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Arlo VMS3230-100NAS

Arlo Wireless Home Security Camera System (VMS3230-100NAS) User Manual

MODEL: VMS3230-100NAS

Introduction

The Arlo Wireless Home Security Camera System (VMS3230-100NAS) provides 100% wire-free, HD video monitoring for both indoor and outdoor environments. This system is designed to enhance your home security by offering motion-activated recording and instant alerts. With built-in night vision, you can monitor your property even in low-light conditions. The weatherproof design ensures reliable performance in various outdoor settings. This manual provides detailed instructions for setting up, operating, and maintaining your Arlo camera system.



Image: Arlo Wireless Home Security Camera System (VMS3230-100NAS) showing two cameras and the base station.

Getting Started

1. Unboxing and Initial Charging

Before setting up your Arlo camera system, ensure all components are present: Arlo HD cameras (2), Smart Home Base Station, power adapter, Ethernet cable, magnetic mounts, mounting screws, and batteries. It is recommended to fully charge the camera batteries before initial use to ensure optimal performance.

2. Base Station Setup

1. Connect the Smart Home Base Station to your router using the provided Ethernet cable.
2. Connect the power adapter to the base station and plug it into a power outlet.
3. Wait for the base station's LED indicators to show a stable connection (refer to the base station's LED guide for specific status indicators).

3. App Download and Account Creation

1. Download the Arlo Secure app from your device's app store (iOS or Android).
2. Open the app and create a new Arlo account, or log in if you already have one.
3. Ensure your phone's Bluetooth is enabled for the pairing process.

4. Camera Pairing

1. In the Arlo app, tap 'Add New Device' and select your camera model (Arlo Wireless Camera System).
2. Insert the fully charged batteries into your Arlo camera.
3. Follow the in-app instructions to sync your camera with the base station, typically by holding the camera near your phone and scanning a QR code displayed in the app, or pressing a sync button on the camera.
4. Once successfully paired, you will hear a chime from the camera.

Video: Setup guide for a newer Arlo Pro 5S camera, demonstrating general pairing and installation steps applicable to Arlo wireless systems.

Video: Setup guide for a newer Arlo Essential Indoor 2K camera, illustrating general power-on and app pairing procedures.

Installation and Placement

1. Finding the Ideal Location

Select a location for your camera that offers a clear vantage point of the area you wish to monitor. Ensure the location has a strong Wi-Fi signal for optimal performance. The cameras are weatherproof, allowing for both indoor and outdoor installation.

2. Mounting the Camera

Use the provided magnetic mounts and screws to securely attach the cameras. The magnetic mounts allow for easy adjustment of the camera angle and convenient removal for battery charging.

1. Secure the magnetic mount to a wall or surface using the included screws.
2. Attach the camera to the magnetic mount.
3. Adjust the camera angle as needed to cover your desired viewing area.

Video: Setup guide for an Arlo Baby camera, demonstrating general mounting and positioning techniques applicable to various Arlo cameras.

Operation

1. Live View and Recording

Access live video streams from your cameras via the Arlo app on your computer, smartphone, or tablet. The cameras automatically record when motion is detected.

2. Motion Detection and Alerts

Arlo cameras are motion-activated. When motion is detected, the system initiates automatic recording and sends real-time email or app notifications to your device. You can customize activity zones within the app to focus on specific areas and reduce unwanted alerts.

Video: Demonstrates how to use motion detection features with an Arlo camera.

3. Night Vision

The cameras are equipped with night vision capabilities, providing clear HD video even in complete darkness.

4. Remote Monitoring

Monitor your home from anywhere using the free Arlo app. Access live feeds, recorded videos, and manage settings remotely.

Video: Provides a general overview of the Arlo Home Security System and its features.

Video: Features of the Arlo Video Doorbell (2nd Generation), showcasing motion detection and real-time video, which are also core features of the Arlo camera system.

Maintenance

1. Battery Charging and Replacement

The Arlo cameras are powered by rechargeable Lithium Metal batteries. Monitor battery levels through the Arlo app. When a battery is low, remove the camera from its mount, replace the battery with a charged one, or recharge the existing battery using the provided power adapter. Consider purchasing additional batteries and a dual charging station for continuous operation.

2. Firmware Updates

Periodically check the Arlo app for available firmware updates. Keeping your camera's firmware up-to-date ensures you have the latest features, security enhancements, and bug fixes.

Troubleshooting

1. Connectivity Issues

- Weak Wi-Fi Signal:** Ensure your camera is placed within range of a strong 2.4 GHz Wi-Fi signal. Relocate the camera or consider using a Wi-Fi extender if necessary.
- Incorrect Wi-Fi Credentials:** Double-check that the Wi-Fi network name and password entered during setup are correct.

2. Camera Not Found During Setup

If the app fails to find your camera during pairing, ensure the camera batteries are properly inserted and fully charged. Repeat the pairing steps, ensuring the camera is close to your mobile device and base station.

3. False Motion Alerts

Adjust the motion sensitivity settings in the Arlo app. Utilize custom activity zones to define specific areas for motion detection, reducing alerts from irrelevant movements.

Specifications

Brand	Arlo
Model Number	VMS3230-100NAS
Indoor/Outdoor Usage	Indoor, Outdoor

Connectivity Protocol	Wi-Fi
Video Capture Resolution	720p
Power Source	Corded Electric (for base station), Battery (for cameras)
Batteries Required	Yes (2 Lithium Metal batteries included)
Alert Type	Audio and Motion
Special Feature	Motion Sensor, Night Vision
Item Dimensions L x W x H	9.26 x 11.62 x 4.77 inches
Item Weight	16 ounces

Warranty and Support

For detailed warranty information, product registration, and customer support, please visit the official Arlo website or refer to the documentation included in your product packaging. You can also find FAQs and troubleshooting guides online.