

## Plantronics Plantronics Voyager Edge

# Plantronics Voyager Edge Wireless Bluetooth Headset

### USER INSTRUCTION MANUAL

## Product Overview

The Plantronics Voyager Edge Bluetooth headset is engineered for a dynamic lifestyle, offering a blend of smart features and powerful audio performance. Its sleek, lightweight design ensures a comfortable and secure fit, while advanced Plantronics audio technology actively reduces background noise for clear communication. Responsive features enhance usability, and the included portable charging case ensures your Voyager Edge is always ready for use.



Image: The Plantronics Voyager Edge headset shown alongside its compact charging case, highlighting its sleek design and portability.

## What's in the Box

- Plantronics Voyager Edge Headset

- Portable Charging Case
- USB Charging Cable
- Small, Medium, and Large Eartips
- Ear Loop (optional, for secure fit)

## Setup Guide

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### 1. Charging the Headset

Before first use, fully charge your Plantronics Voyager Edge headset. The headset provides up to 6 hours of talk time on a single charge, and the portable charging case extends this to up to 16 hours. A full charge typically takes approximately 90 minutes.

- Connect the USB charging cable to the charging case and a power source.
- Place the headset into the charging case. The LED indicators on the case will show charging status.
- Alternatively, you can charge the headset directly using a micro-USB cable if the charging case is not available.



Image: Side profile of the Plantronics Voyager Edge headset, showing its ergonomic design for in-ear comfort.

## 2. Pairing with Your Device

The Voyager Edge uses Bluetooth 4.0 for wireless connectivity. It can be paired with iPhone, Android, and other leading smartphones.

1. Turn on the headset.
2. Activate Bluetooth on your smartphone or device.
3. Put the headset into pairing mode (refer to the headset's specific button combination for pairing, usually holding the power

button until the LED flashes).

4. Select "Plantronics Voyager Edge" from the list of available Bluetooth devices on your phone.
5. If prompted, enter the passcode "0000" (four zeros).

**NFC Pairing:** For NFC-enabled smartphones, simply tap the headset to the NFC area on your phone to initiate pairing.

### 3. Adjusting the Fit

For optimal comfort and audio quality, choose the eartip size that best fits your ear. Three sizes (small, medium, large) are included. You may also use the optional ear loop for added stability.

## Operating Instructions

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### Call Management

- **Answering Calls:** When a call comes in, the headset will announce the caller's ID. You can simply say "Answer" to accept the call, or place the headset on your ear (Smart Sensor Technology) to automatically answer.
- **Ignoring Calls:** Say "Ignore" when a call comes in to decline it.
- **Ending Calls:** Press the Call button once to end an active call.
- **Redialing:** Double-press the Call button to redial the last number.

### Audio Playback

The headset supports streaming music, podcasts, and GPS directions from your paired device.

- **Play/Pause:** Press the main button on the boom to play or pause audio.
- Incoming calls will automatically pause audio playback, which will resume after the call ends.

### Voice Commands and Smart Features

- **Voice Control:** Manage calls hands-free by saying "Answer" or "Ignore" when prompted.
- **Smartphone Voice Assistant:** Hold the main button on the headset for approximately 2 seconds to activate your smartphone's voice assistant (e.g., Siri, Google Assistant).
- **Smart Sensor Technology:** The headset senses when it's being worn. It can automatically answer calls when placed on your ear or redirect audio to your phone when removed.



Image: Top-down view of the Plantronics Voyager Edge headset, illustrating its compact and streamlined form factor.

### **Find MyHeadset Feature**

If you misplace your headset, use the Plantronics Find MyHeadset app (available for iOS and Android) to locate it. The app can send a tone to your headset, helping you find it if it's within range.

### **Maintenance**

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To ensure the longevity and optimal performance of your Plantronics Voyager Edge headset, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the headset with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in its charging case to protect it and keep it charged. Store in a cool, dry place away from extreme temperatures.
- **Sweat Resistance:** The headset is designed with sweat resistance. However, it is not water-resistant. Avoid submerging it in liquids.
- **Battery Care:** For best battery life, avoid fully discharging the battery frequently. Charge regularly.

### Troubleshooting

If you encounter issues with your Plantronics Voyager Edge, try the following solutions:

- **No Power/Not Charging:**
  - Ensure the charging cable is securely connected to both the case/headset and the power source.
  - Try a different USB port or wall adapter.
  - Check if the charging case itself has power.
- **Pairing Issues:**
  - Make sure the headset is in pairing mode (LED flashing).
  - Turn off and then on your device's Bluetooth.
  - Delete "Plantronics Voyager Edge" from your device's Bluetooth list and try pairing again.
  - Ensure the headset is not already connected to another device.
- **Poor Audio Quality/Dropped Calls:**
  - Ensure the headset is within the Bluetooth range (up to 10 meters) of your device.
  - Reduce interference by moving away from other wireless devices or large metal objects.
  - Check the eartip fit for a secure seal in your ear.
  - Ensure the headset's microphone is not obstructed.
- **Voice Commands Not Responding:**
  - Speak clearly and directly into the microphone.
  - Ensure the headset is properly connected to your device.
  - Check your phone's settings for voice assistant activation.

For more detailed troubleshooting or advanced issues, please refer to the official Plantronics Voyager Edge User Manual PDF available online or contact Plantronics customer support.

### Specifications

| Feature                 | Detail                                                            |
|-------------------------|-------------------------------------------------------------------|
| Model Name              | Plantronics Voyager Edge                                          |
| Connectivity Technology | Wireless (Bluetooth 4.0)                                          |
| Wireless Range          | Up to 10 meters (33 feet)                                         |
| Talk Time               | Up to 6 hours (headset only), up to 16 hours (with charging case) |
| Charging Time           | Approximately 90 minutes                                          |
| Weight                  | 0.317 ounces (approx. 9 grams)                                    |

|                     |                                                             |
|---------------------|-------------------------------------------------------------|
| Control Type        | Voice Control, Physical Buttons                             |
| Noise Control       | Active Noise Cancellation                                   |
| Compatible Devices  | Cellphones (iOS, Android)                                   |
| Included Components | Headset, Charging Case, Eartips (S/M/L), USB Charging Cable |
| Model Number        | 201010-41                                                   |
| UPC                 | 017229144088                                                |

Warranty and Support

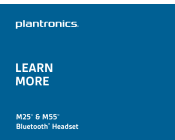
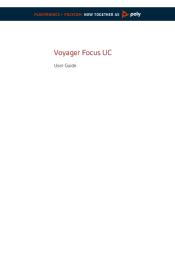
Plantronics products are designed for reliability and performance. For information regarding your product's warranty, please refer to the warranty card included with your purchase or visit the official Plantronics website.

For further assistance, technical support, or to download the complete user manual, please visit the [Plantronics Support Website](#) or contact their customer service department.

A PDF version of the user manual is also available for download: [Plantronics Voyager Edge User Manual \(PDF\)](#).

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|                                                                                     |                                                                                                                                                                                                                                                                                                                                             |
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|  | <p><a href="#">Plantronics Voyager Focus UC Bluetooth Headset User Guide</a></p> <p>Comprehensive user guide for the Plantronics Voyager Focus UC Bluetooth headset, detailing setup, connection, features like ANC and OpenMic, troubleshooting, and support information.</p>                                                              |
|  | <p><a href="#">Plantronics Voyager Focus UC Quick Start Guide - Setup, Features, and Usage</a></p> <p>A concise guide to setting up, pairing, and using the Plantronics Voyager Focus UC headset, including features like call control, music playback, and active noise cancelling.</p>                                                    |
|  | <p><a href="#">Plantronics Voyager 5200 Series Wireless Headset System User Guide</a></p> <p>Comprehensive user guide for the Plantronics Voyager 5200 Series Wireless Headset System, covering setup, features, troubleshooting, and specifications. Learn how to pair, manage calls, use voice assistants, and maintain your headset.</p> |

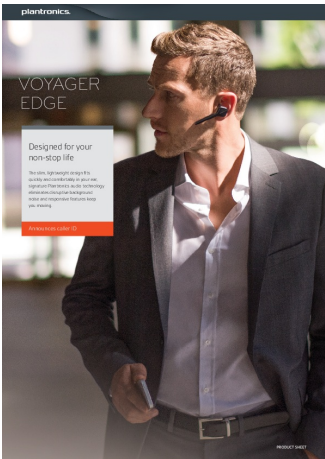


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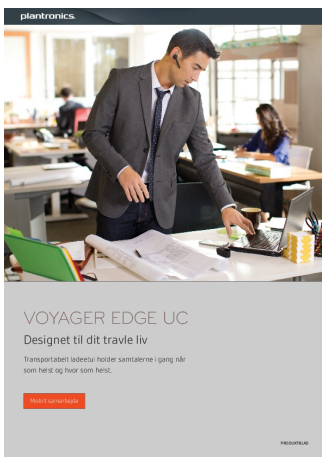
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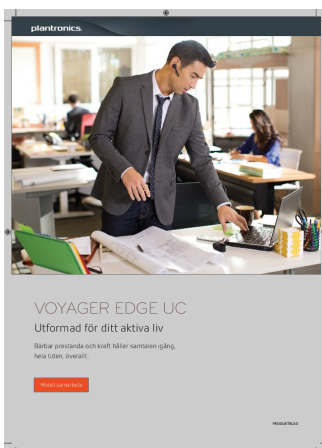
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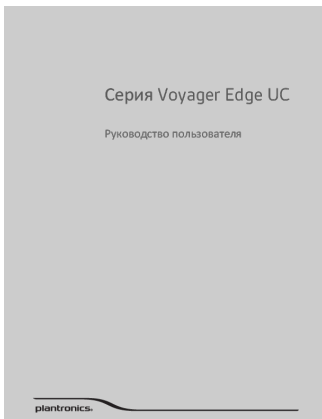


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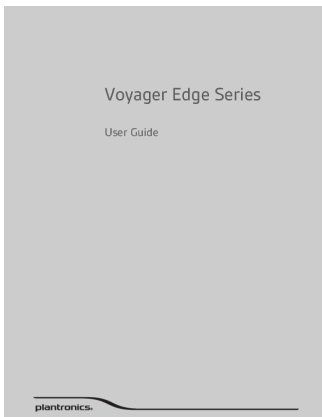


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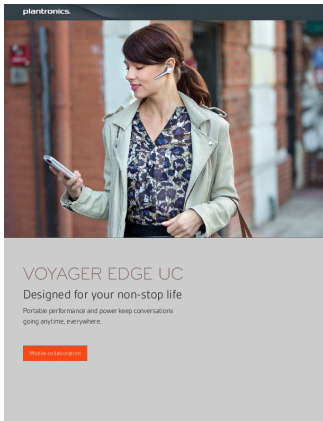


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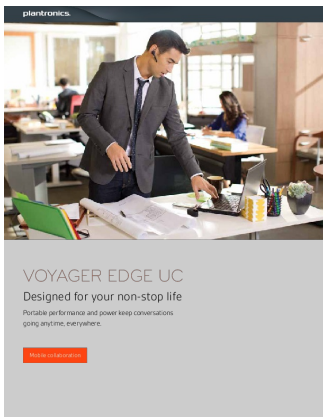


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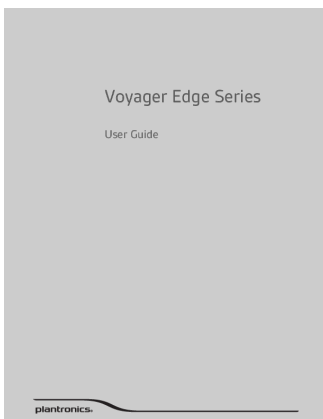


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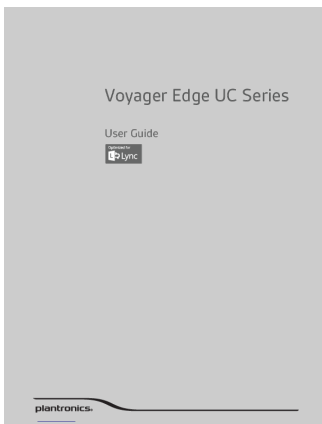
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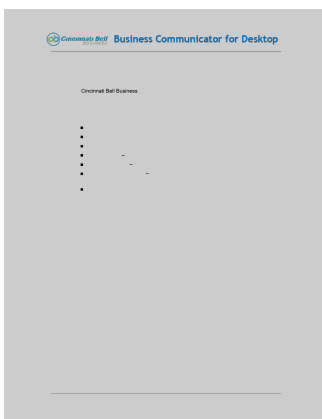
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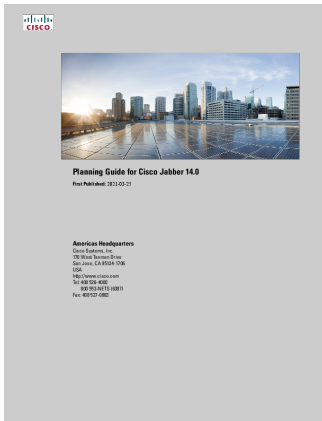
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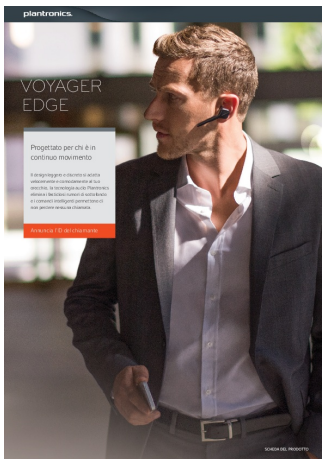




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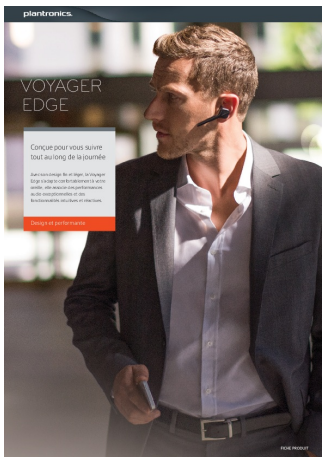


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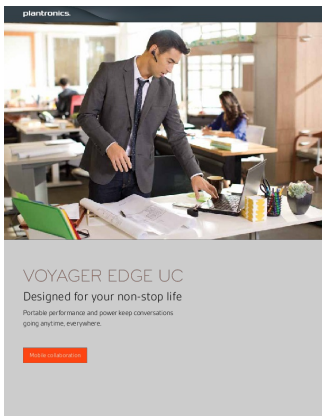
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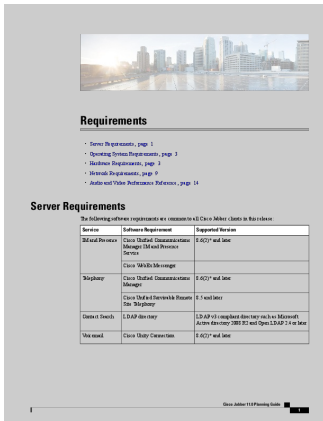


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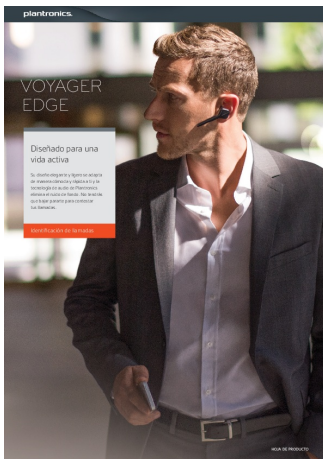


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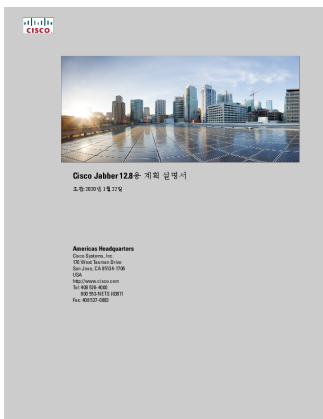
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### Requirements

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• Operating System Requirements, on page 1

• Hardware Requirements, on page 1

• Network Requirements, on page 1

• Virtual Environment Requirements, on page 1

• Audio and Video Performance Reference, on page 25

### Server Requirements

The following software requirements are common to all Cisco Jabber Clients in this release

| Service        | Software Requirement                                        | Supported Version          |
|----------------|-------------------------------------------------------------|----------------------------|
| OS and Drivers | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |
| Web Services   | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |
| Signaling      | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |
| Contact Center | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |
| Telephony      | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |
| Video          | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |
| Mobile         | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |

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### Requirements

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• Virtual Environment Requirements, on page 1

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| Video          | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |
| Mobile         | Cisco Unified Communications Manager 9.1 and later (64-bit) | 10.5(2) and later (64-bit) |

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### Requirements

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• Audio and Video Performance Reference, on page 24

### Server Requirements

The following software requirements are common to all Cisco Jabber Clients in this release

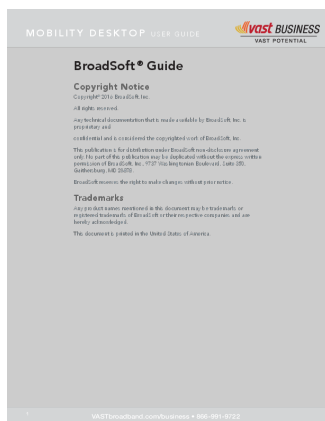
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