

Bose SoundTouch

Bose SoundTouch System User Manual

Model: SoundTouch

INTRODUCTION

Welcome to the user manual for your Bose SoundTouch system. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly to ensure optimal performance and longevity of your SoundTouch system.

SETUP

Unpacking and Placement

Carefully remove all components from the packaging. Ensure all parts are present before proceeding. Place your SoundTouch system on a stable, flat surface, away from direct sunlight, heat sources, and excessive moisture. Maintain adequate ventilation around the unit.



Image: All components of the Bose SoundTouch system, including the main unit, power cable, and remote control, are displayed on a clean surface.

Connecting to Power

Connect the power cord to the AC power input on the back of the SoundTouch system, then plug the other end into a wall outlet. The system will automatically power on.

Network Connection (Wi-Fi)

To connect your SoundTouch system to your home Wi-Fi network, download the Bose SoundTouch app on your smartphone or tablet. Follow the on-screen instructions within the app to complete the network setup. This process typically involves selecting your Wi-Fi network and entering the password.

- Ensure your mobile device is connected to the same Wi-Fi network you intend to connect the SoundTouch system to.
- Keep the SoundTouch system within range of your Wi-Fi router for a stable connection.



Image: A mobile phone screen displaying the Bose SoundTouch application, illustrating the steps for connecting the device to a Wi-Fi network.

OPERATING YOUR SOUNDTOUCH SYSTEM

Using the SoundTouch App

The SoundTouch app is the primary interface for controlling your system. It allows you to browse music services, internet radio stations, and your personal music library. You can also manage presets, adjust volume, and group multiple SoundTouch systems for multi-room audio.

- **Presets:** Assign your favorite music stations, playlists, or albums to six customizable presets for instant access.
- **Explore:** Discover new music through integrated streaming services and internet radio.
- **Volume Control:** Adjust the playback volume directly from the app.

Using the Remote Control

The included remote control provides quick access to essential functions:

- **Power Button:** Turns the system on or off.
- **Volume Buttons:** Adjusts the volume up or down.
- **Preset Buttons (1-6):** Recalls assigned presets.
- **Aux Button:** Switches to the auxiliary input.
- **Bluetooth Button:** Activates Bluetooth pairing mode.



Image: The compact remote control for the Bose SoundTouch system, showing buttons for power, volume, presets, auxiliary input, and Bluetooth.

Bluetooth Connectivity

To play audio from a Bluetooth-enabled device:

1. Press the **Bluetooth** button on the remote or in the SoundTouch app. The Bluetooth indicator on the system will blink blue.
2. On your mobile device, enable Bluetooth and select "Bose SoundTouch" from the list of available devices.
3. Once connected, the indicator will glow solid white, and you can play audio from your device.

MAINTENANCE

Cleaning Your System

Regular cleaning helps maintain the appearance and performance of your SoundTouch system. Use a soft, dry cloth to wipe the exterior surfaces. Do not use liquid cleaners, solvents, or abrasive materials.

- Always unplug the system from the power outlet before cleaning.
- Avoid getting moisture into any openings.

Software Updates

Bose periodically releases software updates to enhance features and improve performance. Ensure your SoundTouch system is connected to Wi-Fi to receive automatic updates. You can also check for updates manually through the

SoundTouch app settings.

TROUBLESHOOTING

Common Issues and Solutions

Problem	Possible Cause	Solution
No power	Power cord not connected; outlet not active	Ensure power cord is securely plugged in. Test the outlet with another device.
No sound	Volume too low; incorrect source selected; system muted	Increase volume. Verify correct input source (Wi-Fi, Bluetooth, Aux). Check if system is muted.
Cannot connect to Wi-Fi	Incorrect password; out of range; network issue	Re-enter Wi-Fi password carefully. Move system closer to router. Restart router and SoundTouch system.
Bluetooth pairing issues	Device not in pairing mode; device already connected to another SoundTouch	Ensure SoundTouch is in Bluetooth pairing mode. Disconnect from other devices. Try pairing again.

If you continue to experience issues, please refer to the support section or visit the official Bose support website for further assistance.

SPECIFICATIONS

Connectivity: Wi-Fi (802.11 b/g/n), Bluetooth, Auxiliary Input (3.5mm)

Supported Audio Formats: MP3, WMA, AAC, FLAC, Apple Lossless

Power Supply: AC 100-240V, 50/60 Hz

Dimensions (H x W x D): Approximately 18.8 cm x 31.4 cm x 10.3 cm (7.4 in x 12.4 in x 4.1 in)

Weight: Approximately 3.2 kg (7.0 lbs)

Wireless Range: Up to 9 meters (30 feet) for Bluetooth

WARRANTY INFORMATION

Your Bose SoundTouch system is covered by a limited warranty. The specific terms and duration of the warranty may vary by region. Please retain your proof of purchase for warranty claims. For detailed warranty information, visit the official Bose website or contact customer support.

This warranty typically covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or natural disasters.

SUPPORT

For technical assistance, product registration, or to purchase accessories, please contact Bose customer support:

Online Support: Visit www.bose.com/support for FAQs, troubleshooting guides, and software downloads.

Phone Support: Refer to the contact information provided on the Bose website for your specific region.

When contacting support, please have your product model and serial number ready. The serial number is typically located on the bottom or back of your SoundTouch system.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question