Amazon Basics K001395

Amazon Basics Dual Monitor Stand (K001395) Instruction Manual

INTRODUCTION

This manual provides detailed instructions for the safe and efficient installation, operation, and maintenance of your Amazon Basics Dual Monitor Stand. This dual-arm monitor stand is designed to free up desktop space and offer ergonomic positioning for two LCD monitors, each weighing up to 20 pounds.

amazon basics

Dual-arm monitor stand can hold almost any LCD monitor up to 20 pounds in each arm

1 2 3

3 adjustable settings to extend/retract, tilt forward/back, and rotate between landscape/portrait

Desk clamp fits desks 0.4 - 2.4 inches thick

Dual Monitor   Desk Clamp

Image: The Amazon Basics Dual Monitor Stand, illustrating its dual-arm design, adjustable features, and desk clamp mechanism.

SAFETY INFORMATION

Please read and understand all instructions before assembly and use. Failure to follow these instructions may result in property damage or personal injury.

- Ensure your desk surface is sturdy enough to support the weight of the monitor stand and two monitors.
- Do not exceed the maximum weight capacity of 20 pounds (9.07 kg) per arm.
- Always use the provided hardware. If any parts are missing or damaged, contact customer support.
- Keep children and pets away during assembly.
- Tighten all screws firmly but do not overtighten.

PACKAGE CONTENTS

Verify that all components are present before beginning assembly:

- Dual-arm monitor stand components
- Desk clamp assembly
- Grommet mount components
- Mounting hardware (screws, washers)
- Hex keys for adjustments
- Cable ties

SETUP AND INSTALLATION

The monitor stand can be installed using either a desk clamp or a grommet mount.

1. Desk Clamp Installation

1. Attach the desk clamp base to the edge of your desk. Ensure the desk thickness is between 0.4 and 2.4 inches (1 cm - 6 cm).
2. Tighten the clamp securely to prevent movement.

2. Grommet Mount Installation (Optional)

If your desk has a grommet hole, you can use this method for a more permanent installation.

1. Disassemble the desk clamp and reconfigure it for grommet mounting as per the detailed instructions in the included manual.
2. Insert the grommet bolt through the desk hole and secure it from underneath with the provided plate and wing nut.

3. Attaching Monitors

This stand is VESA compatible (100 x 100mm and 75 x 75mm).

1. Attach the VESA plates to the back of each monitor using the appropriate screws.
2. Slide the monitors (with attached VESA plates) onto the arms of the stand. Ensure they click securely into place.

4. Cable Management

Route monitor cables through the integrated cable management channels on the arms and secure them with the provided cable ties. Do not overtighten the ties to avoid damaging cables.

Video: This video demonstrates the installation and usage of the AmazonBasics Dual Side-by-Side Monitor Arm, including how to attach monitors and manage cables.

OPERATING AND ADJUSTMENTS

The monitor stand offers various adjustments for optimal viewing comfort.

Adjustable Positioning

Image: The dual monitor stand demonstrating its adjustable positioning capabilities, allowing monitors to be moved left, right, up, and down.

1. Height Adjustment

Gently lift or lower the monitor arms to your desired height. The gas spring mechanism allows for smooth vertical movement.

2. Tilt Adjustment

Monitors can be tilted 70 degrees backward and 5 degrees forward for an ergonomic reading angle. Loosen the tilt screw, adjust the angle, and then re-tighten.

3. Rotation

Each monitor can be independently rotated 360 degrees, allowing for easy transitions between landscape and portrait modes.

4. Tension Adjustments

If the monitor arms are too stiff or too loose and do not hold their position, you may need to adjust the tension. Use the provided hex key to turn the tension screw. Turn clockwise to increase tension (for heavier monitors) or counter-clockwise to decrease tension (for lighter monitors).

Video: This video illustrates how to adjust the tension of the monitor arm to ensure it holds the monitor's weight correctly.

Video: This video demonstrates the installation process for a premium single monitor stand, including tension adjustments, which are similar for dual arms.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your monitor stand.

- Periodically check all screws and connections to ensure they are tight.
- Clean the stand with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- Do not lubricate the gas spring mechanism.

TROUBLESHOOTING

Monitor Arm Does Not Stay Up or Sags

This is typically due to insufficient tension in the gas spring mechanism for the weight of your monitor. Refer to the "Tension Adjustments" section above. Use the provided hex key to increase the tension by turning the screw clockwise until the arm can hold the monitor in the desired position.

Video: This video shows a user demonstrating an issue with the monitor arm not staying up and suggests a fix, which involves adjusting the tension.

SPECIFICATIONS

- **Model Number:** K001395
- **Brand:** Amazon Basics
- **Material:** Aluminum
- **Color:** Black
- **Item Weight:** 13.5 pounds (6.12 kg)
- **Product Dimensions (LxWxH):** 25.6 x 6.9 x 16.2 inches (65.02 x 17.53 x 41.15 cm)
- **Maximum Monitor Weight (per arm):** 20 pounds (9.07 kg)
- **VESA Compatibility:** 100 x 100mm and 75 x 75mm
- **Desk Clamp Thickness:** 0.4 - 2.4 inches (1 cm - 6 cm)
- **Movement Type:** Tilt, Swivel, Rotation, Height Adjustment
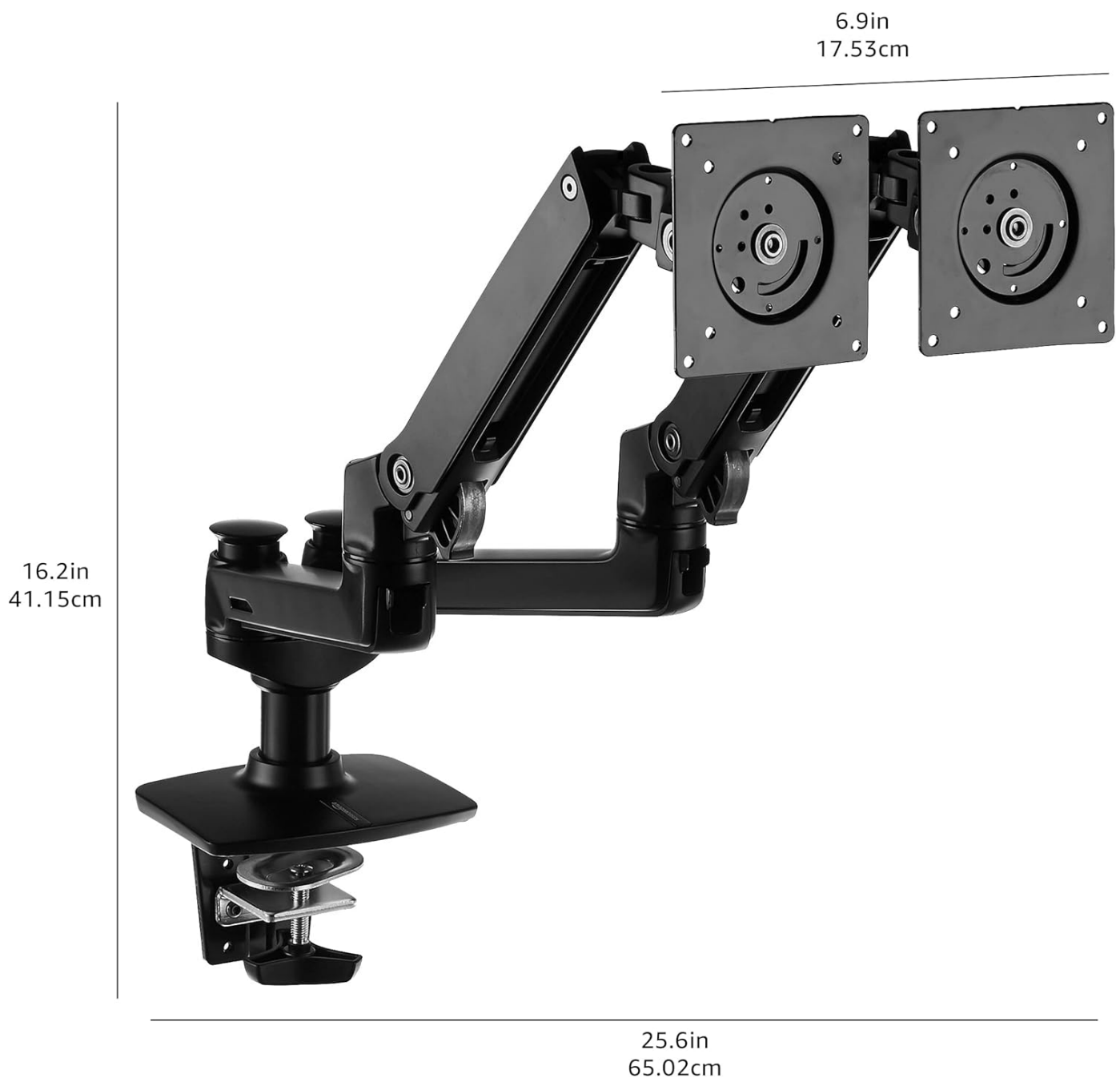- **Maximum Tilt Angle:** 70 Degrees (back), 5 Degrees (forward)

Image: Detailed dimensions of the Amazon Basics Dual Monitor Stand.

Warranty and Support

For warranty information or customer support, please refer to the documentation included with your product or visit the official Amazon Basics support page. Keep your purchase receipt for warranty claims.