

## DIRECTV FBA\_RC72

# DIRECTV RC72 Remote Control User Manual

Model: FBA\_RC72

## INTRODUCTION

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The DIRECTV RC72 Remote Control is designed to provide seamless control over your DIRECTV Genie DVRs and clients in RF (Radio Frequency) mode, and other DIRECTV-branded receivers and DVRs in IR (Infrared) mode. This remote is essential for 2014 and newer Toshiba DIRECTV-Ready TVs, offering advanced functionality and user-friendly operation.

Key features include:

- Next-generation design with updated IR codes for modern televisions.
- Required for 2014 or newer Toshiba DIRECTV-ready TVs.
- Compatible with all DIRECTV-ready (RVU) televisions.
- Functions with older DIRECTV receivers when configured in IR mode.
- Provides on-screen tips to assist with button usage and programming.

## PRODUCT OVERVIEW

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Image: Front view of the DIRECTV RC72 Remote Control. The remote is black and white, with a black top section containing navigation and function buttons, and a white bottom section with a numeric keypad. The DIRECTV logo is at the bottom.

## SETUP AND PROGRAMMING

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The RC72 remote can operate in two primary modes: RF (Radio Frequency) for Genie DVRs and clients, and IR (Infrared) for older DIRECTV receivers and other devices like TVs and audio systems.

### Pairing with DIRECTV Genie DVRs (RF Mode)

1. Ensure your Genie DVR is powered on.
2. Point the RC72 remote towards the Genie DVR.
3. Press and hold the **MUTE** button and the **ENTER** button simultaneously until the green light at the top of the remote flashes twice.
4. A message should appear on your TV screen confirming the remote is now paired in RF mode.

### Programming for TV and Audio Devices (IR Mode)

To control your TV's power and volume, or other audio devices, you will need to program the remote using specific codes. The remote utilizes an extensive database of included codes.

1. Turn on the device you wish to program (e.g., your TV).
2. On the RC72 remote, press and hold the **MUTE** button and the **SELECT** button simultaneously until the green light at the top of the remote flashes twice.
3. Enter the 5-digit code for your TV brand. Common codes can be found in your DIRECTV receiver's on-screen menu under "Remote Control Setup" or on the DIRECTV support website.
4. After entering the code, point the remote at the TV and press the **POWER** button. If the TV turns off, the code is correct.
5. If the TV does not turn off, repeat the process with another code for your brand until successful.
6. To program an audio device, follow similar steps, but select the appropriate device type during the programming process.

*Note: On-screen tips provided by your DIRECTV receiver can guide you through the programming process effectively.*

## OPERATING INSTRUCTIONS

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Familiarize yourself with the buttons and their functions for optimal use of your DIRECTV RC72 remote control.

### Top Section Buttons

- **ON/OFF:** Powers your DIRECTV receiver and programmed TV on or off.
- **GUIDE:** Displays the program guide.
- **MENU:** Accesses the main menu of your DIRECTV receiver.
- **LIST:** Displays your recorded programs list.

### Navigation and Control Buttons (Center Section)

- **Directional Arrows (Up, Down, Left, Right):** Navigate through menus and guides.
- **SELECT:** Confirms a selection.
- **BACK:** Returns to the previous screen or menu.
- **EXIT:** Exits the current menu or screen.
- **INFO:** Displays information about the current program or selected item.
- **Record (Red Dot):** Initiates recording of the current program.

## Volume and Channel Control

- **VOL (Volume Up/Down):** Adjusts the volume of your programmed TV or audio device.
- **CH (Channel Up/Down):** Changes the channel on your DIRECTV receiver.
- **MUTE:** Mutes the audio.
- **PREV:** Returns to the previous channel.

## Playback Controls

- **REWIND:** Rewinds playback.
- **PLAY/PAUSE:** Plays or pauses content.
- **FAST FORWARD:** Fast forwards playback.
- **STOP:** Stops playback.

## Numeric Keypad

- **0-9:** Used for direct channel entry and other numeric inputs.
- **ENTER (input):** Confirms numeric entries or switches to a specific input.
- **Dash (-):** Used for sub-channels or other specific functions.

## MAINTENANCE

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Proper care will extend the life of your remote control.

- **Cleaning:** Use a soft, dry cloth to clean the remote. Do not use liquid cleaners or abrasive materials.
- **Battery Replacement:** When the remote's performance degrades or the indicator light no longer flashes, it's time to replace the batteries. The RC72 remote typically uses two AA batteries.
  - a. Open the battery compartment cover on the back of the remote.
  - b. Remove the old batteries.
  - c. Insert new AA batteries, ensuring correct polarity (+ and -).
  - d. Close the battery compartment cover securely.
- **Storage:** Store the remote in a dry place away from extreme temperatures and direct sunlight.

## TROUBLESHOOTING

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If you encounter issues with your RC72 remote, try the following solutions:

Problem	Possible Cause	Solution
Remote not responding to receiver.	Low batteries, remote not paired (RF), line of sight blocked (IR).	Replace batteries. Re-pair the remote with the receiver (see Setup section). Ensure no obstructions between remote and receiver/TV.
Remote controls receiver but not TV volume/power.	TV not programmed, incorrect TV code.	Re-program the remote for your TV using the correct 5-digit code (see Setup section). Try alternative codes for your TV brand.
Buttons are sticky or unresponsive.	Dirt or debris under buttons.	Clean the remote with a soft, dry cloth. Avoid spills.

Problem	Possible Cause	Solution
Remote light flashes but no action.	Remote is sending a signal, but receiver/TV is not responding or is out of range.	Ensure receiver/TV is powered on. Move closer to the device. Check if the remote is in the correct mode (RF/IR).

## SPECIFICATIONS

Feature	Detail
Model Number	FBA_RC72
Brand	DIRECTV
Product Dimensions	8.8 x 1.6 x 3.4 inches
Item Weight	4 ounces
Color	Black, White
Special Feature	Ergonomic
Max Number of Supported Devices	1 (main DIRECTV receiver, plus TV/audio device via programming)
Compatible Devices	DIRECTV Genie DVRs, DIRECTV-branded receivers, DIRECTV-ready (RVU) televisions, various televisions and audio devices (via IR programming)
First Available Date	September 16, 2014

## SUPPORT

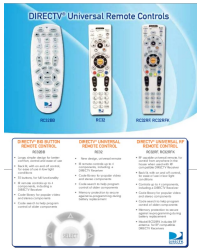
For further assistance, programming codes, or advanced troubleshooting, please refer to the official DIRECTV support resources:

- Visit the official DIRECTV website for support documentation and FAQs.
- Contact DIRECTV customer service for personalized assistance.
- Utilize the on-screen help features available through your DIRECTV receiver.

*Note: Specific warranty information for this accessory may be available through your DIRECTV service provider or the point of purchase.*



### Related Documents



### [DIRECTV Universal Remote Controls: RC32BB, RC32, RC32RF, RC32RFK](#)

A guide to DIRECTV's universal remote controls, including the RC32BB Big Button, RC32 Universal, and RC32RF/RC32RFK RF Universal models. Learn about their features, compatibility, and programming.



### [DIRECTV Universal Remote Control User Guide: Setup and Operation](#)

Comprehensive user guide for the DIRECTV Universal Remote Control, covering setup, features, troubleshooting, and device compatibility codes for receivers, TVs, VCRs, DVD players, and audio equipment.



### [DIRECTV Universal Remote Control User's Guide - Setup, Features, and Troubleshooting](#)

Comprehensive user guide for the DIRECTV Universal Remote Control (model M2081B, URC2081/2082). Learn how to set up, control, troubleshoot, and find setup codes for various audio-visual components.



### [DIRECTV RC65 Universal Remote Control User Guide - Setup and Operation](#)

Learn how to set up and operate your DIRECTV RC65 Universal Remote Control. This guide covers controlling your DIRECTV receiver, TV, DVD players, and audio systems, along with troubleshooting tips and setup codes for various devices.