Sennheiser MB Pro 2

Sennheiser MB Pro 2 Wireless Bluetooth Headset Instruction Manual

Model: MB Pro 2 (506044)

1. INTRODUCTION

The Sennheiser MB Pro 2 is a premium dual-sided wireless Bluetooth headset designed for business professionals. It offers high-quality audio for both the speaker and listener, along with exceptional wearing comfort. This headset incorporates Sennheiser Room Experience technology to reduce listener fatigue, providing a more natural and comfortable listening experience, especially in noisy environments. Crafted with high-end materials, the MB Pro 2 ensures durability and reliable performance.

Figure 1.1: Sennheiser MB Pro 2 Headset

2. WHAT'S IN THE BOX

Verify that all items are present in your package:

- Sennheiser MB Pro 2 Headset
- USB Charging Cable
- Safety Guide
- InCompliance Leaflet
- Quick Guide

3. KEY FEATURES

- **Mobile Device Connection:** Designed for hands-free communication in the office and on the go.
- **Flexibility:** Seamlessly switch between two connected Bluetooth mobile devices.

- **HD Sound:** Powered by a neodymium speaker for clear and natural audio.
- **Sound Enhancement Profiles:** Automatically optimizes sound for communication and multimedia/music.
- **Ultra-Noise Cancelling Technology:** Filters out background noise for crystal-clear conversations.
- **All-Day Use:** Extra soft leatherette ear pads and headband padding for maximum wearing comfort.
- **Extended Talk-time:** Up to 15 hours of talk time.
- **ActiveGard Technology:** Protects against acoustic injury from sudden sound bursts.

4. SETUP

4.1 Charging the Headset

Before first use, fully charge your Sennheiser MB Pro 2 headset. Connect the provided USB charging cable to the headset and a power source (e.g., computer USB port or USB wall adapter). The headset features a long-lasting battery, providing up to 15 hours of talk time on a full charge.

4.2 Pairing with Devices

The MB Pro 2 headset can connect to two Bluetooth mobile devices simultaneously, allowing for seamless switching between calls and other audio. Refer to your device's Bluetooth settings to initiate pairing.

1. Ensure the headset is powered on and in pairing mode (refer to the Quick Guide for specific instructions on entering pairing mode).
2. On your mobile device, navigate to Bluetooth settings and select "Sennheiser MB Pro 2" from the list of available devices.
3. Confirm the pairing on both devices if prompted.

4.3 Wearing the Headset

The dual-sided design with soft leatherette ear pads and a padded headband ensures comfort for extended wear. Adjust the headband for a secure yet comfortable fit. Position the microphone boom approximately 2 cm from your mouth for optimal voice pickup.

Figure 4.1: Proper wearing of the headset

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

To power on or off the headset, press and hold the power button (location specified in the Quick Guide) until the indicator light changes.

5.2 Call Management

- **Answering/Ending Calls:** Press the multi-function button once.
- **Rejecting Calls:** Press and hold the multi-function button.

- **Switching Between Devices:** The headset automatically manages connections between two paired devices. You can seamlessly switch between phone calls and computer-based communication (e.g., Zoom).

5.3 Volume Control

Use the volume up (+) and volume down (-) buttons located on the earcup to adjust the listening volume.

5.4 Microphone Mute

To mute or unmute the microphone, press the dedicated mute button on the microphone boom or earcup (refer to the Quick Guide for exact button location).

5.5 Room Experience Technology

The Sennheiser Room Experience technology can be activated to provide a more natural sound environment, reducing listener fatigue during long calls. Consult the Quick Guide for activation details.

Video 5.1: Overview of Sennheiser MB Pro 2 Bluetooth Headset features and usage.

6. MAINTENANCE

6.1 Cleaning

Regularly clean your headset with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials. For ear pads, gently wipe with a damp cloth and allow to air dry completely before use.

6.2 Storage

When not in use, store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the headset.

7. TROUBLESHOOTING

7.1 Connectivity Issues

- **Headset not pairing:** Ensure the headset is in pairing mode and within range of your device. Turn Bluetooth off and on again on your device.
- **Intermittent connection:** Move closer to your paired device. Avoid sources of strong electromagnetic interference (e.g., Wi-Fi routers, microwaves).

7.2 Audio Quality Problems

- **Poor sound quality (grainy/distant):** Ensure the microphone is correctly positioned (approx. 2 cm from mouth). Check for available firmware updates for your headset, as updates can resolve audio performance issues.
- **Background noise audible to others:** Verify that the Ultra-Noise Cancelling Microphone is functioning correctly. Ensure the microphone is not obstructed.

7.3 Battery Life Concerns

- **Short battery life:** Ensure the headset is fully charged before use. Battery performance may degrade over time with extensive use.

8. SPECIFICATIONS

Feature	Detail

Model Name	Sennheiser MB Pro 2
Connectivity Technology	Wireless (Bluetooth 5.0)
Noise Control	Active Noise Cancellation
Microphone	Ultra-Noise Cancelling
Audio Driver Type	Neodymium Dynamic Driver
Earpiece Shape	Over Ear
Form Factor	Two-ear (Dual-sided)
Battery Life	Up to 15 hours talk time
Item Weight	3 Ounces (approx. 85 grams)
Product Dimensions	8 x 3.27 x 6.65 inches
Compatible Devices	Cellphones
Included Components	Headset, USB charging cable, Safety guide, InCompliance leaflet, Quick guide

9. WARRANTY AND SUPPORT

9.1 Warranty Information

The Sennheiser MB Pro 2 headset comes with a **2-year warranty**, which includes the batteries. This warranty ensures peace of mind regarding the quality and performance of your device.

9.2 Customer Support

For further assistance, technical support, or warranty claims, please visit the official Sennheiser support website or contact their customer service department. Refer to the InCompliance leaflet or Quick Guide included in your package for specific contact details.