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> [Hurom](#) /

> Hurom HG-EBE11 Vertical Slow Juicer Instruction Manual

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Model: HG-EBE11

IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before operating the Hurom HG-EBE11 Vertical Slow Juicer. Keep this manual for future reference.

- Always unplug the appliance from the power outlet before assembly, disassembly, or cleaning.
- Do not immerse the motor base in water or other liquids.
- Keep hands and utensils out of the feeder chute during operation to prevent injury.
- Ensure all parts are correctly assembled before operating the juicer.
- Do not use the appliance if the power cord or plug is damaged.
- This appliance is for household use only.
- Do not process frozen fruits, hard seeds, or ice in the juicer.

PRODUCT OVERVIEW

The Hurom HG-EBE11 is a second-generation vertical slow juicer designed to extract juice from fruits, vegetables, and herbs efficiently. Its slow rotation speed helps preserve nutrients and vitamins.





Figure 1: Front view of the Hurom HG-EBE11 Vertical Slow Juicer. The image shows the main body, the transparent juicing bowl, the auger, and the pulp outlet.

Components

- **Motor Base:** Contains the motor and control buttons.
- **Juicing Bowl:** Transparent chamber where juicing occurs.
- **Auger (Double-Blade Screw):** Slowly presses ingredients to extract juice.
- **Fine Strainer:** Filters pulp from the juice.
- **Spinning Brush:** Wipes the strainer during operation.
- **Hopper:** Top opening for feeding ingredients.
- **Pulp Outlet:** Discharges dry pulp.
- **Juice Outlet with Cap:** Dispenses juice and allows for pre-mixing.
- **Pulp Control Lever:** Adjusts pulp discharge.

- **Pushing Rod:** Used to gently push ingredients into the hopper.
- **Accessories:** Two pitchers (for juice and pulp), two strainers (fine and coarse), cleaning brushes.

SETUP

Follow these steps to assemble your Hurom HG-EBE11 juicer before first use.

1. **Place the Juicing Bowl:** Position the juicing bowl onto the motor base, aligning the red dot on the bowl with the red dot on the base. Rotate clockwise until it locks into place.





Figure 2: The juicing bowl correctly seated on the motor base, showing the alignment marks.

2. **Insert the Spinning Brush and Strainer:** Place the spinning brush inside the juicing bowl, then insert the fine strainer into the center of the spinning brush.
3. **Insert the Auger:** Place the double-blade auger into the center of the strainer, rotating it slightly until it drops into position.
4. **Attach the Hopper:** Place the hopper onto the top of the juicing bowl, aligning the marks and rotating clockwise until it locks securely. Ensure the pulp control lever is in the "CLOSE" position for initial assembly.





Figure 3: Fully assembled juicer with the hopper in place and the pulp control lever visible.

5. **Position Containers:** Place the juice pitcher under the juice outlet and the pulp pitcher under the pulp outlet.

OPERATING INSTRUCTIONS

Operating your Hurom juicer is straightforward. Follow these guidelines for optimal performance.

Ingredient Preparation

- Wash all fruits and vegetables thoroughly.
- Remove large seeds, pits, and hard skins (e.g., avocado pits, mango pits, pineapple skin).
- Cut ingredients into pieces that fit easily into the hopper. For fibrous vegetables like celery, cut into short pieces (2-3 cm) to prevent clogging.
- For leafy greens, roll them into a tight ball before feeding.

Juicing Process

1. Ensure the juice cap is closed if you wish to mix juices inside the bowl or perform pre-cleaning.
2. Plug in the juicer.
3. Press the "ON" button to start the motor.
4. Slowly feed prepared ingredients into the hopper. Use the pushing rod only if necessary to guide ingredients. Do not force ingredients.
5. Alternate between soft and hard ingredients for best results and to prevent clogging.
6. Once juicing is complete, open the juice cap to dispense the juice into the pitcher.
7. To clear remaining pulp, you can briefly switch to "REV" (reverse) mode while the juice cap is closed, then switch back to "ON" and open the cap.
8. Press the "OFF" button to stop the juicer.





Figure 4: Side view of the Hurom HG-EBE11 showing the control panel with ON, OFF, and REV buttons.

Pulp Control Lever

The pulp control lever on the front allows you to adjust the amount of pulp discharged. For most juicing, keep it in the "CLOSE" position. For softer fruits or to clear pulp, you can move it to the "OPEN" or "SEMI-OPEN" position.

MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and hygiene of your juicer.

Pre-Cleaning

After juicing, close the juice cap and pour 1-2 cups of water into the hopper. Run the juicer for 30 seconds. This helps rinse the internal components and makes final cleaning easier. Open the juice cap to drain the water.

Disassembly and Cleaning

1. Unplug the juicer from the power outlet.
2. Remove the hopper by rotating it counter-clockwise.
3. Lift out the auger, then the strainer and spinning brush assembly.
4. Remove the juicing bowl from the motor base by rotating it counter-clockwise.
5. Rinse all detachable parts under running water. Use the provided cleaning brushes to remove any pulp residue, especially from the strainer.
6. Wipe the motor base with a damp cloth. Never immerse the motor base in water.
7. Allow all parts to air dry completely before reassembling or storing.

Storage

Store the clean and dry juicer in a cool, dry place. The pitchers can be nested for compact storage.

TROUBLESHOOTING

If you encounter issues with your juicer, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Juicer does not turn on.	Not plugged in; parts not assembled correctly; power outage.	Check power connection; ensure all parts are locked into place; check household power.
Motor stops during operation.	Overloading with hard ingredients; ingredients jammed.	Press "OFF", then "REV" for a few seconds to clear the jam, then "ON" again. Cut hard ingredients into smaller pieces.
Poor juice yield or wet pulp.	Ingredients too soft; strainer clogged; pulp control lever setting.	Alternate soft and hard ingredients. Clean the strainer thoroughly. Ensure pulp control lever is in "CLOSE" position for maximum extraction.
Juice leaks from the base.	Juicing bowl not properly seated; seals are damaged or missing.	Reassemble the juicing bowl correctly. Check seals for damage and replace if necessary.

SPECIFICATIONS

- Model:** HG-EBE11
- Brand:** Hurom
- Power:** 150 Watts
- Voltage:** 240 Volts
- Rotation Speed:** Approximately 40 RPM
- Material:** Alloy Steel (main components), BPA-free plastics
- Weight:** 5.5 Kilograms
- Color:** Red

WARRANTY AND SUPPORT

Your Hurom HG-EBE11 Vertical Slow Juicer comes with a comprehensive warranty.

- **Motor Warranty:** 10 years from the date of purchase.
- **Parts Warranty:** 2 years from the date of purchase.

For warranty claims, technical support, or replacement parts, please contact Hurom customer service or your local distributor. Keep your proof of purchase for warranty validation.

Note: Warranty terms may vary by region. Please refer to the official Hurom website or your purchase documentation for specific details.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question