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## Moen 87024MSRS

# Moen Hensley 87024MSRS Kitchen Faucet Instruction Manual

Model: 87024MSRS | Finish: Spot Resist Stainless

## INTRODUCTION

Welcome to your new Moen Hensley kitchen faucet. This manual provides detailed instructions for installation, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your faucet.

The Moen Hensley collection features angular-inspired shapes with soft, curved edges, offering a renewed traditional style. This faucet includes the Reflex system for smooth extension and secure retraction of the pull-down sprayer, and provides 50% more spray power compared to most Moen pull-down and pull-out faucets.

## SETUP AND INSTALLATION

Before beginning installation, ensure all necessary tools and components are available. Refer to the included parts list to verify all items are present.

### Required Tools

- Adjustable Wrench
- Phillips Screwdriver
- Plumber's Putty or Silicone Sealant
- Safety Glasses
- Flashlight

### Pre-Installation Steps

1. Turn off the main water supply to your kitchen sink.
2. Clear the area under the sink for easy access.
3. Remove the old faucet if applicable. Clean the sink surface thoroughly.

### Faucet Installation

The Moen Hensley faucet is compatible with 1-, 2-, 3-, or 4-hole sink configurations.

1. **Mounting the Faucet:** Place the faucet body through the center hole of your sink or countertop. If using a 3-hole or 4-hole configuration, ensure the deck plate is properly positioned. Secure the faucet from underneath the sink using the provided mounting hardware.

2. **Connecting Water Supply Lines:** Connect the hot and cold water supply lines from the faucet to your home's water supply. Use an adjustable wrench to tighten connections, but do not overtighten.
3. **Installing the Sprayer Hose:** Feed the pull-down sprayer hose through the faucet spout. Connect the hose to the quick-connect fitting under the sink. Ensure a secure connection.
4. **Attaching the Weight:** Install the hose weight onto the pull-down sprayer hose at the marked location. This ensures proper retraction of the sprayer.
5. **Soap Dispenser Installation (if applicable):** If your model includes a soap dispenser, insert it into an available hole on the sink or countertop and secure it from below. Fill the dispenser with liquid soap.

## Post-Installation

1. Turn on the main water supply slowly.
2. Check all connections for leaks. Tighten any leaking connections as needed.
3. Remove the sprayer head and flush the lines for 1-2 minutes to clear any debris. Reattach the sprayer head.



Figure 1: Diagram illustrating the dimensions and connection points for the Moen Hensley faucet, including spout reach, height, and deck thickness.

## OPERATING YOUR FAUCET

### Water Flow and Temperature Control

The single handle controls both water flow and temperature.

- **To Turn On/Off:** Lift the handle upwards to turn on the water. Push it downwards to turn off.

- **To Adjust Temperature:** Move the handle to the left for hot water and to the right for cold water.
- **To Adjust Flow:** The further the handle is lifted, the greater the water flow.

## Pull-Down Sprayer Operation

The pull-down sprayer features the Reflex system for smooth extension and secure retraction.

- **To Extend:** Gently pull the sprayer head downwards from the spout.
- **To Retract:** Release the sprayer head, and the Reflex system will guide it back into place.
- **Spray Modes:** The sprayer head typically has buttons or a toggle to switch between aerated stream and powerful spray modes.
- **Pause Function:** Some models include a pause button on the sprayer head to temporarily stop water flow.



*Figure 2: A person demonstrating the use of the pull-down sprayer on the Moen Hensley faucet, filling a pitcher with water.*

## CARE AND MAINTENANCE

Regular cleaning and maintenance will preserve the finish and functionality of your Moen Hensley faucet.

### Cleaning the Finish

- Clean the faucet regularly with a soft, damp cloth.
- For Spot Resist Stainless finishes, use a mild soap and water solution. Avoid abrasive cleaners, harsh chemicals, or polishes, as these can damage the finish.
- Dry the faucet with a soft cloth after cleaning to prevent water spots.

## Aerator Maintenance

If water flow decreases or becomes irregular, the aerator may be clogged.

1. Unscrew the aerator from the tip of the spout.
2. Rinse the aerator under running water to remove any debris. A soft brush can be used for stubborn deposits.
3. Reattach the aerator, ensuring it is securely tightened.

## Sprayer Hose Maintenance

Periodically check the sprayer hose for any kinks or damage. Ensure the hose weight is properly positioned for smooth retraction.



Figure 3: Close-up view of the Moen Hensley kitchen faucet in Spot Resist Stainless finish, highlighting its design and surface.

## TROUBLESHOOTING GUIDE

This section addresses common issues you might encounter with your faucet.

Problem	Possible Cause	Solution
Low Water Flow	Clogged aerator; partially closed shut-off valves; debris in supply lines.	Clean the aerator. Ensure hot and cold water shut-off valves are fully open. Flush supply lines.
Leaking from Spout	Worn O-rings or cartridge.	Contact Moen customer support for replacement parts or service.
Sprayer Does Not Retract Fully	Hose weight improperly positioned or obstructed; kinked hose.	Adjust the hose weight. Check for and remove any obstructions or kinks in the hose.
Water Temperature Issues (Too Hot/Cold)	Improper adjustment of water heater; cross-connection in supply lines.	Check water heater settings. Verify hot and cold supply lines are connected correctly.

If the issue persists after attempting these solutions, please contact Moen customer support.

## PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	87024MSRS
Brand	Moen
Finish Type	Spot Resist Stainless
Material	Metal
Number of Handles	1 (Single-Handle)
Mounting Type	Deck Mounted
Hole Count Compatibility	1-, 2-, 3-, or 4-Hole Sink
Spout Height	10 Inches
Spout Reach	7.88 Inches
Maximum Flow Rate	2.5 Gallons Per Minute (GPM)
Hose Length	59 Inches
Special Feature	Pull-Down Sprayer with Reflex System

## WARRANTY AND CUSTOMER SUPPORT

Moen products are manufactured under the highest standards of quality and workmanship. For warranty information, please refer to the documentation included with your purchase or visit the official Moen website.

For technical assistance, replacement parts, or warranty claims, please contact Moen Customer Support.

- **Website:** [www.moen.com](http://www.moen.com)
- **Phone:** Refer to your regional Moen website for local contact numbers.

