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PuraFlame EF42D-FGF

PuraFlame Western Electric Fireplace Insert User Manual

MODEL: EF42D-FGF

Brand: PuraFlame

INTRODUCTION

Thank you for choosing the PuraFlame Western Electric Fireplace Insert. This manual provides essential information for the safe and efficient operation of your new electric fireplace. Please read all instructions carefully before installation and use, and retain this manual for future reference.

This electric fireplace insert features realistic flame effects, adjustable heat settings (750W/1500W), and a fire crackling sound function. It is designed to provide supplemental heat for areas up to 400 sq. ft. and can be operated with or without heat, allowing for year-round ambiance.



Image: PuraFlame Western Electric Fireplace Insert, showcasing the flame effect and included remote control.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater or return to authorized service facility for examination and/or repair.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.

- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

SETUP AND INSTALLATION

Unpacking

Carefully remove the fireplace insert from its packaging. Ensure all components are present and undamaged. Retain packaging for future transport or storage.

Placement and Dimensions

The PuraFlame Western Electric Fireplace Insert is designed for easy installation into an existing fireplace opening or a custom-built mantel. Ensure the chosen location provides adequate clearance from combustible materials as specified in the safety guidelines.

The overall dimensions of the insert are approximately 24.80 inches (W) x 21.46 inches (H) x 8.78 inches (D). For detailed measurements and recommended opening sizes, refer to the diagrams below.



Image: Dimensional diagram of the fireplace insert, illustrating width, height, and depth from various angles.

Width: min 21.9"
max 23.9"

Height: min 20.1"
max 21.3"

Depth: min 7.8"
suggest 8.1"



Image: Installation diagram showing recommended minimum and maximum width, height, and depth for the fireplace opening.

Electrical Connection

This unit operates on a standard 120V electrical outlet. Simply plug the unit into a grounded 120V outlet. **DO NOT hard-wire this appliance.** Ensure the outlet is easily accessible.

OPERATING INSTRUCTIONS

The fireplace insert can be controlled using either the included remote control or the manual control panel located on the unit.

Remote Control Functions

The remote control allows for convenient adjustment of all fireplace features from a distance. Ensure the remote has 2 AAA batteries installed (not included).

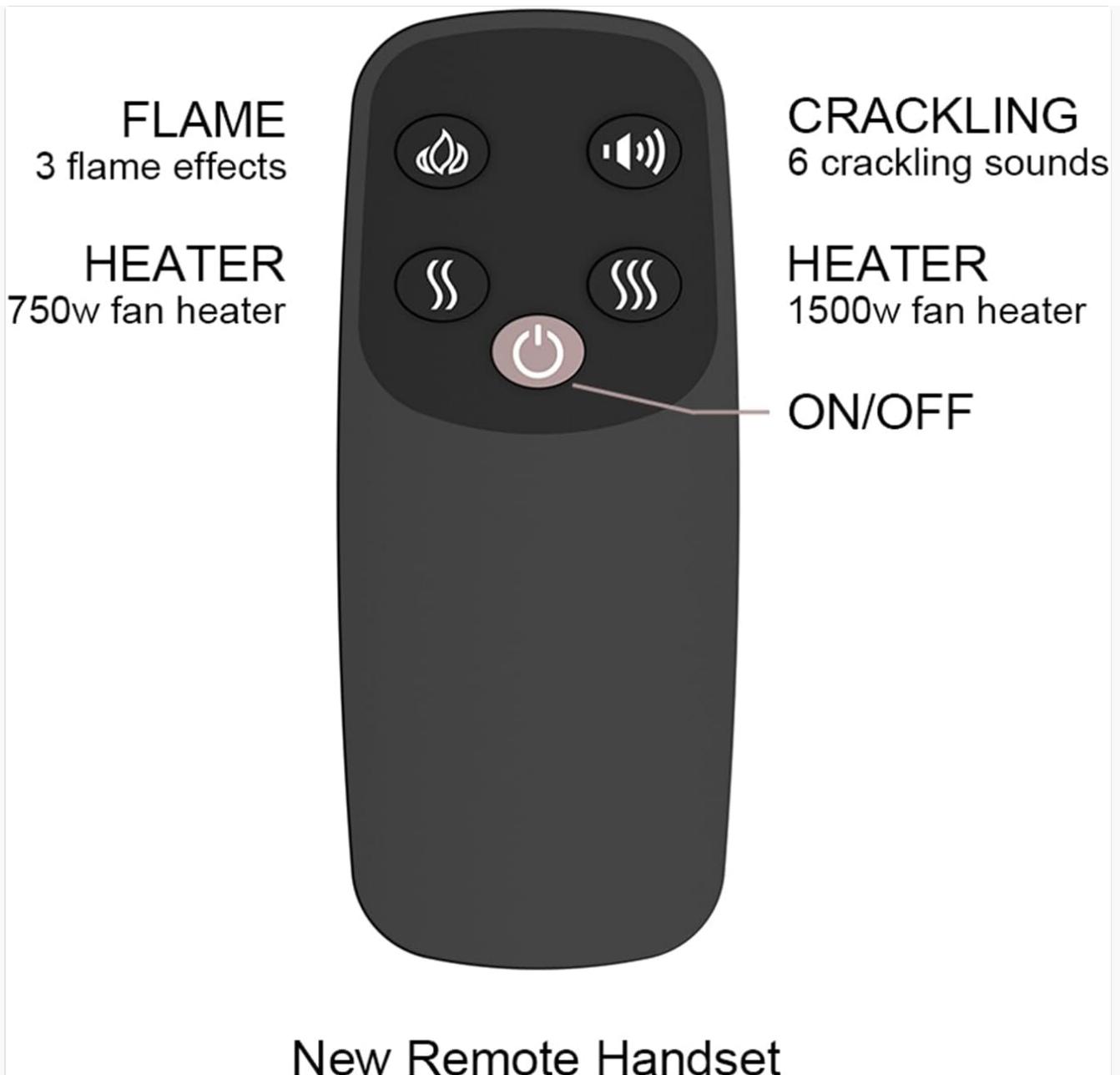


Image: Remote control layout with buttons for ON/OFF, Flame effects, Crackling sounds, and Heater settings (750W/1500W).

- **ON/OFF Button:** Powers the unit on or off.
- **FLAME Button:** Cycles through 3 flame effect settings.
- **CRACKLING Button:** Cycles through 6 crackling sound settings.
- **HEATER (750W) Button:** Activates the low heat setting (750W).
- **HEATER (1500W) Button:** Activates the high heat setting (1500W).

Manual Control Panel

The manual control panel is located on the unit, typically behind a removable grate or cover. It provides access to the same functions as the remote control.

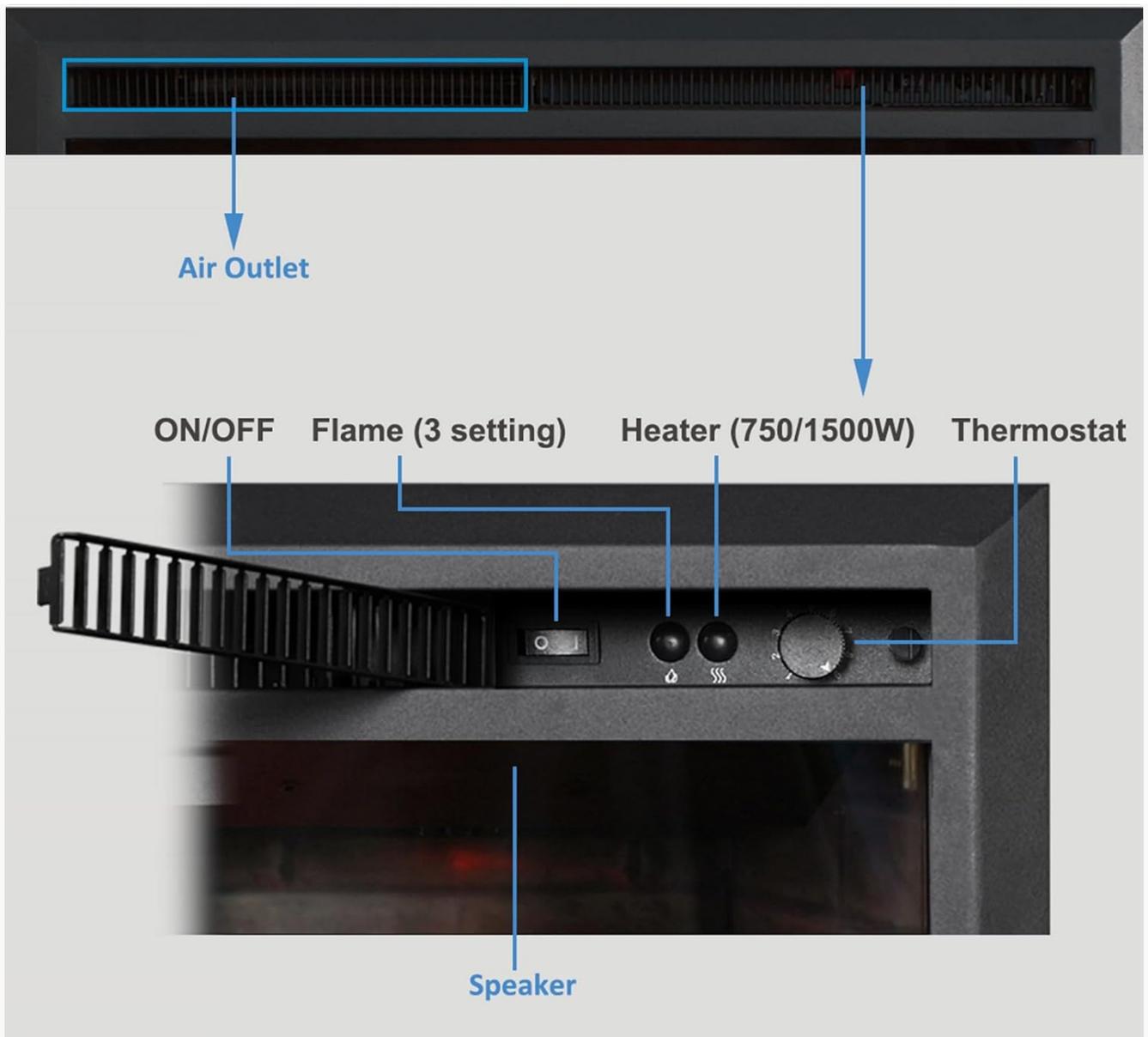


Image: Manual control panel with ON/OFF switch, Flame setting switch, Heater (750/1500W) switch, and Thermostat knob.

- **ON/OFF Switch:** Toggles power to the unit.
- **FLAME Switch:** Adjusts the flame effect intensity (3 settings).
- **HEATER (750/1500W) Switch:** Selects between low (750W) and high (1500W) heat output.
- **THERMOSTAT Knob:** Adjusts the desired room temperature. The heater will cycle on and off to maintain this setting.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace insert.

Cleaning

- Always disconnect the power before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Gently vacuum the air intake and exhaust vents periodically to prevent dust buildup, which can affect heater performance.

General Care

- There are no user-serviceable parts inside the unit. Do not attempt to open or repair the fireplace insert yourself.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

TROUBLESHOOTING

If you experience issues with your electric fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	No power to the unit.	Check if the power cord is securely plugged into a working 120V outlet. Verify the wall switch (if applicable) is on. Check the circuit breaker.
Heater does not produce heat.	Heater switch off, thermostat set too low, or overheat protection activated.	Ensure the heater switch is set to 750W or 1500W. Adjust the thermostat to a higher setting. If the unit overheated, unplug it for 15 minutes to reset, then plug back in.
Flame effect is not visible.	Flame effect is turned off or bulb issue.	Press the FLAME button on the remote or control panel to cycle through settings. If still not working, contact customer support.
Remote control not working.	Dead batteries or obstruction.	Replace the AAA batteries in the remote. Ensure there is no obstruction between the remote and the fireplace sensor.

If the problem persists after attempting these solutions, please contact PuraFlame customer support.

SPECIFICATIONS

Feature	Detail
Brand	PuraFlame
Model Name	EF42D-FGF
Power Source	Corded Electric
Product Dimensions	24.80"W x 21.46"H x 8.78"D
Material	Metal
Finish Type	Powder Coated
Installation Type	Wall Mount, Freestanding
Heat Output	5100 BTU per Hour (approx.)
Special Feature	Adjustable Flame, Crackling Sound, Remote Control

Feature	Detail
Heating Coverage	Up to 400 square feet
Power Consumption	750W / 1500W
Item Weight	37 Pounds
Remote Batteries	2 AAA batteries required

WARRANTY AND SUPPORT

Warranty Information

This PuraFlame electric fireplace insert comes with a one-year limited warranty from the date of purchase. This warranty covers manufacturing defects and ensures the product is free from defects in material and workmanship under normal use.

Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accident, alteration, or improper installation.

Customer Support

For technical assistance, warranty claims, or any questions regarding your PuraFlame electric fireplace insert, please contact PuraFlame customer service. Contact information can typically be found on the PuraFlame official website or on the product packaging.

When contacting support, please have your model number (EF42D-FGF) and purchase date readily available.

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Related Documents - EF42D-FGF

	<p>PuraFlame WESTERN Electric Fireplace Insert Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame WESTERN Electric Fireplace Insert (Model EF42D-45D), covering safety instructions, preparation, operation, maintenance, troubleshooting, and warranty information.</p>
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 <p>PuraFlame Western Electric Fireplace Insert Model Number: EF42D, EF43D, EF44D, EF45D, EF302A OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call: 888-577-0786</p>	<p>PuraFlame Western Electric Fireplace Insert Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame Western Electric Fireplace Insert, covering safety, installation, operation, maintenance, and troubleshooting for models EF42D, EF43D, EF44D, EF45D, EF302A. Includes technical specifications and warranty information.</p>
 <p>PuraFlame Alice In Wall Recessed Electric Fireplace Model Number: EF172B, EF173B, EF174B, EF175B, EF275A OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call: 888-577-0786</p>	<p>PuraFlame Alice Electric Fireplace: Owner's Manual & Installation Guide</p> <p>Owner's manual for PuraFlame Alice electric fireplace. Includes installation instructions, safety guidelines, technical specifications, operating procedures, troubleshooting tips, and warranty information for models EF172B, EF173B, EF174B, EF175B, EF275A.</p>
 <p>Electric Fireplace Log Set Model: EF511A OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. Call: 909-206-6008 Email: customerservice@puraflame.com</p>	<p>PuraFlame EF511A Electric Fireplace Log Set Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame EF511A Electric Fireplace Log Set, covering safety information, technical specifications, installation, operation, maintenance, and warranty. Includes detailed instructions and troubleshooting.</p>
 <p>PuraFlame INFRARED FLAT PANEL FIREPLACE HEATER OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. Call: 888-577-0786</p>	<p>PuraFlame Provo EF75A Infrared Flat Panel Fireplace Heater Owner's Manual</p> <p>Comprehensive owner's manual for the PuraFlame Provo EF75A Infrared Flat Panel Fireplace Heater, covering safety information, preparation, assembly for both free-standing and wall-hanging modes, operation, care and maintenance, troubleshooting, and warranty details.</p>
 <p>PuraFlame Alice In Wall Recessed Electric Fireplace Model Number: EF172B, EF173B, EF174B, EF175B, EF275A OWNER'S MANUAL</p> <p>DO NOT RETURN! Contact our customer service team for help first. customerservice@puraflame.com Call: 888-577-0786</p>	<p>PuraFlame Alice In Wall Recessed Electric Fireplace Owner's Manual</p> <p>This owner's manual provides comprehensive instructions for the PuraFlame Alice In Wall Recessed Electric Fireplace, covering essential safety guidelines, technical specifications, installation procedures, operating instructions, troubleshooting tips, maintenance advice, and warranty information.</p>