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Zinus AZ-BTCM-12K

ZINUS Memory Foam 12 Inch Green Tea Mattress - Instruction Manual

Model: AZ-BTCM-12K | Size: King | Thickness: 12 Inches

1. Introduction

This manual provides essential information for the proper setup, use, and maintenance of your ZINUS Memory Foam 12 Inch Green Tea Mattress. Designed for optimal comfort and support, this mattress features green tea and ActivCharcoal infused memory foam for freshness and pressure relief. Please read all instructions carefully before proceeding.

2. Safety Information

- **Keep away from open flames:** Memory foam is flammable. Do not expose the mattress to open flames or high heat sources.
- **Ventilation:** Upon unboxing, ensure adequate ventilation in the room to dissipate any mild, temporary odor associated with new foam products.
- **Sharp objects:** Use caution when opening the packaging to avoid damaging the mattress with sharp objects.
- **Weight Limit:** This King size mattress is designed to support up to 500 pounds.

3. Setup

Your ZINUS mattress is compressed and rolled for convenient shipping. Follow these steps for proper setup:

1. **Unpack the Box:** Carefully open the shipping box.
2. **Remove from Packaging:** Place the rolled mattress on a clean, flat surface, such as your bed frame. Carefully cut and remove the outer plastic wrapping. Avoid using sharp objects directly on the mattress surface.
3. **Unroll and Expand:** Unroll the compressed mattress. It will begin to expand immediately.
4. **Allow Full Expansion:** Allow 24 to 72 hours for the mattress to fully regain its shape and reach its stated 12-inch thickness. Expansion may take longer in colder environments. Walking or sleeping on the mattress can help speed up the process.



Figure 1: ZINUS Memory Foam 12 Inch Green Tea Mattress fully expanded on a bed frame.

Video 1: This video demonstrates the manufacturing and packaging process of a ZINUS foam mattress, showing how it is compressed, rolled, and boxed for delivery.

4. Usage

The ZINUS Green Tea Memory Foam Mattress is designed to provide a comfortable and supportive sleep surface.

- **Pressure Relief:** The memory foam layers conform to your body's natural curves, distributing weight evenly to relieve pressure points.
- **Airflow:** Open air pockets within the comfort foam layer promote airflow, helping to regulate temperature for a cooler sleep experience.
- **Ideal for Sleepers:** This mattress is suitable for various sleeping positions, particularly beneficial for side sleepers and individuals of petite to average weight.



Figure 2: Illustration of the mattress layers, including the breathable knitted cover, green tea memory foam, Zinus comfort foam, and Zinus base foam.

5. Maintenance

Proper care will extend the life and performance of your mattress.

- **Spot Clean Only:** The mattress cover is not removable for machine washing. For spills or stains, spot clean only with a mild detergent and damp cloth. Allow to air dry completely.
- **Ventilation:** Periodically air out your mattress by removing bedding to promote freshness and prevent moisture buildup.
- **Rotation:** To ensure even wear and prolong comfort, rotate your mattress 180 degrees every 3-6 months.

6. Troubleshooting

Here are solutions to common issues you might encounter:

- **Incomplete Expansion:** If the mattress has not fully expanded after 72 hours, ensure the room temperature is warm enough (memory foam expands faster in warmer conditions). Allow additional time, up to a week, for full expansion. Ensure the mattress is on a flat surface.
- **New Foam Odor:** A mild, temporary odor is normal with new foam products. This 'new mattress smell' will dissipate with proper ventilation. Air out the room and mattress for several days.
- **Uneven Surface/Dents:** Ensure the mattress is placed on a supportive, flat foundation. If dents persist after full expansion, contact customer support.

7. Specifications

Feature	Detail
Brand	Zinus
Model Name	Green Tea Memory Foam Mattress
Item Model Number	AZ-BTCM-12K
Size	King
Product Dimensions	80"L x 76"W x 12"Th
Item Weight	79.4 pounds
Color	White
Fill Material	Memory Foam
Cover Material	Knitted Jacquard
Special Feature	Breathable, Pressure Relief
Weight Limit	500 Pounds
Certifications	CertiPUR-US Certified

8. Warranty and Support

Your ZINUS Memory Foam Mattress comes with a**10-year worry-free limited warranty**. This warranty covers manufacturing defects and ensures your mattress meets quality standards. For detailed information regarding warranty coverage, claims, or any product-related inquiries, please refer to the warranty card included with your purchase or visit the official Zinus website.
For customer support, please contact Zinus directly through their official channels.

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