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› Triumph Mobility Escape Rollator Instruction Manual

Triumph Mobility 500-10191, 500-10211, 500-10241

Triumph Mobility Escape Rollator Instruction Manual

Model Numbers: 500-10191, 500-10211, 500-10241

INTRODUCTION

The Triumph Mobility Escape Rollator is designed to provide mobility assistance with enhanced portability and ease of use. It features a compact folding system, adjustable seat heights, and ergonomic components for user comfort and safety. This manual provides essential information for the safe setup, operation, and maintenance of your rollator.



Image: The Escape Rollator shown in its open, ready-to-use configuration, featuring the seat, backrest, handles, and mesh shopping bag.

SAFETY INFORMATION

Always ensure the rollator is stable before use. Be aware of the weight capacity of 275 lb (125 kg) and do not exceed it. Always use the 'Gentle Touch Brake System' when going downhill or on uneven surfaces. Always follow the assembly and maintenance instructions provided with the product.

- **Weight Capacity:** Do not exceed the maximum user weight of 275 lb (125 kg).
- **Brake Usage:** Engage the 'Gentle Touch Brake System' when stopping, sitting, or navigating inclines/declines.
- **Stability:** Ensure all wheels are on a stable, level surface before applying weight or sitting.
- **Assembly:** Verify all components are securely fastened and adjusted according to instructions before first use.
- **Environmental Awareness:** Exercise caution on uneven terrain, wet surfaces, or near obstacles.

SETUP

The Escape Rollator is designed for quick setup and adjustment. Follow these steps to prepare your rollator for use:

1. **Unfolding the Rollator:** Gently pull the sides of the rollator apart until it fully extends and locks into the open position. Ensure the seat is flat and secure.
2. **Adjusting Handle Height:** Locate the spring-loaded levers on the handle posts. Press the levers and slide the handles up or down to your desired height. Release the levers to lock the handles in place. The handles should be at wrist height when standing upright with arms relaxed.
3. **Adjusting Backrest:** The cushioned backrest can be adjusted for comfort. Ensure it is securely attached.
4. **Attaching Shopping Bag:** The convenient mesh shopping bag can be attached under the seat. Ensure it is securely fastened to prevent it from interfering with the wheels or folding mechanism.





Image: The Escape Rollator shown in its compact folded state, ideal for storage and transport.

Compact Folding for Storage and Transport: To fold the rollator, lift the seat handle. The rollator will collapse into a compact form, standing independently for easy storage or loading into a car trunk.

OPERATING

Proper operation ensures safety and maximizes the benefits of your Escape Rollator.

- **Walking Technique:** Position yourself correctly while gripping the ergonomic handles. Walk with the rollator slightly ahead of you, maintaining a comfortable and stable gait.
- **Brake System:** The 'Gentle Touch Brake System' allows for easy control. Squeeze the brake levers to slow down or stop. Push the levers down to engage the parking brake when sitting or when the rollator needs to remain stationary. Ensure no cable interference.
- **Smooth Maneuvering:** The large 8-inch wheels, combined with the built-in Curb Climber, facilitate smooth movement over various surfaces and small obstacles.
- **Seating:** When using the padded seat, ensure the parking brakes are engaged. Sit facing the front of the rollator, using the adjustable, cushioned backrest for support.
- **Shopping Bag:** Utilize the mesh shopping bag for carrying personal items. Do not overload the bag beyond its recommended capacity.





Image: Front view of the Escape Rollator, highlighting the padded seat, mesh shopping bag, and ergonomic handles.

MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your rollator.

- **Cleaning:** Wipe down the frame with a damp cloth and mild detergent. Avoid abrasive cleaners. Clean the seat and backrest with appropriate fabric cleaner if necessary.
- **Brake Check:** Periodically check the brake system for proper function. Ensure the brakes engage smoothly and hold the wheels securely when the parking brake is set. Adjust if needed, or consult a qualified technician.
- **Wheel Inspection:** Inspect wheels for wear and tear. Ensure they rotate freely and are free of debris.
- **Fasteners:** Regularly check all screws, bolts, and other fasteners to ensure they are tight. Do not overtighten.
- **Storage:** Store the rollator in a dry, clean environment when not in use.

TROUBLESHOOTING

If you encounter issues with your rollator, refer to the following common solutions:

- **Difficulty Folding/Unfolding:** Ensure no items are obstructing the folding mechanism, especially the mesh shopping bag. Check that the seat handle is fully lifted when folding.
- **Brakes Not Engaging Properly:** Inspect brake cables for damage or looseness. The cables may need adjustment. If the issue persists, contact customer support.
- **Rollator Feels Unstable:** Verify that all handle height adjustment levers are securely locked. Ensure all wheels are properly attached and free of debris. Do not exceed the weight capacity.
- **Squeaking Noises:** Check wheels and moving parts for debris. A small amount of silicone lubricant can be applied to moving joints, avoiding brake surfaces.

SPECIFICATIONS

Feature	Detail
Brand	Triumph Mobility
Model Numbers	500-10191, 500-10211, 500-10241
Color	Charcoal
Material	Alloy Steel, Aluminum
Style	Folding
Age Range	Adult
Weight Capacity	275 lb (125 kg)

WARRANTY INFORMATION

This product comes with a manufacturer's warranty covering defects in materials and workmanship. Please refer to the warranty card included with your purchase for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For further assistance, questions, or to report any issues with your Triumph Mobility Escape Rollator, please contact our customer support team:

- **Website:** [www.triumphmobility.com](#) (placeholder)
- **Email:** support@triumphmobility.com (placeholder)

- **Phone:** 1-800-XXX-XXXX (placeholder)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question