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Devolo dLAN 1200+

Devolo dLAN 1200+ Powerline Adapter User Manual

Model: dLAN 1200+ | Brand: Devolo

1. Introduction

The Devolo dLAN 1200+ Powerline Adapter allows you to extend your home network using your existing electrical wiring. This adapter provides high-speed internet access up to 1200 Mbps, ideal for teleworking, gaming, and streaming, without the need for new cables. It features one Gigabit Ethernet port for connecting network-compatible devices such as PCs, smart TVs, or game consoles.
This manual provides instructions for setting up, operating, and troubleshooting your dLAN 1200+ adapter. Please read it carefully before use.

2. Package Contents

The dLAN 1200+ adapter is available as a single extension adapter, a Starter Kit, or a Network Kit. Please verify the contents of your package:

- **Extension Adapter:** 1x dLAN 1200+ adapter, 1x Ethernet cable (2m)
- **Starter Kit:** 2x dLAN 1200+ adapters, 1x installation manual, 2x Ethernet cables (2m)
- **Network Kit:** 3x dLAN 1200+ adapters, 3x Ethernet cables (2m)

Note: An existing dLAN network with at least one other dLAN adapter is required for operation. Devolo Magic series adapters are not compatible with dLAN series adapters.

3. Setup and Installation

Setting up your Devolo dLAN 1200+ adapter is a straightforward process. Follow these steps to establish your powerline network:

3.1 Initial Setup (for Starter Kit or first adapter)

1. **Connect the First Adapter:** Plug one dLAN 1200+ adapter directly into a wall outlet near your internet router. Do not use power strips or extension cords, as they can interfere with the powerline signal.
2. **Connect to Router:** Use an Ethernet cable to connect the dLAN 1200+ adapter's Gigabit Ethernet port to a free LAN port on your internet router.
3. **Connect the Second Adapter:** Plug the second dLAN 1200+ adapter directly into a wall outlet in the room where

you need internet access.

4. **Connect Your Device:** Use an Ethernet cable to connect your network-compatible device (e.g., PC, game console, smart TV) to the Gigabit Ethernet port of the second dLAN 1200+ adapter.

The adapters should automatically establish a connection. The Powerline LED on the adapters will illuminate when a connection is active.



Image: Devolo dLAN 1200+ adapter connected to a wall outlet and an Ethernet device.

3.2 Adding an Extension Adapter

If you are adding an additional dLAN 1200+ adapter to an existing dLAN network, follow these steps:

1. **Plug in the New Adapter:** Plug the new dLAN 1200+ adapter directly into a wall outlet in the desired location.
2. **Pairing Process:**
    - Within 2 minutes, press the encryption button on one of your existing dLAN adapters for 1 second.
    - Then, press the encryption button on the new dLAN 1200+ adapter for 1 second.

    The adapters will automatically pair and establish a secure connection. The Powerline LED on the new adapter will become solid when successfully connected.
3. **Connect Your Device:** Connect your network-compatible device to the Gigabit Ethernet port of the new dLAN 1200+ adapter.



Image: Front (left) and rear (right) views of the Devolo dLAN 1200+ adapter, highlighting the integrated socket and Ethernet port.

3.3 Network Overview



Image: Example of a home network setup using multiple Devolo dLAN adapters to extend internet access throughout a house.

4. Operating the Devolo dLAN 1200+

Once installed, your dLAN 1200+ adapters operate automatically. They create a secure, high-speed network connection over your home's electrical wiring.

- **Data Transfer:** Enjoy data transfer rates of up to 1200 Mbps, suitable for demanding applications like 4K video streaming and online gaming.
- **Integrated Socket:** The adapter features an integrated electrical socket, ensuring that no power outlet is lost.
- **Energy Saving:** The dLAN 1200+ automatically switches to power-saving mode when connected devices are turned off, reducing energy consumption.
- **Compatibility:** Compatible with all dLAN adapters and all internet routers/boxes.

5. Maintenance

To ensure optimal performance and longevity of your Devolo dLAN 1200+ adapters, consider the following maintenance tips:

- **Direct Wall Outlet Connection:** Always plug the adapters directly into a wall outlet. Avoid power strips, extension cords, or surge protectors, as these can significantly degrade powerline performance.
- **Cleaning:** Clean the adapter's exterior with a soft, dry cloth. Do not use liquid cleaners or solvents.
- **Firmware Updates:** Periodically check the Devolo website for firmware updates. Keeping your adapters updated ensures the best performance and security. You can use the Devolo Cockpit software for this purpose.
- **Environmental Conditions:** Ensure the adapters are used in a dry environment and within the specified operating temperature range.

6. Troubleshooting

If you encounter issues with your Devolo dLAN 1200+ adapter, refer to the following troubleshooting steps:

6.1 No Powerline Connection

- **Check Power:** Ensure both adapters are plugged into live wall outlets.
- **Direct Connection:** Verify that adapters are plugged directly into wall outlets, not power strips.
- **Pairing:** If the Powerline LED is off or blinking, re-initiate the pairing process as described in Section 3.2.
- **Electrical Circuit:** Powerline performance can be affected by different electrical circuits. Try plugging the adapters into outlets on the same electrical circuit if possible.

6.2 Slow Connection Speed

- **Interference:** Certain electrical devices (e.g., motors, dimmers) can cause interference. Try unplugging nearby electrical devices temporarily to identify the source.
- **Power Strips:** Again, ensure adapters are not connected to power strips.
- **Distance:** While powerline works over electrical wiring, very long distances or complex wiring can reduce speed.
- **Devolo Cockpit Software:** Use the Devolo Cockpit software (available for download from the Devolo website) to monitor your network, check connection speeds, and update firmware. This tool can help diagnose issues.

6.3 Compatibility Issues



Image: Devolo Powerline adapter compatibility information.

The Devolo dLAN 1200+ adapter is compatible with all dLAN series adapters. However, it is**not compatible** with Devolo Magic series adapters. Ensure all adapters in your network belong to the same product line (dLAN or Magic) for proper functionality.

7. Specifications

Feature	Specification
Brand	Devolo
Model Number	9370 (dLAN 1200+)
Hardware Interface	Ethernet
Color	White
Compatible Devices	Game Console, PC, Smart TV, etc.
Product Dimensions (L x W x H)	13L x 6.6W x 4.2H centimeters
Data Link Protocol	Ethernet, Fast Ethernet, Gigabit Ethernet
Data Transfer Rate	1200 Megabits per second
Supported Operating Systems	Windows (from Windows 7), Mac OS X (from 10.6), Linux (from Ubuntu 12.04)
Independent Test Certification	CE Class B (EU, CH, NO)
Country of Origin	China

8. Warranty and Support

Devolo products are designed for reliability and performance. For detailed warranty information, please refer to the warranty card included with your product or visit the official Devolo website.
For technical support, frequently asked questions, and additional resources, please visit the official Devolo support page:
www.devolo.com/support
You can also find downloadable user manuals and installation guides on the Devolo website or through the links provided with your purchase.

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