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BLACK+DECKER EHC3002R

BLACK+DECKER EHC3002R 4-Cup Glass Bowl Chopper Instruction Manual

Model: EHC3002R

Introduction | Safeguards | Parts | Setup | Operation | Maintenance | Troubleshooting | Specifications | Warranty

1. Introduction

Thank you for purchasing the BLACK+DECKER EHC3002R 4-Cup Glass Bowl Chopper. This appliance is designed for efficient chopping of various ingredients, making food preparation simpler. Please read this instruction manual thoroughly before first use to ensure safe and optimal performance. Keep this manual for future reference.



Image 1.1: The BLACK+DECKER EHC3002R 4-Cup Glass Bowl Chopper.

2. Important Safeguards

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

- Read all instructions before using the appliance.
- To protect against electrical hazards, do not immerse the motor base, cord, or plug in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use, before assembling or disassembling parts, and before cleaning.
- Avoid contact with moving parts. The blade is sharp. Handle with care.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock, or injury.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Do not use appliance for other than intended use.
- Do not attempt to defeat the lid interlock mechanism.
- Ensure the lid is securely locked in place before operating the appliance.
- Do not process hot liquids in the chopper.

SAVE THESE INSTRUCTIONS.

3. Parts and Features

Familiarize yourself with the components of your BLACK+DECKER 4-Cup Glass Bowl Chopper before use.



Image 3.1: Exploded view of the chopper components.

1. Motor Base (Power Unit)
2. Control Buttons (High/Low Pulse)

3. Chopping Blade Assembly (with protective cover)
4. 4-Cup Glass Bowl
5. Storage Lid (for glass bowl)



Image 3.2: The two 4-cup glass bowls with airtight lids for prep, serving, and storage.



Image 3.3: The sharp stainless steel chopping blade assembly.

4. Setup and Assembly

Before first use, wash all parts except the motor base in warm, soapy water. Rinse and dry thoroughly. The glass bowl, lid, and blade are dishwasher-safe.

1. Place the glass bowl onto a clean, dry, flat surface.
2. Carefully remove the protective cover from the chopping blade. Hold the blade by the plastic hub and place it onto the center post inside the glass bowl. Ensure it sits securely.
3. Add your ingredients to the glass bowl. Do not overfill. The maximum capacity is 4 cups.
4. Place the motor base onto the glass bowl, aligning the tabs on the motor base with the grooves on the bowl. Twist the motor base clockwise until it locks securely into place. The appliance will not operate unless the motor base is properly locked.
5. Plug the power cord into a standard electrical outlet.

Note:

- Always ensure the appliance is unplugged before assembling or disassembling.
- The blade is very sharp. Handle with extreme care.

5. Operating Instructions

Your BLACK+DECKER 4-Cup Glass Bowl Chopper features High and Low pulse controls for precise chopping.



Image 5.1: The High and Low pulse control buttons on the motor base.

1. Ensure the chopper is properly assembled and plugged into an electrical outlet.
2. Press and hold the **HIGH** button for faster, coarser chopping, or the **LOW** button for slower, finer chopping. Use short, quick pulses for best results and to monitor consistency.
3. Release the button to stop the chopping action.
4. Repeat pulsing until desired consistency is achieved.
5. Once chopping is complete, unplug the appliance from the outlet.
6. Carefully twist the motor base counter-clockwise to unlock and remove it from the glass bowl.
7. Carefully remove the chopping blade by holding its plastic hub.
8. Remove chopped ingredients from the bowl. You can use the included storage lid to store ingredients directly in the glass bowl.

Tips for Best Results:

- For even chopping, cut large pieces of food into smaller, uniform sizes before placing them in the bowl.
- Do not overload the bowl. Process in smaller batches if necessary.
- For ingredients like onions or garlic, use short pulses to avoid over-processing into a paste.
- For herbs, ensure they are dry before chopping to prevent clumping.
- Avoid processing extremely hard foods like coffee beans or whole spices, as this can damage the blade or motor.

6. Cleaning and Maintenance

Proper cleaning and maintenance will ensure the longevity and optimal performance of your chopper.



Image 6.1: The glass bowl, lid, and blade are dishwasher-safe for easy cleaning.

Cleaning:

1. Always unplug the appliance before cleaning.
2. Remove the motor base, blade, and glass bowl.
3. **Motor Base:** Wipe the motor base with a damp cloth. Do not immerse the motor base in water or any other liquid.
4. **Glass Bowl, Blade, and Lid:** These parts are dishwasher-safe. You can also wash them by hand in warm, soapy water. Rinse thoroughly and dry. Handle the blade with extreme care as it is very sharp.
5. For stubborn food residue, soak the parts in warm, soapy water before cleaning.

Storage:

- Store the chopper disassembled or fully assembled in a dry place.
- Always place the protective cover back on the blade before storing to prevent accidental injury.
- You can store chopped ingredients directly in the glass bowl using the airtight storage lid.

7. Troubleshooting

If your BLACK+DECKER 4-Cup Glass Bowl Chopper is not functioning as expected, please refer to the following table for common issues and solutions.

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in. Motor base not properly locked onto the bowl. Power outage.	Ensure the power cord is securely plugged into a working outlet. Twist the motor base clockwise until it clicks into place. Check your household circuit breaker.
Motor runs, but blade does not turn.	Blade not properly seated on the center post. Bowl is overloaded. Ingredients are too large or too hard.	Unplug, disassemble, and re-seat the blade correctly. Reduce the amount of ingredients in the bowl. Cut ingredients into smaller pieces or remove very hard items.
Uneven chopping.	Ingredients are not uniform in size. Bowl is overloaded. Not pulsing correctly.	Cut ingredients into similar sizes before chopping. Process in smaller batches. Use short, quick pulses and scrape down the sides of the bowl if necessary.

If the problem persists after trying these solutions, please contact customer service.

8. Product Specifications

Feature	Detail
Model Number	EHC3002R
Brand	BLACK+DECKER
Power	150 Watts
Bowl Capacity	4 Cups (Glass)
Blade Material	Stainless Steel
Controls	High/Low Pulse Buttons
Dishwasher Safe Parts	Glass Bowl, Blade, Lid
Item Weight	3.5 Pounds
Voltage	230 Volts (AC) *(Note: Verify local voltage requirements before use.)*

9. Warranty and Customer Support

For warranty information or if you have any questions or concerns about your BLACK+DECKER EHC3002R 4-Cup Glass Bowl Chopper, please contact BLACK+DECKER customer service.

- **Website:** Visit the official BLACK+DECKER website for support resources and contact information.
- **Phone:** Refer to your product packaging or the BLACK+DECKER website for the most current customer service phone numbers.
- Please have your model number (EHC3002R) and proof of purchase available when contacting support.

This product is manufactured by Spectrum Brands.

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