

Franke 115.0298.097

Franke Pola High Pressure Kitchen Tap (Model 115.0298.097) User Manual

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1. INTRODUCTION

Thank you for choosing the Franke Pola High Pressure Kitchen Tap, Model 115.0298.097. This manual provides essential information for the safe installation, operation, and maintenance of your new kitchen tap. Please read these instructions carefully before installation and retain them for future reference.

2. SAFETY INFORMATION

- Always turn off the main water supply before attempting any installation or maintenance.
- Ensure all connections are secure to prevent leaks.
- If you are unsure about any part of the installation process, consult a qualified plumber.
- Do not use abrasive cleaners or harsh chemicals on the chrome finish, as this may damage the surface.
- The maximum recommended water pressure is 75 PSI (5 bar).
- The recommended hot water temperature is 70°C.

3. PACKAGE CONTENTS

Carefully unpack the box and ensure all components are present and undamaged. If any parts are missing or damaged, do not proceed with installation and contact your supplier.

- Franke Pola Kitchen Tap (Chrome finish)
- 400mm long connection hoses
- Ceramic cartridge (pre-installed)
- Mounting hardware (washers, fixing nut)
- Instruction leaflet



Image: Franke Pola Kitchen Tap and its components as received in the packaging, including the tap, hoses, and mounting hardware.

4. SPECIFICATIONS

Model Name	Pola
Model Number	115.0298.097
Finish Type	Polished Chrome
Material	Ceramic (cartridge), Metal (body)
Mounting Type	Deck Mount, Single-Hole
Number of Handles	1 (Lever)
Hole Count	1
Spout Height	265 mm
Spout Reach	170 mm
Total Height	350 mm

Spout Rotation	360°
Mounting Hole Dimension	Ø 35 mm
Maximum Water Pressure	75 PSI (5 bar)
Recommended Hot Water Temp.	70°C
Item Weight	1.52 kg (3.34 lbs)



Image: Technical drawing illustrating the key dimensions (height, reach, mounting hole diameter) of the Franke Pola Kitchen Tap. *Note: This image URL is a placeholder for a typical dimension diagram.*

5. INSTALLATION & SETUP

5.1 Pre-Installation Checks

- Ensure your sink or countertop has a Ø 35 mm mounting hole.
- Verify that your water supply lines are compatible with the provided 400mm connection hoses. Adaptors may be required for certain regional plumbing standards.
- Gather necessary tools: adjustable wrench, screwdriver, PTFE tape, basin wrench (optional, but recommended for tight spaces).

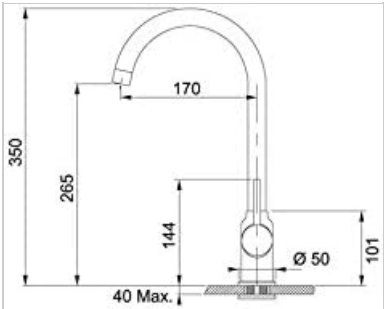


Image: Side view of the Franke Pola Kitchen Tap, showing the overall profile and lever position.

5.2 Installation Steps

1. **Turn off Water Supply:** Locate and turn off the main water supply to your kitchen. Open existing taps to drain any remaining water.
2. **Prepare Mounting Hole:** Ensure the mounting surface is clean and free of debris. The tap requires a single hole with a diameter of 35 mm.
3. **Install Tap:** Insert the tap base into the mounting hole. Ensure the rubber gasket is correctly positioned between the tap base and the sink/countertop to create a watertight seal.
4. **Secure Tap:** From underneath the sink, slide the metal washer and then the fixing nut onto the threaded rod of the tap. Tighten the fixing nut securely using an appropriate wrench. Do not overtighten.
5. **Connect Hoses:** Attach the hot and cold water supply hoses to the corresponding inlets on the tap body. Hand-tighten first, then use a wrench to secure, ensuring not to overtighten. Connect the other ends of the hoses to your hot and cold water supply valves. Use PTFE tape on threaded connections if necessary to prevent leaks.
6. **Check for Leaks:** Slowly turn on the main water supply. Check all connections for any signs of leaks. If leaks are present, turn off the water supply and re-tighten the connections.
7. **Flush System:** Once installed and checked for leaks, open the tap to flush out any debris from the water lines. Run

both hot and cold water for a few minutes.

6. OPERATION

The Franke Pola Kitchen Tap features a single lever control for both water flow and temperature.

- **Water Flow:** Lift the lever upwards to increase water flow. Push it downwards to decrease flow and turn off the tap.
- **Water Temperature:** Move the lever to the left for hot water and to the right for cold water. Adjust the position between left and right to achieve the desired temperature.
- **Swivel Spout:** The tap features a 360° swivel spout, allowing you to direct the water flow across your sink area as needed.
- **Perlator:** The spout is fitted with a Perlator, which mixes air into the water stream to provide a champagne-like flow, reducing splash and conserving water.



Image: Close-up view of the Franke logo on the tap base, highlighting the polished chrome finish and single lever control.

7. MAINTENANCE

7.1 Cleaning the Tap

- To maintain the polished chrome finish, clean the tap regularly with a soft cloth and mild soap or a non-abrasive cleaner specifically designed for chrome.
- Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.
- Avoid using abrasive sponges, scouring pads, or harsh chemical cleaners, as these can scratch or damage the

finish.

7.2 Perlator Cleaning

- Over time, mineral deposits can build up in the Perlator (aerator) at the end of the spout, affecting water flow.
- Unscrew the Perlator from the spout.
- Rinse it under running water and gently brush away any deposits. For stubborn deposits, soak the Perlator in a solution of equal parts white vinegar and water for a few hours.
- Reattach the clean Perlator to the spout.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Water Leakage	Loose connections, damaged O-rings/gaskets, faulty cartridge.	Turn off water supply. Check and tighten all connections. Inspect O-rings/gaskets for damage and replace if necessary. If the cartridge is suspected, contact support.
Low Water Flow	Clogged Perlator, debris in water lines, low water pressure.	Clean the Perlator (see Maintenance section). Flush water lines. Check main water pressure.
Difficulty Adjusting Temperature	Faulty ceramic cartridge.	Contact support for cartridge replacement.

9. WARRANTY & SUPPORT

The Franke Pola High Pressure Kitchen Tap (Model 115.0298.097) comes with a **15-year warranty**, covering manufacturing defects under normal use and service. Please retain your proof of purchase for warranty claims. For technical assistance, spare parts, or warranty inquiries, please contact Franke customer support through their official website or the contact information provided with your purchase documentation.

Note: Warranty terms and conditions may vary by region. Please refer to the specific warranty documentation included with your product.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question