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## D-Link DCS-8350LH

# D-Link DCS-8350LH 2K QHD Indoor Wi-Fi Camera

## User Manual

### 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your D-Link DCS-8350LH 2K QHD Indoor Wi-Fi Camera. Please read this manual thoroughly before using the product to ensure proper setup and functionality.

The D-Link DCS-8350LH is designed to provide precise and detailed surveillance for your home or small office. It features 2K QHD resolution, color night vision, AI-based detection, and two-way audio for comprehensive monitoring.

### 2. SAFETY INFORMATION

- Ensure the camera is installed in a stable location to prevent it from falling.
- Use only the power adapter supplied with the camera.
- Do not expose the camera to water or moisture. This product is for indoor use only.
- Avoid placing the camera near heat sources or in direct sunlight.
- Do not attempt to open or repair the camera yourself. Refer all servicing to qualified personnel.
- Keep the camera and its accessories out of reach of children.

### 3. PRODUCT OVERVIEW

Familiarize yourself with the components of your D-Link DCS-8350LH camera.



**Figure 3.1:** Front View of the Camera

- 1. Lens:** Captures video.
- 2. Status LED:** Indicates camera status (e.g., power, connection).
- 3. Microphone:** Captures audio for two-way communication.



Figure 3.2: Rear View of the Camera

- 1. Micro USB Power Port:** Connects to the power adapter.
- 2. Reset Button:** Used to restore factory default settings.
- 3. Speaker:** Outputs audio for two-way communication.
- 4. MicroSD Card Slot:** For local video storage (located on the side or bottom, not visible in this specific image, but mentioned in features).

## 4. SETUP

Follow these steps to set up your D-Link DCS-8350LH camera:

- 1. Download the mydlink App:** Search for "mydlink" on the App Store (iOS) or Google Play (Android) and download the official mydlink app.
- 2. Create a mydlink Account:** Open the app and follow the on-screen instructions to create a new mydlink account or log in if you already have one.
- 3. Power On the Camera:** Connect the provided power adapter to the camera's Micro USB port and plug it into a power outlet. The status LED will begin to blink.
- 4. Add Device:** In the mydlink app, tap the menu icon (usually three lines) and select "Add a Device". Scan the QR code located on the camera or its packaging.
- 5. Connect to Wi-Fi:** Follow the app's instructions to connect your camera to your home Wi-Fi network. Ensure your mobile device is connected to the same Wi-Fi network during setup.
- 6. Placement:** Position your camera in the desired indoor location.



Figure 4.1: Camera and mydlink App Integration

## 5. INSTALLATION

The D-Link DCS-8350LH camera supports wall mounting for optimal placement.

- 1. Choose a Location:** Select an indoor location with a clear view of the area you wish to monitor and within range of your Wi-Fi network.
- 2. Mounting Surface:** Ensure the wall or surface is strong enough to support the camera.
- 3. Secure the Base:** Use appropriate screws and anchors (not included) to secure the camera's base to the chosen surface.
- 4. Adjust Angle:** Once mounted, adjust the camera's angle to cover the desired viewing area. The camera has a 108-degree viewing angle.

## 6. OPERATING INSTRUCTIONS

Once set up, you can access and control your camera using the mydlink app.

## 6.1. Live View

Open the mydlink app and select your DCS-8350LH camera from the device list to view the live feed. The camera provides 2K QHD (1440p) resolution for clear images.

## 6.2. Color Night Vision

The camera automatically switches to color night vision in low-light conditions, allowing you to see detailed color video even when it's dark.

## 6.3. AI-based Event Detection

The camera features intelligent detection capabilities:

- **Person Detection:** Identifies human presence, reducing false alarms from pets or moving objects.
- **Sound Detection:** Alerts you to specific sounds, including carbon monoxide and smoke alarm sounds.

Configure detection zones and sensitivity settings within the mydlink app to customize alerts.

## 6.4. Two-Way Audio

Use the built-in microphone and speaker to communicate with people or pets near the camera. Tap the microphone icon in the live view within the mydlink app to speak.

## 6.5. Video Recording and Storage

The DCS-8350LH offers multiple recording options:

- **MicroSD Card:** Insert a microSD card (not included) into the camera's slot for local storage of recorded video clips.
- **mydlink Cloud Recording:** Utilize the mydlink Cloud service for secure off-site storage. Free and paid subscription plans are available.
- **Smartphone Recording:** Capture snapshots and video clips directly to your smartphone via the mydlink app.

## 7. MAINTENANCE

### 7.1. Cleaning

To clean the camera, gently wipe the lens and exterior surfaces with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.

### 7.2. Firmware Updates

Regularly check for firmware updates through the mydlink app. Keeping your camera's firmware up-to-date ensures optimal performance, security, and access to new features.

## 8. TROUBLESHOOTING

If you encounter issues with your D-Link DCS-8350LH camera, refer to the following common solutions:

- **Camera Offline / Wi-Fi Disconnection:**
  - Ensure the camera is within range of your Wi-Fi router.
  - Check your Wi-Fi network status.

- Restart the camera by unplugging and re-plugging the power adapter.
- If the issue persists, try resetting the camera to factory defaults (see below) and re-adding it to the mydlink app.

• **Poor Video Quality:**

- Ensure the camera lens is clean.
- Check your internet connection speed. A stable and fast connection is required for 2K QHD streaming.
- Adjust the camera's position to avoid glare or obstructions.

• **Resetting the Camera:**

To restore the camera to its factory default settings, use a paperclip or a thin object to press and hold the recessed **Reset** button (refer to Figure 3.2) for approximately 10 seconds while the camera is powered on. The status LED will change, indicating a reset. You will then need to reconfigure the camera through the mydlink app.

## 9. SPECIFICATIONS

Feature	Detail
Model Name	DCS-8350LH
Video Recording Resolution	1440p (2K QHD)
Viewing Angle	108 Degrees
Connectivity Protocol	Wi-Fi
Wireless Communication Technology	Bluetooth (for initial setup)
Indoor/Outdoor Usage	Indoor
Power Source	Electric Cord
Power Consumption	8 Watts
Form Factor	Dome
Mounting Type	Wall Mount
Material	Plastic
Item Dimensions (L x W x H)	6.67 x 6.57 x 11.14 cm
Weight	320 grams
Included Components	Indoor Camera
Controller Type	Amazon Alexa

## 10. WARRANTY AND SUPPORT

For warranty information, technical support, and further assistance, please visit the official D-Link website or contact D-Link customer service. Keep your purchase receipt as proof of purchase.

You can find the latest support resources, FAQs, and contact details at [www.dlink.com](http://www.dlink.com).

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