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Turtle Beach TBS-3270-02

Turtle Beach Ear Force Stealth 500P Wireless Gaming Headset Instruction Manual

Model: TBS-3270-02

INTRODUCTION

This manual provides detailed instructions for setting up, operating, and maintaining your Turtle Beach Ear Force Stealth 500P Wireless Gaming Headset. Designed for an immersive audio experience, this headset is compatible with PlayStation 4, PlayStation 3, and mobile devices.



Image: Turtle Beach Ear Force Stealth 500P Wireless Gaming Headset.

PACKAGE CONTENTS

Ensure all items are present in your package:

- Turtle Beach Ear Force Stealth 500P Headset
- Wireless Transmitter
- Removable Omni-Directional Microphone
- Mobile Cable (3.5mm)
- USB Charging Cable
- Optical Cable

PRODUCT FEATURES

- **7.1 DTS Headphone:X Surround Sound:** Delivers a 360-degree sound stage with spatial accuracy (available on PS4 Pro and PS4 consoles with optical jack).
- **15-Hour Rechargeable Battery:** Extended gaming sessions without interruption.
- **Mic Monitoring:** Hear your own voice in the headset to avoid shouting.
- **Independent Game and Chat Volume Controls:** Adjust audio levels separately.
- **DTS Surround Sound Modes & EQ Presets:** Customize your audio experience.
- **Mobile Compatibility:** Use with mobile/tablet devices via 3.5mm cable.

SETUP GUIDE

Follow these steps to connect your Ear Force Stealth 500P headset to your gaming console or mobile device.



Image: Turtle Beach Stealth 500P headset and wireless transmitter.

Connecting to PlayStation 4 (PS4 Pro or PS4 with Optical Port)

1. Connect the **Wireless Transmitter** to an available USB port on your PS4.
2. Connect the **Optical Cable** from the PS4's Optical OUT port to the Optical IN port on the Wireless Transmitter.

3. Power on your headset by holding the Power button. The headset and transmitter should automatically pair.
4. On your PS4, navigate to **Settings > Sound and Screen > Audio Output Settings**
5. Set **Primary Output Port** to **Digital Out (Optical)** and select **Dolby Digital**.
6. Set **Audio Format (Priority)** to **Bitstream (Dolby)**.
7. Go to **Settings > Devices > Audio Devices**
8. Set **Input Device** and **Output Device** to **USB Headset (Turtle Beach Stealth 500P)**.
9. Adjust **Volume Control (Headphones)** to maximum.
10. Set **Output to Headphones** to **Chat Audio** or **All Audio** as preferred.

Connecting to PlayStation 4 (PS4 without Optical Port / PS4 Slim)

For PS4 models without an optical port, you will need to connect the optical cable from your TV's optical OUT port to the Wireless Transmitter. Ensure your TV is set to output Dolby Digital audio.

1. Connect the **Wireless Transmitter** to an available USB port on your PS4.
2. Connect the **Optical Cable** from your TV's Optical OUT port to the Optical IN port on the Wireless Transmitter.
3. Power on your headset by holding the Power button.
4. On your PS4, navigate to **Settings > Devices > Audio Devices**
5. Set **Input Device** and **Output Device** to **USB Headset (Turtle Beach Stealth 500P)**.
6. Adjust **Volume Control (Headphones)** to maximum.
7. Set **Output to Headphones** to **Chat Audio** or **All Audio** as preferred.

Connecting to PlayStation 3 (PS3)

1. Connect the **Wireless Transmitter** to an available USB port on your PS3.
2. Connect the **Optical Cable** from the PS3's Optical OUT port to the Optical IN port on the Wireless Transmitter.
3. Power on your headset by holding the Power button.
4. On your PS3, navigate to **Settings > Accessory Settings > Audio Device Settings**
5. Set **Input Device** and **Output Device** to **USB Headset (Turtle Beach Stealth 500P)**.
6. Go to **Settings > Sound Settings > Audio Output Settings**
7. Select **Optical Digital** and ensure **Dolby Digital 5.1 Ch.** is selected.

Connecting to Mobile/Tablet Devices

Use the included 3.5mm Mobile Cable to connect your headset directly to your mobile or tablet device's headphone jack.

Your browser does not support the video tag.

Video: This video provides an overview of the Turtle Beach Stealth 500P PS4 Gaming Headset, demonstrating its features and setup.

OPERATING THE HEADSET

Familiarize yourself with the controls on your Stealth 500P headset for optimal use.



Image: Close-up of the ear cup showing volume and chat controls.

Controls Overview

- **Power Button:** Press and hold to power on/off.
- **Game Volume Dial:** Adjusts the overall game audio volume.
- **Chat Volume Dial:** Adjusts the chat audio volume independently.
- **Mic Mute Button:** Press to mute/unmute the microphone.
- **EQ/DTS Mode Button:** Cycles through different audio presets and DTS Surround Sound modes.
- **Mic Monitoring Dial:** Adjusts the level of your own voice heard in the headset.

Note: Ensure both Game Volume and Chat Volume dials are turned up to hear audio. Some users have reported that both dials need to be active for any sound output.

MAINTENANCE

To ensure the longevity and performance of your headset:

- Clean the ear cushions and headband regularly with a soft, damp cloth.
- Avoid exposing the headset to extreme temperatures or direct sunlight.
- Store the headset in a safe place to prevent physical damage.
- Charge the headset fully before extended storage to maintain battery health.

TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common solutions:

No Audio / Low Audio

- Ensure the headset is powered on and fully charged.
- Verify that the Wireless Transmitter is securely connected to the console's USB and Optical ports.
- Check console audio settings as described in the Setup Guide.
- Ensure both the Game Volume and Chat Volume dials on the headset are turned up.
- Confirm that the optical cable is not damaged and is correctly seated.

Microphone Not Working

- Ensure the microphone is securely inserted into the headset.
- Check that the Mic Mute button is not active (unmuted).

- Verify console audio device settings for microphone input.
- Adjust the Mic Monitoring dial to ensure you can hear your own voice.

Headset Not Pairing / Disconnecting

- Power cycle both the headset and the console.
- To re-pair the transmitter and headset, locate the small pinhole button on the side of the wireless transmitter. Use a paperclip or similar thin object to press and hold this button until the LED flashes rapidly. Then, power on your headset and hold its Power button until it pairs.
- Ensure no other wireless devices are causing interference.

SPECIFICATIONS

Model Name	Stealth 500P
Item Model Number	TBS-3270-02
Brand	Turtle Beach
Connectivity Technology	Wireless (USB Transmitter)
Headphones Jack	3.5 mm Jack (for mobile)
Audio Driver Type	Dynamic Driver (50mm with Neodymium Magnets)
Earpiece Shape	Over-Ear (Closed)
Microphone Design	Removable Omni-Directional
Battery Life	Up to 15 Hours (Rechargeable Lithium Polymer)
Noise Control Features	Noise Isolation
Compatible Devices	Gaming Consoles (PS4, PS3), Mobile Devices, Computers (with USB)
Item Weight	800 Grams (1.76 Pounds)