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› TalkTalk YouView Box DN360T.01.01.P Instruction Manual

TALKTALK DN360T.01.01.P

TalkTalk YouView Box

MODEL: DN360T.01.01.P

Instruction Manual

Introduction

The TalkTalk YouView Box, model DN360T.01.01.P, is a "YouView Lite" or "Essentials" set-top box designed to enhance your television viewing experience. This device allows you to access a range of digital TV channels and services. It features a flash drive that enables you to pause live television for up to 30 minutes, providing flexibility in your viewing schedule. This manual provides essential information for setting up, operating, and maintaining your YouView Box.



Image: Front view of the TalkTalk YouView Box, model DN360T.01.01.P. The device is a compact black set-top box with a minimalist design, typically featuring indicator lights and a brand logo.

Safety Information

- Ensure the device is placed on a stable, flat surface to prevent accidental falls.
- Do not expose the device to water, moisture, or extreme temperatures.
- Keep ventilation openings clear to prevent overheating.
- Use only the power adapter supplied with the device.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Keep batteries away from children and dispose of them properly.

Package Contents

Please check that your package contains the following items:

- TalkTalk YouView Box (DN360T.01.01.P)
- Remote Control
- Power Adapter
- HDMI Cable
- Ethernet Cable (optional, for wired internet connection)
- Quick Start Guide

Setup

1. **Connect to TV:** Connect one end of the HDMI cable to the HDMI OUT port on the YouView Box and the other end to an available HDMI IN port on your television. Note the HDMI input number on your TV.
2. **Connect to Antenna (Aerial):** If you are using a terrestrial aerial for Freeview channels, connect your aerial cable to the ANT IN port on the YouView Box.
3. **Connect to Internet:**
 - **Wired Connection:** Connect one end of an Ethernet cable to the ETHERNET port on the YouView Box and the other end to a spare LAN port on your broadband router.
 - **Wireless Connection:** The DN360T model typically requires a wired connection for YouView services. If wireless is supported, follow on-screen prompts during initial setup to connect to your Wi-Fi network.
4. **Connect Power:** Plug the power adapter into the DC IN port on the YouView Box, then plug the adapter into a wall socket.
5. **Power On:** Switch on the YouView Box at the wall socket. Turn on your television and select the correct HDMI input using your TV remote.
6. **Initial Setup Wizard:** Follow the on-screen instructions to complete the initial setup, which may include scanning for channels, setting up network connections, and agreeing to terms and conditions.

Operating Instructions

Basic Functions

- **Power On/Off:** Press the **Power** button on the remote control to turn the box on or put it into standby mode.
- **Channel Navigation:** Use the **CH+ / CH-** buttons to change channels. You can also enter channel numbers directly using the numeric keypad.
- **Volume Control:** Use the **VOL+ / VOL-** buttons on your TV remote (or YouView remote if programmed) to adjust the volume.
- **YouView Guide:** Press the **Guide** button to access the electronic program guide (EPG) to see what's on now and in the future.
- **Home Menu:** Press the **Home** or **YouView** button to access the main menu for apps, settings, and on-demand content.

Pause Live TV

The DN360T YouView Box allows you to pause live television for up to 30 minutes using its internal flash memory. This feature is available for most live broadcast channels.

1. While watching a live TV channel, press the **Pause** button on your remote control. The program will pause, and a progress bar may appear on screen.
2. To resume watching, press the **Play** button.
3. You can also use the **Rewind** and **Fast Forward** buttons to navigate within the paused buffer, up to 30 minutes from the live broadcast point.
4. To return to live TV, press the **Stop** button or navigate to another channel.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the YouView Box. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure that the ventilation slots on the device are not blocked to prevent overheating.
- **Software Updates:** The YouView Box typically receives automatic software updates over the internet. Ensure your box is connected to the internet to receive these updates, which provide new features and bug fixes. Do not power off the device during an update.
- **Remote Control Batteries:** Replace the remote control batteries (2 x AAA) when the remote's performance degrades. Ensure correct polarity when inserting new batteries.

Troubleshooting

Problem	Possible Solution
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Problem	Possible Solution
No picture or sound	Check all cable connections (HDMI, power, aerial). Ensure your TV is on the correct HDMI input. Restart the YouView Box by unplugging it from the power for 10 seconds, then plugging it back in.
Remote control not working	Check and replace batteries (2 x AAA). Ensure there are no obstructions between the remote and the box. Point the remote directly at the YouView Box.
Cannot pause live TV	Ensure you are watching a live broadcast channel. The feature may not be available on all channels or for certain content. Restart the YouView Box.
No internet connection	Check the Ethernet cable connection to your router. Restart your broadband router. Check network settings in the YouView Box menu.

Specifications

Brand	TALKTALK
Model	DN360T.01.01.P
Manufacturer	Huawei
Connectivity Technology	Ethernet
Connector Type	RJ45
Total HDMI Ports	1
Special Features	Pause live TV, Media playback via USB
Compatible Devices	Television
Controller Type	Remote Control
Audio Output Mode	Surround, Stereo, Mono
Surround Sound Channel Configuration	5.1
Item Weight	1.48 Kilograms
Battery Composition	Alkaline
Batteries Required	2 AAA batteries
Spare Parts Availability	Information unavailable

Software Updates Guaranteed Until	Information unavailable
No Longer Produced by Manufacturer	No
ASIN	B00MBG3OPO
Date First Available	April 17, 2022

Warranty and Support

For warranty information and customer support, please refer to the documentation provided with your purchase or visit the official TalkTalk support website. Keep your proof of purchase for warranty claims.

For technical assistance or further inquiries, please contact TalkTalk customer service.

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