the opener head unit securely to the ceiling or appropriate support structure. If replacing an older LiftMaster unit, the mounting bolts may align, simplifying the process. Refer to the detailed installation guide provided with your rail assembly for specific measurements and procedures.

4.3 Wiring and Sensor Installation

Connect the safety reversal sensors (photo eyes) according to the instructions. These sensors are critical for preventing the door from closing on obstructions. Install the wall control panel in a visible and accessible location, away from moving parts of the door.

4.4 Programming and Limits

After physical installation, program the opener's travel limits (open and close positions). This process involves setting the upper and lower limits of the door's travel. Pay close attention to the instructions regarding chain positioning when initiating the programming cycle, as incorrect positioning can lead to programming difficulties.

For complex installations or if you encounter difficulties, it is recommended to consult a qualified garage door technician.

5. OPERATING INSTRUCTIONS

Your LiftMaster 8365-267 garage door opener offers multiple ways to operate your garage door.

5.1 Wall Control Panel

Press the main button on the wall control panel to open or close the garage door. The panel may also include a light button to control the opener's light.

5.2 Remote Control Transmitters

Use the included remote control transmitters to operate the garage door from your vehicle. Each transmitter can be programmed to control one or more garage door openers.

5.3 Wireless Keyless Entry Keypad

Enter your personalized code on the exterior-mounted keyless entry keypad to open or close the garage door without a remote or key.

5.4 MyQ Technology (Smartphone Control)

The integrated MyQ technology allows you to monitor and control your garage door opener using a compatible smartphone or tablet. Download the MyQ app and follow the in-app instructions to connect your opener to your home Wi-Fi network. This feature provides remote operation and status notifications.

6. MYQ TECHNOLOGY

MyQ technology provides secure monitoring and control of your garage door opener and connected houselights from anywhere using your smartphone, tablet, or computer. Key features include:

- **Remote Operation:** Open or close your garage door from virtually anywhere.
- **Status Alerts:** Receive notifications if your garage door is left open.
- **Activity History:** View a log of when your garage door was opened or closed.
- **Scheduling:** Set schedules for your garage door to close at specific times.

To activate MyQ, download the MyQ app from your device's app store and follow the setup wizard.

7. SECURITY+ 2.0

The LiftMaster 8365-267 incorporates Security+ 2.0 technology, which enhances the security of your garage. With every click of your remote control, a new code is sent to the garage door opener. This advanced rolling code technology virtually eliminates the possibility of code theft, providing a higher level of security for your home.

8. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your garage door opener.

- **Monthly:** Test the safety reversal system. Place a 2x4 board flat on the floor in the path of the door. The door should reverse when it contacts the board.

- **Monthly:** Check the photo eyes. Ensure they are clean and properly aligned. If the door does not close when the light beam is interrupted, clean and realign them.
- **Annually:** Lubricate the chain and other moving parts of the rail assembly (if applicable) with a garage door lubricant. Do not lubricate plastic parts.
- **Annually:** Inspect all hardware, including springs, cables, rollers, and hinges, for wear or damage. Contact a professional for any necessary repairs.

9. TROUBLESHOOTING

This section addresses common issues you might encounter with your LiftMaster 8365-267 garage door opener.

Problem	Possible Cause	Solution
Opener does not operate from any control.	No power to the opener.	Check the power outlet and circuit breaker. Ensure the opener is plugged in.
Door does not close, or reverses immediately.	Safety sensors are obstructed or misaligned.	Check for obstructions in the path of the sensors. Clean the sensor lenses. Ensure sensors are properly aligned (indicator lights should be steady).
Remote control range is poor.	Interference or weak battery.	Replace the remote control battery. Ensure the antenna on the opener is extended. Minimize sources of radio frequency interference.
Difficulty programming travel limits or remotes.	Incorrect procedure or chain positioning.	Review the programming instructions carefully, especially regarding the initial chain position for limit setting. Repeat the programming steps precisely.

If you continue to experience issues, refer to the comprehensive troubleshooting guide available on the LiftMaster support website or contact customer service.

10. SPECIFICATIONS

Feature	Detail
Model Number	8365 Head Unit No Rail
Motor Type	1/2 HP AC
Drive Type	Chain Drive
Connectivity	MyQ Technology (Wi-Fi enabled)
Security Features	Security+ 2.0 Rolling Code
Included Accessories	2 Transmitters, Keyless Entry
Power Consumption	Up to 75% less power in standby mode
Item Weight	20.5 pounds
Product Dimensions	36 x 16 x 16 inches

Feature	Detail
Material	Zinc
Manufacturer	Chamberlain
UPC	012381983605

11. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase or visit the official LiftMaster website. LiftMaster products are manufactured by Chamberlain.

For technical assistance, troubleshooting, or to inquire about replacement parts, please contact LiftMaster Customer Support. You can find contact information on the official LiftMaster website: www.liftmaster.com/support

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question