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Verbatim 49841

Verbatim 64GB Store 'n' Go Mini Metal USB Drive User Manual

Model: 49841

1. Introduction

This user manual provides comprehensive instructions for the Verbatim 64GB Store 'n' Go Mini Metal USB Drive. It covers essential information regarding product setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

The Verbatim Store 'n' Go Mini Metal USB Drive offers a compact and durable solution for storing and transferring digital files. Its metal casing provides enhanced protection, while its USB 3.0 interface ensures fast data transfer speeds.



Figure 1: Verbatim 64GB Store 'n' Go Mini Metal USB Drive

This image displays the compact, silver-colored Verbatim 64GB Store 'n' Go Mini Metal USB Drive. The USB connector is visible, showing the blue internal tab indicating USB 3.0 compatibility, and "64GB" is printed on the metal casing.

2. Setup

The Verbatim Store 'n' Go Mini Metal USB Drive is designed for plug-and-play functionality, requiring no special drivers for most operating systems.

2.1 Connecting the USB Drive

1. Locate an available USB port on your computer (desktop, laptop, or other compatible device). The drive supports both USB 3.0 and USB 2.0 ports. For optimal performance, use a USB 3.0 port.
2. Carefully insert the Verbatim USB drive into the USB port. Ensure the drive is inserted correctly; do not force it.
3. Your operating system (Windows, macOS, Linux) should automatically detect the new hardware and make the drive accessible. A notification may appear indicating that the device is ready for use.

2.2 Initial Recognition

- **Windows:** The drive will typically appear under "This PC" or "My Computer" with a new drive letter (e.g., E:, F:).
- **macOS:** The drive icon will appear on your desktop or in the Finder sidebar under "Locations".

3. Operating the USB Drive

3.1 Transferring Files

To transfer files to or from the USB drive, use the standard drag-and-drop method or copy-paste functions of your operating system.

- **Copying to the USB Drive:** Open the folder containing the files you wish to transfer. Drag and drop the files into the Verbatim USB drive's window, or right-click the files, select "Copy," then navigate to the USB drive, right-click, and select "Paste."
- **Copying from the USB Drive:** Open the Verbatim USB drive's window. Drag and drop the files you wish to transfer to your desired location on your computer, or right-click the files, select "Copy," then navigate to your desired location, right-click, and select "Paste."

3.2 Safely Removing the USB Drive

It is crucial to safely eject the USB drive before physically removing it from your computer to prevent data corruption.

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray (bottom-right corner of the taskbar). Select the Verbatim USB drive from the list and wait for the "Safe to Remove Hardware" message.
- **macOS:** Drag the USB drive icon from the desktop to the Trash icon (which will change to an eject symbol), or right-click the drive icon in Finder and select "Eject [Drive Name]".

4. Maintenance

Proper care and maintenance will extend the life of your Verbatim USB drive and protect your data.

4.1 Physical Care

- Avoid exposing the drive to extreme temperatures, direct sunlight, or high humidity.
- Do not drop the drive or subject it to strong impacts.
- Keep the USB connector free from dust and debris. If necessary, gently clean with a dry, lint-free cloth.

4.2 Data Management

- Regularly back up important data stored on the USB drive to another storage medium (e.g., computer hard drive, cloud storage).
- Periodically check the drive for errors using your operating system's disk utility tools (e.g., "Error Checking" on Windows, "Disk Utility" on macOS).

5. Troubleshooting

If you encounter issues with your Verbatim USB drive, try the following solutions:

- **Drive Not Recognized:**
  - Try inserting the drive into a different USB port on your computer.
  - Test the drive on another computer to determine if the issue is with the drive or your computer's USB ports.
  - Ensure your operating system is up to date.
  - Check Device Manager (Windows) or System Information (macOS) to see if the drive is listed, even if it doesn't appear as a drive letter/icon.
- **Slow Transfer Speeds:**
  - Ensure you are using a USB 3.0 port for optimal speeds. USB 2.0 ports will result in slower transfers.
  - Avoid running multiple demanding applications during large file transfers.
  - Check if the drive is nearly full, which can sometimes affect performance.
- **Cannot Write/Delete Files:**
  - Check if the drive is set to read-only mode (less common for flash drives, but possible if formatted incorrectly).
  - Ensure you have the necessary permissions to write to the drive on your operating system.
  - The drive might be corrupted. Consider backing up data (if possible) and reformatting the drive (this will erase all data).

If these steps do not resolve the issue, please refer to the Support section for further assistance.

6. Specifications

The following are the technical specifications for the Verbatim 64GB Store 'n' Go Mini Metal USB Drive:

Feature	Detail
Brand	Verbatim
Model Number	49841
Memory Storage Capacity	64 GB
Flash Memory Type	USB Flash Drive
Hardware Interface	USB 3.0
Hardware Connectivity Technology	USB Type A
Color	(64GB) - typically silver/metal finish

Feature	Detail
Compatible Hardware Platform	Mac (and PC)
Item Weight	0.035 ounces (approx. 1 gram)
Product Dimensions (LxWxH)	5.31 x 3.35 x 0.28 inches
Special Feature	Lightweight, Mini Metal Design
UPC	023942498414, 801029658438
Manufacturer	VERBATIM AMERICAS LLC

7. Warranty Information

Verbatim products typically come with a limited warranty. For specific details regarding the warranty period and terms for your 64GB Store 'n' Go Mini Metal USB Drive, please refer to the warranty card included with your product packaging or visit the official Verbatim website.

Retain your proof of purchase for warranty claims.

8. Customer Support

If you require further assistance or have questions not covered in this manual, please contact Verbatim customer support.

- **Online Support:** Visit the official Verbatim website for FAQs, driver downloads (if applicable), and support resources.
- **Contact Information:** Refer to the Verbatim website or your product packaging for specific contact details, including phone numbers and email addresses for your region.

For the latest support information, please visit:www.verbatim.com

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