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› Bose QuietComfort 25 Acoustic Noise Cancelling Headphones User Manual

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Model: QuietComfort 25 | Brand: Bose

PRODUCT OVERVIEW

The Bose QuietComfort 25 Acoustic Noise Cancelling headphones are engineered to deliver crisp, powerful sound while providing an exceptional level of quiet. Featuring proprietary Bose Active EQ and TriPort technology, these headphones ensure deep, clear audio reproduction. Advanced noise cancelling technology actively monitors and reduces ambient noise, allowing for enhanced focus on audio content or simply enjoying peace and quiet. Designed for comfort and durability, the earcups pivot for easy storage in the included carrying case. This model is specifically customized for Apple devices.



Figure 1: Bose QuietComfort 25 Acoustic Noise Cancelling Headphones in Black.

WHAT'S IN THE BOX

Your Bose QuietComfort 25 headphones package includes the following components:

- QuietComfort 25 headphones
- 56-inch QC25 inline remote and microphone cable
- Airline adapter
- Carrying case
- AAA battery



Figure 2: All items included in the Bose QuietComfort 25 Headphones package.

SETUP

Connecting the Audio Cable

The QuietComfort 25 headphones utilize a wired connection. To connect, simply insert the 3.5 mm jack of the included 56-inch QC25 inline remote and microphone cable into the audio input port located on the left earcup of the headphones. Ensure the connection is secure.

Battery Installation for Noise Cancellation

To enable the Acoustic Noise Cancelling feature, an AAA battery is required. Locate the battery compartment on one of the earcups, insert the AAA battery with the correct polarity, and close the compartment securely. The noise cancellation feature will not operate without a battery, though the headphones can still function for audio playback in passive mode.

Compatibility with Apple Devices

These headphones are specifically designed for compatibility with Apple devices. The inline remote and microphone are compatible with: iPhone 3GS or later, iPad, iPod touch 2nd generation or later, iPod classic 120GB/160GB, and iPod nano 4th generation or later. For newer Apple devices without a 3.5mm headphone jack, a Lightning to 3.5mm Headphone Jack Adapter (sold separately) may be required.



Figure 3: User wearing Bose QuietComfort 25 Headphones.

OPERATING THE HEADPHONES

Basic Controls

The inline remote on the cable provides convenient control over your music and calls:

- **Volume Control:** Use the '+' and '-' buttons to adjust the audio volume.
- **Play/Pause/Call Control:** The center button allows you to play or pause music with a single press. Double-press to skip to the next track, and triple-press to go to the previous track. For calls, press once to answer or end a call.

Acoustic Noise Cancelling

To activate the noise cancelling feature, ensure an AAA battery is installed. Locate the power switch on the earcup (typically indicated by a power icon) and slide it to the 'On' position. A green indicator light will illuminate, confirming that noise cancellation is active. This feature significantly reduces ambient noise, enhancing your listening experience.

Comfort and Fit

The QuietComfort 25 headphones are designed for extended wear. The earcups are soft and comfortable, fitting over the

ears to provide a good seal for noise reduction. The headband is adjustable to accommodate various head sizes, ensuring a secure yet comfortable fit. Adjust the headband until the earcups rest comfortably and completely cover your ears.

MAINTENANCE

Care for Ear Pads

The ear pads are designed for comfort and can be replaced if they show signs of wear. Gently wipe the ear pads with a soft, damp cloth to clean them. Avoid using harsh chemicals or abrasive materials. Replacement ear pads are available from authorized Bose retailers or the Bose website.

General Cleaning

To clean the headphones, use a soft, dry cloth. Do not allow moisture to enter any openings. Avoid using cleaning sprays directly on the headphones.

Storage

When not in use, fold the earcups flat and store the headphones in the provided carrying case. This protects them from dust, scratches, and impacts, extending their lifespan. Remove the AAA battery if storing for extended periods to prevent leakage.



Figure 4: Dimensions of the headphones and their compact carrying case for easy storage.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No audio or low volume	Cable not fully inserted; device volume too low; incorrect audio source.	Ensure cable is fully inserted into both headphones and device. Increase device volume. Verify correct audio source is selected.

Problem	Possible Cause	Solution
Noise cancelling not working	No AAA battery or battery depleted; power switch off.	Insert fresh AAA battery with correct polarity. Slide noise cancelling switch to 'On' position.
Microphone not working	Cable not fully inserted; device not compatible.	Ensure cable is fully inserted. Verify your Apple device is compatible (iPhone 3GS or later, iPad, iPod touch 2nd gen or later).
Headphones uncomfortable	Improper fit; worn ear pads.	Adjust headband for proper fit. Consider replacing ear pads if they are worn or flattened.

SPECIFICATIONS

Feature	Specification
Model Name	QuietComfort 25
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Noise Control	Active Noise Cancellation
Ear Placement	Over Ear
Item Weight	6.9 Ounces
Cable Length	56 Inches
Manufacturer	Bose
Compatible Devices	Apple devices (iPhone 3GS or later, iPad, iPod touch 2nd generation or later, iPod classic 120GB/160GB, iPod nano 4th generation or later)

WARRANTY AND SUPPORT

For detailed warranty information and further support, please refer to the official Bose website or the full user manual provided in PDF format. You can access the User Guide (PDF) [here](#) and the User Manual (PDF) [here](#).

ASK A QUESTION ABOUT THIS MANUAL

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Question

Example: How do I reset this device or fix this error?

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