Comfort Glow EQS130

Comfort Glow EQS130 Keystone Infrared Quartz Electric Stove User Manual

Model: EQS130

1. Important Safety Information

Please read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

- Always unplug the stove when not in use.
- Do not operate any heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- Do not use outdoors. This heater is intended for indoor use only.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

2. Product Overview

The Comfort Glow EQS130 Keystone Infrared Quartz Electric Stove provides supplemental warmth and a realistic flame effect for your indoor living spaces. Its design features double swing doors and a durable ABS cabinet.



Figure 1: Front view of the Comfort Glow EQS130 Electric Stove, showcasing the flame effect and double swing doors.

Key Features:

- Infrared quartz heating element for consistent warmth.
- Adjustable thermostat heat control.
- Wood stove styled ABS cabinet with cool-touch exterior.
- 1500 watt heater/blower for efficient heat distribution.
- Integrated safety thermal shut-off mechanism.
- Flame-only option for year-round ambiance without heat.
- Concealed front access controls for a clean aesthetic.

Included Components:

- Comfort Glow EQS130 Electric Stove Unit
- Owner's Manual
- Thermostat (integrated)
- Blower (integrated)
- Double Swing Doors (pre-installed)

3. Setup Instructions

The Comfort Glow EQS130 requires minimal assembly, primarily attaching the legs.

3.1 Unpacking and Inspection:

1. Carefully remove the stove from its packaging.
2. Inspect the unit for any damage that may have occurred during shipping. If any damage is observed, do not operate the stove and contact customer support.
3. Ensure all components listed in the 'Included Components' section are present.

3.2 Attaching the Legs:

1. Gently lay the stove on its back on a soft, non-abrasive surface to prevent scratching.
2. Align each leg with the designated mounting points on the bottom of the stove.
3. Secure each leg using the provided screws. Ensure they are tightened firmly but do not overtighten.



Figure 2: Angled view of the Comfort Glow EQS130 Electric Stove, illustrating the leg assembly and overall structure.

3.3 Placement:

- Place the stove on a firm, level surface.
- Ensure there is adequate clearance from walls, furniture, and other combustible materials (minimum 3 feet from the front, and clear on sides and rear).
- Locate the stove near a grounded 120V, 15 Amp electrical outlet.

4. Operating Instructions

The controls for the EQS130 are conveniently located behind the double swing doors.

4.1 Powering On/Off:

1. Plug the power cord into a grounded 120V, 15 Amp outlet.
2. Open the double swing doors to access the control panel.
3. Locate the main power switch. Flip it to the 'ON' position. The flame effect should illuminate.

4.2 Adjusting Heat and Flame:

- **Flame Effect Only:** With the main power switch ON, the flame effect will operate without heat.
- **Heat Function:** To activate the heater, locate the heat control switch. Turn it to the 'ON' position.
- **Thermostat Control:** Adjust the thermostat dial to your desired temperature. The heater will cycle on and off to maintain the set temperature.
- **Power Levels:** Some models may offer multiple heat settings (e.g., low/high). Refer to the specific controls on your unit.

When finished, turn the heat control switch to 'OFF' and then the main power switch to 'OFF'. Unplug the unit if it will not be used for an extended period.

5. Maintenance

Regular maintenance ensures optimal performance and longevity of your electric stove. Always unplug the unit and allow it to cool completely before performing any maintenance.

5.1 Cleaning:

- **Exterior:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Glass Panel:** Clean the glass panel with a soft cloth and a mild glass cleaner. Do not spray cleaner directly onto the unit.
- **Air Vents:** Use a vacuum cleaner with a brush attachment to remove dust from the air intake and exhaust vents.

5.2 Light Bulb Replacement:

The flame effect is created by LED lights, which typically do not require replacement. If the flame effect malfunctions, contact customer support.

6. Troubleshooting

If your electric stove is not operating correctly, consult the following troubleshooting guide before contacting customer support.

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Stove does not turn on.	No power to the unit.	Ensure the power cord is securely plugged into a working 120V outlet. Check the circuit breaker.
No heat, but flame effect works.	Heat function is off or thermostat is set too low.	Turn the heat control switch to 'ON'. Increase the thermostat setting.
Heater turns off unexpectedly.	Overheating protection activated.	Unplug the unit, wait 10-15 minutes for it to cool. Check for obstructions around air vents. Re-plug and restart.
Flame effect is not working.	Main power switch is off or internal issue.	Ensure the main power switch is 'ON'. If still not working, contact customer support.

7. Specifications

Model Number	EQS130
Product Dimensions	11 x 20 x 23 inches (Length x Width x Height)
Item Weight	23 pounds
Manufacturer	Comfort Glow
Heating Method	Radiant & Infrared
Power Output	1500 Watts
Assembly Required	Yes (Legs)
Specific Use	Indoor
Finish Type	Antique Black (as per product title)
Batteries Required	No

8. Warranty and Support

8.1 Warranty Information:

This Comfort Glow EQS130 Electric Stove is covered by a**1-year manufacturer limited warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

8.2 Customer Support:

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Comfort Glow customer support. Refer to the contact information provided with your product packaging or visit the official Comfort Glow website for current support details.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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