Nixplay Edge W13A

Nixplay Edge 13-Inch Wi-Fi Cloud Digital Photo Frame

USER MANUAL - MODEL: EDGE W13A

1. Introduction

The Nixplay Edge 13-Inch Wi-Fi Cloud Digital Photo Frame offers a seamless way to display and share your cherished memories. This frame features a Full HD 1080p IPS display, providing wide viewing angles and vibrant image quality. It is designed for easy photo sharing through cloud management, email, and mobile applications, allowing you to stay connected with loved ones by instantly sharing photos from anywhere in the world.

Key Features:

- **13-Inch Full HD 1080p IPS Display:** Enjoy clear, vibrant images with wide viewing angles.
- **Wi-Fi Connectivity:** Connect to your home network for cloud access and remote management.
- **Cloud Management Platform:** Access and manage photos from Facebook, Instagram, Dropbox, Flickr, and Picasa.
- **Mobile App Integration:** Easily send photos directly to the frame using the iPhone/Android App.
- **High Definition Video Playback:** Supports video playback via USB/SD/SDHC Card.
- **Motion Sensor:** Automatically turns the frame on/off when presence is detected.
- **Generous Storage:** Free 10GB cloud storage, with options for more.

2. Setup Guide

Follow these steps to set up your Nixplay Edge digital photo frame and begin displaying your photos.

2.1 Unboxing and Initial Power On

1. Carefully remove the Nixplay Edge frame, stand, remote control, charger, and manuals from the packaging.
2. Attach the screen to the stand securely.
3. Connect the power adapter to the frame and plug it into a wall outlet. The frame will power on automatically.

Figure 2.1: Front view of the Nixplay Edge 13-Inch Digital Photo Frame.

2.2 Connecting to Wi-Fi

1. Once powered on, the frame will guide you through the initial setup, including Wi-Fi connection.
2. Use the remote control to navigate the on-screen menu. Select your Wi-Fi network and enter the password.
3. The frame will connect to the internet and may perform a software update. Allow this process to complete.

2.3 Creating a Nixplay Cloud Account

1. Visit the Nixplay website (Nixplay Store) or download the Nixplay mobile app from your device's app store.
2. Create a new account or log in if you already have one.
3. Add your frame to your account by entering the serial number displayed on the frame's screen during setup. This links your frame to your cloud account.

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Video 2.1: An overview of the Nixplay Edge 13-Inch Wi-Fi Cloud Digital Photo Frame, demonstrating its features and connectivity.

3. Operating Your Frame

Once your frame is set up and connected, you can begin managing and displaying your photos and videos.

3.1 Adding and Managing Photos

Photos can be added to your Nixplay frame through various methods:

- **Nixplay Web App:** Log in to your Nixplay account on a computer. You can upload photos directly, or link accounts like Facebook, Instagram, Dropbox, Flickr, and Picasa to import photos. Create playlists and drag-and-drop photos to them.

- **Nixplay Mobile App:** Use the app on your iPhone or Android device to select photos from your camera roll and send them directly to your frame. You can also add captions to photos before sending.
- **Email to Frame:** Each frame has a unique email address. You can send photos as attachments to this address, and they will appear in a designated album in your Nixplay account.
- **USB/SD Card:** Insert a USB drive or SD/SDHC card into the frame's ports to display photos and videos directly.

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Video 3.1: Learn how to share moments with loved ones using the Nixplay frame's features.

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Video 3.2: A guide on utilizing the Nixplay Cloud Platform for photo management.

3.2 Frame Controls and Features

- **Remote Control:** Use the included remote to navigate menus, adjust settings, and control playback.
- **On-Screen Buttons:** The frame also has physical buttons, typically on the back or side, for basic navigation and power control.

Figure 3.1: Rear view of the Nixplay Edge frame, highlighting control layout.

- **Playlists:** Organize your photos into playlists via the web or mobile app. You can assign multiple playlists to a single frame.
- **Shuffle Mode:** Photos within a playlist can be displayed in a shuffled order.
- **Motion Sensor:** The built-in motion sensor detects presence and can automatically turn the frame on when someone enters the room and off when no motion is detected for a set period.

Figure 3.2: Motion sensor in action, detecting human presence.

3.3 Display Orientation

The Nixplay Edge frame supports both landscape and portrait orientations. The frame will automatically adjust the display based on its physical orientation.

Figure 3.3: The frame adapts to both landscape and portrait orientations.

4. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Nixplay frame.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the screen and frame. Avoid abrasive cleaners or sprays directly on the screen.
- **Software Updates:** The frame may periodically receive software updates to improve performance and add new features. Ensure your frame is connected to Wi-Fi to receive these updates automatically.
- **Placement:** Place the frame on a stable surface, away from direct sunlight, excessive heat, or moisture. Ensure adequate ventilation around the frame.

5. Troubleshooting

If you encounter issues with your Nixplay Edge frame, refer to the following common solutions:

Problem	Possible Cause / Solution
Frame defaults to blue menu screen / Does not automatically play new playlist.	Ensure a playlist is assigned to the frame in your Nixplay Cloud account. If you delete a playlist, the frame may revert. Try creating multiple playlists and always keep at least one active. You may need to manually select the playlist on the frame or through the app.
Remote control is unresponsive or unreliable.	Check the battery in the remote and replace if necessary. Ensure there are no obstructions between the remote and the frame's IR sensor. Try re-pairing the remote if applicable (refer to the full user manual).
Limited number of photos can be sent via mobile app / Slow upload.	This may be a limitation of the app or your internet connection speed. Ensure you have a stable Wi-Fi connection. For large batches, consider using the web app or USB/SD card.
Emailed photos do not appear in a playlist.	Emailed photos typically go into a default album. You will need to manually add them to a playlist from your Nixplay Cloud account. Verify the email address is correct.
Photos repeat frequently in shuffle mode.	This can occur with smaller playlists. Ensure your playlist contains a sufficient number of unique photos for varied display.
Frame reboots unexpectedly or shows vertical lines.	This could indicate a hardware issue. Ensure the frame is well-ventilated and not overheating. If the problem persists, contact Nixplay Customer Support.
Sleep/wake function (motion sensor) is not working correctly.	Check the motion sensor settings in your Nixplay Cloud account or on the frame's menu. Ensure the sensor is not obstructed and is placed in an area where it can detect motion effectively. If using both sleep timer and motion detection, there might be conflicts; try using one or the other.

6. Specifications

Detailed technical specifications for the Nixplay Edge 13-Inch Wi-Fi Cloud Digital Photo Frame.

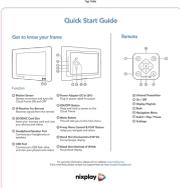| Feature	Detail
Product Dimensions	14.75 x 11.8 x 2.95 inches

Feature	Detail
Item Weight	3.6 pounds
Model Number	Edge W13A
Batteries	1 Lithium Metal battery required (included)
Is Discontinued By Manufacturer	No
Date First Available	October 16, 2014
Manufacturer	Creedon Technologies USA LLC
Color	Black
Resolution	1080p
Compatible Devices	Smartphone
Screen Size	13 inches

7. Warranty and Support

For detailed warranty information and technical support, please refer to the official Nixplay resources.

- **Official User Manual (PDF):** For comprehensive instructions and detailed diagrams, you can download the official PDF user manual: Download User Manual
- **Nixplay Support:** Visit the Nixplay website or contact their customer service for assistance with product registration, troubleshooting beyond this guide, or warranty claims.

Related Documents - Edge W13A

Nixplay Edge W08C & W13A Quick Start Guide
A quick start guide for setting up the Nixplay Edge W08C (8-inch) and W13A (13-inch) digital photo frames. It covers assembly, power connection, Wi-Fi setup, and linking to a Nixplay Cloud Account.

Nixplay W15F Wifi Digital Photo Frame User Guide
A comprehensive guide to setting up, using, and troubleshooting your Nixplay W15F Wifi Digital Photo Frame. Learn about the remote control, Wi-Fi connection, account creation, wall mounting, and photo sharing features.

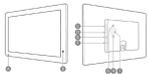|	
	[Nixplay WiFi Cloud Frame User Guide: Setup, Features, and Support](#) Comprehensive guide to the Universal Nixplay WiFi Cloud Frame. Learn setup, photo management, cloud sharing, mobile app usage, frame settings, and troubleshooting. Connect with family and friends.
	[Nixplay Cloud Frame User Manual](#) Comprehensive user manual for the Nixplay Cloud Frame, covering setup, photo management, slideshow creation, settings, warranty, and support.
	[Nixplay Original 18 Inch Digital Photo Frame: Quick Start Guide](#) A quick start guide for the Nixplay Original 18 Inch digital photo frame, covering frame components, remote control functions, assembly, Wi-Fi setup, account creation, and support information.
	[Nixplay Smart Photo Frame: Quick Start Guide and Setup](#) Comprehensive guide to setting up and using your Nixplay Smart Photo Frame, including remote control functions, wall mounting, app connection, and app features.