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## AT&T CRL32102

# AT&T CRL32102 DECT 6.0 Cordless Phone User Manual

Model: CRL32102

## WELCOME

This manual provides instructions for the AT&T CRL32102 DECT 6.0 Expandable Cordless Phone with Answering System and Caller ID/Call Waiting. Please read this manual thoroughly before operating your new telephone to ensure proper use and to maximize its features.



Image Description: A silver and black AT&T CRL32102 cordless phone handset is shown resting in its matching base unit. The handset features a large display, a numeric keypad with large orange characters, and various function

buttons. The base unit includes controls for the digital answering system, such as play/stop, skip, repeat, and volume, along with an "IN USE" indicator and a message counter displaying "12". The AT&T logo is visible on both the handset and the base.

## INITIAL SETUP

### Battery Installation

Install the supplied battery pack into the handset battery compartment. Ensure correct polarity by aligning the connectors. Close the battery compartment cover securely.

### Charging the Handset

Place the handset in the telephone base or charger with the display facing up. The **CHARGE** light on the handset will illuminate, indicating proper placement. Allow 16 hours for the battery to fully charge before first use to ensure optimal battery performance.

### Connecting the Telephone Base

Connect the small end of the power adapter to the power jack on the back of the telephone base. Plug the large end into an electrical outlet that is not controlled by a wall switch.

Connect one end of the telephone line cord to the **TEL LINE** jack on the back of the telephone base. Plug the other end into a telephone wall jack. If you have DSL internet service, a DSL filter (not included) may be required.

## OPERATING YOUR PHONE

### Making a Call

Press **PHONE/FLASH** or any dial pad key. Enter the phone number using the numeric keypad. The call will connect automatically.

### Answering a Call

When the phone rings, press **PHONE/FLASH** or any dial pad key to answer the incoming call.

### Ending a Call

Press **OFF/CANCEL** or place the handset in the telephone base to end an active call.

### Adjusting Volume

During a call, press **VOLUME ▲** (up arrow) or **▼** (down arrow) on the handset to adjust the earpiece volume to your preferred level.

### Mute Function

During a call, press **MUTE** to mute the microphone. This allows you to speak privately without the other party hearing you. Press **MUTE** again to unmute the microphone.

### Redial

Press **REDIAL** to view the last 10 dialed numbers. Use the **DIR** (directory) navigation keys to scroll through the list. Press **PHONE/FLASH** to dial the selected number.

### Answering System

The digital answering system can record up to 15 minutes of messages, memos, and announcements.

- To turn the answering system ON/OFF, press **ANS ON** on the telephone base.

- To play messages, press **PLAY/STOP** on the telephone base.
- To skip a message, press **SKIP** during message playback.
- To repeat a message, press **REPEAT** during message playback. Press twice to play the previous message.
- To delete a message, press **DELETE** while the message is playing.

## MAINTENANCE

### Cleaning

Clean the telephone and base with a soft, slightly damp cloth. Do not use cleaning sprays or liquid cleaners as they may damage the finish or internal components.

### Battery Care

To maintain the life of the battery, periodically fully discharge the handset battery by leaving it off the charger until it runs out of power. Then, fully recharge it for 16 hours. This helps to recondition the battery and extend its lifespan.

## TROUBLESHOOTING

If you experience difficulty with your telephone, please try the following suggestions. For more detailed troubleshooting, refer to the full user manual or AT&T support.

### No Dial Tone

- Ensure the telephone line cord is securely plugged into the telephone base and the wall jack.
- Check if the power adapter is properly connected to the telephone base and a working electrical outlet.
- If you have multiple phones, try unplugging others to see if the issue is with a specific phone or line.

### Handset Does Not Charge

- Ensure the handset is correctly placed in the base. The **CHARGE** light on the handset should be on.
- Clean the charging contacts on the handset and base with a soft, dry cloth to remove any dust or debris.
- Verify that the power adapter for the base is securely plugged in.

### Poor Sound Quality

- Move the handset closer to the telephone base to improve signal strength.
- Avoid placing the phone near other electrical appliances, metal objects, or large electronic devices that may cause interference.
- Check for interference from other DECT 6.0 devices or Wi-Fi routers.

## PRODUCT SPECIFICATIONS

Feature	Detail
ASIN	B00OZ55DTY

<b>Feature</b>	<b>Detail</b>
Brand	AT&T
Color	Black, Silver
Telephone Type	Cordless
Power Source	Corded Electric
Dialer Type	Single Keypad
Answering System Type	Digital
Compatible Devices	AT&T cordless headset 2
Recording Capacity	15 minutes
Conference Call Capability	basic
Multiline Operation	Single-Line Operation
Date First Available	May 3, 2016

## **CUSTOMER SUPPORT**

For further assistance, technical support, or warranty information, please visit the official AT&T support website or refer to the contact information provided with your product packaging. You can also find FAQs and additional resources online.