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## De'Longhi ETAM29.620.SB

# De'Longhi ETAM 29.620.SB Autentica Automatic Coffee Machine User Manual

Model: ETAM 29.620.SB

## INTRODUCTION

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This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your De'Longhi ETAM 29.620.SB Autentica Automatic Coffee Machine. Please read all instructions carefully before using the appliance.

## IMPORTANT SAFETY INFORMATION

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Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and/or injury to persons. Keep this manual for future reference.

- Ensure the voltage rating on the appliance corresponds to your main supply voltage.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Unplug the appliance from the outlet when not in use and before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Keep children supervised to ensure they do not play with the appliance.
- Use only cold, fresh water in the water tank.
- Do not open the brew unit during operation.

## PRODUCT OVERVIEW

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Familiarize yourself with the components of your De'Longhi Autentica coffee machine.



**Figure 1:** Front view of the De'Longhi ETAM 29.620.SB Autentica Automatic Coffee Machine. This image displays the sleek silver and black design, the control panel with a digital display, coffee spouts, and the milk frother on the left side.



**Figure 2:** Close-up of the control panel. The panel features a blue digital display showing "STANDARD COFFEE Standard taste", along with various touch buttons for different coffee selections (Espresso, Long, Doppio+), menu navigation, and power.



Figure 3: Diagram illustrating the approximate dimensions of the De'Longhi ETAM 29.620.SB coffee machine. The measurements are approximately 7.68 cm (width), 13.39 cm (depth), and 18.78 cm (height).

## SETUP AND FIRST USE

### 1. Unpacking and Placement

1. Remove all packaging materials from the appliance.
2. Place the machine on a stable, level surface, away from water splashes and heat sources.
3. Ensure adequate space around the machine for ventilation and access to the water tank and bean hopper.

### 2. Filling the Water Tank

1. Remove the water tank from the back of the machine by lifting it upwards.
2. Rinse the tank with fresh water.

3. Fill the tank with fresh, cold tap water up to the MAX level indicator.
4. Replace the water tank securely into the machine.

### 3. Installing the Water Filter (Optional)

1. If using a water filter, follow the filter's specific instructions for preparation.
2. Insert the filter into its housing in the water tank.
3. Fill the water tank and perform a rinsing cycle as instructed by the machine's display to flush the filter.

### 4. Setting Water Hardness

1. Use the provided water hardness test strip to determine your local water hardness level.
2. Access the machine's menu settings to input the measured water hardness. This setting helps optimize descaling frequency.

### 5. Filling the Bean Hopper

1. Open the lid of the bean hopper located on top of the machine.
2. Pour fresh coffee beans into the hopper. Do not overfill.
3. Close the lid to maintain bean freshness.

### 6. Initial Rinsing Cycle

1. Plug the machine into a suitable power outlet.
2. Turn on the machine. The machine will perform an automatic rinsing cycle.
3. Place a container under the coffee spouts to collect the water.
4. Allow the machine to complete this cycle before first use.

## OPERATING INSTRUCTIONS

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### 1. Basic Coffee Preparation

The machine offers various one-touch coffee options:

- **Espresso:** Press the Espresso button for a standard espresso.
- **Long Coffee:** Press the Long Coffee button for a longer, filter-style coffee.
- **Doppio+:** Press the Doppio+ button for a double espresso with extra aroma and energy.
- **My Coffee:** This customizable option allows you to program your preferred coffee strength and volume.

To prepare coffee:

1. Ensure the water tank is filled and the bean hopper contains coffee beans.
2. Place one or two cups under the coffee spouts.
3. Select your desired coffee type from the control panel.
4. The machine will grind the beans, brew, and dispense the coffee.

### 2. Adjusting Coffee Strength and Quantity

- **Strength:** Before brewing, you can adjust the coffee strength using the dedicated button or menu option. Options typically range from extra-mild to extra-strong.
- **Quantity:** For customizable drinks like "My Coffee," you can program the desired volume by pressing and holding the button until the desired amount is dispensed, then releasing it to save.
- **Grind Setting:** The grind adjuster is located inside the bean hopper. Adjust it one click at a time while the grinder is running (e.g., during a coffee preparation cycle) to change the fineness of the grind. Finer grind for stronger coffee, coarser for lighter.

### 3. Using the Milk Frother (Steam Wand)

The adjustable milk frother allows you to manually prepare frothed milk for cappuccinos or hot milk for lattes.



**Figure 4:** A hand holding a stainless steel milk jug under the steam wand, demonstrating the frothing process. The steam wand is positioned to create foam for milk-based beverages.

1. Fill a jug with cold milk (dairy or non-dairy).
2. Position the steam wand into the milk.
3. Activate the steam function on the control panel.
4. Move the jug up and down to achieve desired froth consistency.
5. Once finished, turn off the steam function.
6. **Important:** Clean the steam wand immediately after each use to prevent milk residue from drying.

### 4. Using Pre-Ground Coffee

This machine also supports pre-ground coffee for single servings.

1. Select the pre-ground coffee option from the menu.
2. When prompted by the machine, open the pre-ground coffee funnel (usually next to the bean hopper).
3. Add one level scoop of pre-ground coffee using the provided measuring spoon. Do not overfill.
4. Close the funnel and proceed with your coffee selection.

## MAINTENANCE AND CLEANING

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Regular cleaning and maintenance ensure optimal performance and longevity of your coffee machine.

### 1. Daily Cleaning

- **Automatic Rinsing:** The machine performs an automatic rinse cycle when turned on and off. Ensure a cup is placed under the spouts.
- **Drip Tray and Grounds Container:** Empty and rinse the drip tray and grounds container daily or when the "empty grounds" indicator appears. These parts are often dishwasher safe.
- **Steam Wand:** After each use, wipe the steam wand with a damp cloth and purge a small amount of steam to clear any milk residue. For thorough cleaning, the outer casing of the wand can be removed and rinsed.

### 2. Weekly Cleaning (Brew Unit)

The brew unit should be cleaned weekly to prevent coffee oil buildup.

1. Turn off and unplug the machine.
2. Open the service door (usually on the side).
3. Press the two red release buttons and pull out the brew unit.
4. Rinse the brew unit thoroughly under running tap water until no coffee residue is visible.
5. Allow it to air dry completely before reinserting.
6. Check the lubrication of the brew unit and re-grease with food-grade lubricant if necessary.

### 3. Descaling

The machine will indicate when descaling is required based on your water hardness setting. Use only De'Longhi descaling solution.

1. Follow the instructions provided with the descaling solution and on the machine's display.
2. Typically, this involves emptying the water tank, adding the descaling solution mixed with water, and running a descaling cycle.
3. After the descaling cycle, rinse the water tank and run several full water tanks through the machine to flush out any remaining solution.

### 4. Water Filter Replacement

Replace the water filter approximately every two months, or as indicated by the machine, to maintain water quality and reduce limescale buildup.

## TROUBLESHOOTING

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Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Coffee is weak or watery.	Grind setting too coarse. Insufficient coffee strength selected. Old or stale coffee beans. Brew unit dirty.	Adjust grind to a finer setting (one click at a time). Increase coffee strength setting. Use fresh, high-quality coffee beans. Clean the brew unit.
No coffee is dispensed.	Water tank empty. Coffee beans empty. Coffee spouts blocked. Brew unit blocked.	Fill water tank. Fill bean hopper. Clean coffee spouts. Clean the brew unit.
Milk frother not producing foam.	Steam wand blocked with milk residue. Insufficient steam pressure. Milk type not suitable for frothing.	Thoroughly clean the steam wand, including removing the outer nozzle. Ensure the machine has reached operating temperature. Use cold, fresh milk with adequate fat content (or specific barista-style plant-based milk).
"Empty Grounds" message appears frequently.	Grounds container is full. Grounds container was removed before the machine completed its cycle.	Empty the grounds container. Always wait for the machine to prompt you to empty the grounds container.

## TECHNICAL SPECIFICATIONS

Feature	Specification
Brand	De'Longhi
Model	ETAM29.620.SB
Color	Silver
Product Dimensions (W x D x H)	7.68 x 13.39 x 18.78 cm (approx. 3.0 x 5.3 x 7.4 inches)
Water Tank Volume	1.4 Liters
Voltage	220V
Maximum Steam Pressure	15 Bar
Automatic Shut-off	Yes (Programmable)
Energy Efficiency Class	A
Item Weight	2.5 Kilograms
Special Features	Programmable, Touch Control, Integrated Grinder

## WARRANTY AND SUPPORT

Your De'Longhi ETAM 29.620.SB Autentica Automatic Coffee Machine typically comes with a manufacturer's warranty, often for a period of 2 years from the date of purchase. Please refer to your purchase documentation or the official De'Longhi website for

specific warranty terms and conditions applicable to your region.

For technical assistance, spare parts, or warranty claims, please contact De'Longhi customer support or the retailer from whom you purchased the appliance. Keep your proof of purchase readily available.

**Online Resources:** For additional support, product registration, and maintenance tips, visit the official De'Longhi website: [www.delonghi.com](http://www.delonghi.com)