

[Manuals.plus](#) /

> [INSIGNIA](#) /

> Insignia Wireless Keyboard & Mouse Combo User Manual

INSIGNIA ns-pnc5011

Insignia Wireless Keyboard & Mouse Combo User Manual

Model: NS-PNC5011

INTRODUCTION

Thank you for purchasing the Insignia Wireless Keyboard & Mouse Combo. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new wireless peripheral set. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

This combo offers a comfortable and efficient input solution for your computer, featuring 2.4GHz wireless technology for reliable connectivity and a range of convenient functions.

PACKAGE CONTENTS

Ensure all items listed below are present in your package:

- Wireless Keyboard
- Wireless Mouse
- USB Wireless Receiver
- Quick Setup Guide (This manual serves as the detailed guide)

Note: AA batteries for the keyboard and mouse are required and sold separately.

SETUP GUIDE

1. Installing Batteries

Both the keyboard and mouse require AA batteries for operation.

1. **For the Keyboard:** Locate the battery compartment on the underside of the keyboard. Open the cover, insert two (2) AA batteries, ensuring correct polarity (+/-), then close the cover.
2. **For the Mouse:** Locate the battery compartment on the underside of the mouse. Open the cover, insert one (1) AA battery, ensuring correct polarity (+/-), then close the cover.

The keyboard features LED indicators that will show battery status.

2. Connecting the USB Wireless Receiver

The USB wireless receiver enables communication between the keyboard, mouse, and your computer.

1. Locate the small USB wireless receiver, typically stored within the mouse's battery compartment for safekeeping during transport.
2. Plug the USB wireless receiver into an available USB port on your computer.
3. Your computer should automatically detect and install the necessary drivers. This may take a few moments.

3. Powering On

- **Keyboard:** There is typically no separate power switch for the keyboard; it activates upon battery insertion and key press.
- **Mouse:** Locate the power switch on the underside of the mouse and slide it to the 'ON' position.

The keyboard and mouse should now be connected to your computer. If they do not respond, refer to the Troubleshooting section.



Image: The Insignia Wireless Keyboard and Mouse Combo, showing the full keyboard layout, the ergonomic mouse, and the compact USB receiver.

OPERATING INSTRUCTIONS

Keyboard Functions

- **Standard Keys:** All standard alphanumeric and function keys operate as expected.
- **Multimedia Keys:** Located at the top of the keyboard, these keys provide quick access to media controls (e.g., play/pause, volume up/down, mute) and other common functions.
- **Calculate Key:** A dedicated key for launching your computer's calculator application.
- **LED Indicators:** Lights on the keyboard indicate the status of Caps Lock, Num Lock, and battery level. A blinking light may indicate low battery.

Mouse Functions

- **Left and Right Click:** Standard mouse button functions.
- **Scroll Wheel:** Used for vertical scrolling in documents and web pages. It also functions as a middle click button.

Wireless Connectivity

The combo utilizes 2.4GHz wireless technology, providing a reliable connection with an operating distance of up to 32.8 feet (10 meters). Ensure the USB receiver is within this range and not obstructed by large metal objects.



Image: An angled view of the Insignia Wireless Keyboard and Mouse Combo, highlighting the sleek design of both peripherals and the compact USB receiver.

MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the keyboard and mouse. For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Do not immerse the devices in water.
- **Battery Replacement:** Replace batteries when the low battery indicator lights up or when performance degrades. Always use fresh, high-quality AA batteries.

- **Storage:** When not in use for extended periods, turn off the mouse to conserve battery life. Store the USB receiver in the mouse's battery compartment to prevent loss.
- **Environment:** Avoid exposing the devices to extreme temperatures, direct sunlight, or high humidity.

TROUBLESHOOTING

If you experience issues with your Insignia Wireless Keyboard & Mouse Combo, try the following solutions:

Keyboard or Mouse Not Responding

- **Check Batteries:** Ensure batteries are correctly inserted and have sufficient charge. Replace them if necessary.
- **Power Switch:** Make sure the mouse's power switch is in the 'ON' position.
- **USB Receiver:** Ensure the USB receiver is securely plugged into a working USB port on your computer. Try a different USB port.
- **Distance/Obstructions:** Move the keyboard and mouse closer to the USB receiver. Ensure there are no large metal objects between the devices and the receiver that could interfere with the wireless signal.
- **Re-pairing:** While typically plug-and-play, some wireless devices may benefit from re-pairing. Consult your computer's operating system settings for Bluetooth or wireless device management, though for 2.4GHz USB receivers, this is rarely needed beyond re-plugging the receiver.

Keys Not Registering / Mouse Jumpy

- **Clean Devices:** Dust or debris under keys or obstructing the mouse's optical sensor can cause issues. Clean the devices as described in the Maintenance section.
- **Surface for Mouse:** Ensure the mouse is used on a clean, non-reflective, and uniform surface.
- **Interference:** Other wireless devices operating on the 2.4GHz frequency (e.g., Wi-Fi routers, cordless phones) can cause interference. Try moving the receiver or the devices away from such sources.

SPECIFICATIONS

Feature	Detail
Brand	INSIGNIA
Model Number	NS-PNC5011
Operating System Compatibility	Windows, macOS
Connectivity Technology	2.4GHz Wireless (Radio Frequency)
Wireless Operating Distance	Up to 32.8 feet (10 meters)
Keyboard Keys	104 keys, including multimedia and calculate keys
Power Source	Battery Powered
Batteries Required	2 AA (Keyboard), 1 AA (Mouse)
Color	Black
Item Weight	1.58 pounds (approx.)
Package Dimensions	21.85 x 6.46 x 1.65 inches (approx.)

Manufacturer	Insignia Products
ASIN	B00P5L49HO
Date First Available	November 2, 2014

WARRANTY AND SUPPORT

For detailed warranty information, product registration, and technical support, please visit the official Insignia website or contact their customer service. Keep your purchase receipt for warranty claims.

You can find more information and support resources by visiting the [INSIGNIA Store on Amazon](#).

© 2024 INSIGNIA. All rights reserved.
Product information is subject to change without notice.