

TiVo C00270

TiVo Roamio Remote (IR and RF) Instruction Manual

Model: C00270

INTRODUCTION

This manual provides instructions for the setup, operation, maintenance, and troubleshooting of your TiVo Roamio Remote (Model C00270). This remote control supports both Infrared (IR) and Radio Frequency (RF) communication, offering flexible control options for your TiVo Roamio DVR and compatible devices.





Figure 1: TiVo Roamio Remote (Model C00270) - Top View

The remote features an ergonomic design and includes a dedicated "back" button for application navigation. It can control power, input, volume, and mute functions for your television and/or audio receiver.

SETUP

1. Battery Installation

The TiVo Roamio Remote requires two (2) AA batteries (not included).

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards to open.
3. Insert two AA batteries, ensuring correct polarity (+ and -) as indicated inside the compartment.
4. Replace the battery compartment cover by sliding it upwards until it clicks into place.



Figure 2: TiVo Roamio Remote held in hand, showing ergonomic design.

2. Pairing with TiVo Roamio DVR (RF Mode)

For optimal performance and to utilize the remote finder feature, pair your remote with your TiVo Roamio DVR in RF (Radio Frequency) mode. RF mode eliminates the need for line-of-sight, making it suitable for in-cabinet setups.

1. Ensure your TiVo Roamio DVR is powered on.
2. On the TiVo Roamio DVR, navigate to **TiVo Central > Settings & Messages > Remote, CableCARD, & Devices > Remote Control Setup**.
3. Follow the on-screen instructions to pair your remote. This typically involves pressing a specific button combination on the remote (e.g., the TiVo button and a number button simultaneously) until the remote's activity light flashes.
4. Once paired, the remote will operate in RF mode.

Note: If you have multiple TiVo DVRs, only one remote can operate in RF mode per DVR. Other remotes will function in IR mode, requiring direct line-of-sight to the DVR.

3. Programming for TV/Audio Receiver Control (IR Mode)

To control your television or audio receiver's power, input, volume, and mute functions, the remote must be programmed using IR codes.

1. Refer to your TiVo Roamio DVR's on-screen setup guide or the TiVo support website for specific programming codes for your TV or audio receiver brand.
2. Typically, you will enter a code while holding down a specific button on the remote (e.g., the TiVo button and TV POWER button).
3. Test the TV/Audio receiver control buttons (TV POWER, INPUT, VOL+, VOL-, MUTE) to confirm successful programming.

OPERATING INSTRUCTIONS

The TiVo Roamio Remote provides comprehensive control over your TiVo DVR and connected entertainment devices.

- **TiVo Button:** Access TiVo Central.
- **Directional Pad (Up, Down, Left, Right) & SELECT:** Navigate menus and select items.
- **BACK Button:** Return to the previous screen or menu, especially useful in applications.
- **GUIDE Button:** Display the program guide.
- **INFO Button:** Display information about the current program or selected item.
- **ZOOM Button:** Adjust screen zoom settings.
- **VOL+/VOL- Buttons:** Adjust television or audio receiver volume (after programming).

- **MUTE Button:** Mute television or audio receiver sound (after programming).
- **CH+/CH- Buttons:** Change channels.
- **PLAY, PAUSE, REWIND, FAST FORWARD, RECORD, ADVANCE:** Control media playback.
- **NUMBER PAD (0-9):** Enter channel numbers or other numerical inputs.
- **CLEAR Button:** Clear text or cancel an action.
- **ENTER Button:** Confirm selections.
- **LAST Button:** Return to the previously viewed channel.
- **A, B, C, D Buttons (Color-coded):** Context-sensitive functions within TiVo menus and applications.



Figure 3: Side profile of the TiVo Roamio Remote, highlighting its curved shape.

MAINTENANCE

Battery Replacement

Replace batteries when the remote's response becomes sluggish or the activity light no longer illuminates consistently. Follow the battery installation steps outlined in the Setup section.

- Always use fresh AA batteries.
- Do not mix old and new batteries, or different types of batteries.
- Dispose of used batteries according to local regulations.

Cleaning

Wipe the remote with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.

TROUBLESHOOTING

Problem	Solution
Remote not responding.	<ul style="list-style-type: none">• Check battery installation and replace if necessary.• Ensure line-of-sight to the TiVo DVR if operating in IR mode.• Re-pair the remote with the TiVo DVR (see Setup section).
TV/Audio receiver control not working.	<ul style="list-style-type: none">• Ensure the remote is programmed for your specific TV/audio receiver model (see Setup section).• Verify line-of-sight between the remote and the TV/audio receiver.
Remote Finder feature not working.	<ul style="list-style-type: none">• The remote must be paired in RF mode with a TiVo Roamio Plus or Pro DVR for this feature to function.• Ensure the DVR is powered on and the remote is within range.

SPECIFICATIONS

- **Model Name:** C00270
- **Brand:** TiVo
- **Connectivity Technology:** Infrared (IR), Radio Frequency (RF)
- **Compatible Devices:** TiVo Roamio DVRs (all models), TiVo Premieres (all models), TiVo Series3, TiVo HD & HD XL, Series2 DVRs from TiVo, Humax & AT&T Broadband, Philips or Hughes digital video recorders including DIRECTV DVR with TiVo service, Television, Audio Receiver.
- **Power Source:** 2 x AA Batteries
- **Color:** Black
- **Special Feature:** Ergonomic design, "Back" button for apps, Remote Finder compatibility (with Roamio Plus/Pro).
- **Maximum Range:** 10 meters (RF)
- **Item Weight:** 0.22 Pounds (approximately 100 grams)

WARRANTY AND SUPPORT

Warranty Information

This TiVo Roamio Remote (Model C00270) is covered by a ninety (90) day warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. For full warranty terms and conditions, please refer to the official TiVo website or contact customer support.

Customer Support

For further assistance, troubleshooting, or to access additional resources, please visit the official TiVo support website or contact TiVo customer service. Contact information can typically be found on the TiVo

website or within your TiVo DVR's help menu.

- **TiVo Support Website:** www.tivo.com/support (Example link, verify actual link if available)